

Reviewed August 2011

FCOA Inclusion/Exclusion Policy

The following are guidelines for inclusion/exclusion in the Franklin County Office on Aging Information and Referral database. They are reviewed, at a minimum, every three years. This policy is available to the public, service providers, and staff members of the Franklin County Office on Aging at the FCOA and on the www.officeonaging.org website.

Inclusion Policy

Agencies/Organizations presented for inclusion within the FCOA database must fulfill each of the following requirements:

Agencies/Organizations must have nonprofit 501(c) tax exemption status, be a for-profit entity, or be a government entity and provide community services that focus on the needs of the elderly and their caregivers.

Agencies/Organizations must provide social, educational, cultural, health, and human services. Nonprofits must provide verification of tax exempt status.

Agencies/Organizations that are unable to provide proof of tax exempt status must fulfill 1 of the following requirements.

- Offer community service to the general public, not restricted to its own membership, including self-help support groups, grass roots, web-based, collaborative partnerships, appointed foundations, civic groups and neighborhood organizations that have an identified contact point.
- Provide a community service not currently available through other organizations.
- Provide a health-related service such as hospitals, home health care, prevention and wellness and nursing facilities and that accept Medicaid and Medicare.

Agencies/Organizations must have provided a service for at least 1 year unless otherwise approved by the FCOA director.

Agencies/Organizations must serve the Franklin County community.

Exclusion Policy

FCOA reserves the right to exclude and/or remove any agency or organization or group from its I&R database or any resource products that are distributed.

Agencies/Organizations that do not meet the above criteria will be excluded or removed from the database for any reason that FCOA deems is inconsistent with its inclusion objectives.

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FCOA reserves the right to remove an agency from the database when an organization fails to provide updated information as requested. Such decisions may be appealed to the FCOA director if there is evidence of misapplication of the inclusion criteria or if there is new information that would satisfy the inclusion criteria.

Disclaimer

FCOA assumes no responsibility regarding the quality of services of agencies/organizations in the database. Inclusion in the database does not imply endorsement.

Discrimination Policy

Agencies/Organizations included within the I&R database might be required to provide a written policy that discrimination on the basis of race, religion, gender, sexual orientation, national origin, ancestry, disability or age is prohibited in service, volunteer utilization, and employment.