Message from the Commissioners:

We are pleased to present to you the 2022 version of the Senior Citizen Information Handbook. As Ohio’s aging population grows, we recognize the need for reliable and accessible information. Many seniors and their families increasingly have questions about what options and services are available to them. This information resource has become a consistent tool in helping to answer those questions and connecting seniors with the resources they need.

Franklin County Board of Commissioners
   Erica C. Crawley, President
   John O’Grady, Commissioner
   Kevin L. Boyce, Commissioner

Message from the Director:

On behalf of the Franklin County Office on Aging, I am pleased to present the 2021 version of the Senior Citizen Information Handbook. Our office strives to provide quality resources and information to countless seniors on a daily basis. This resource guide is one of the many ways we accomplish that goal.

In this edition of the Information Handbook, you’ll notice something different. We’ve included the new Senior Options logo by the organizations and services that the Senior Service Levy supports. The levy funds Senior Options and other agencies that provide services to seniors in Franklin County. We feel it is important for people to know specifically what the levy is funding.

If you need any additional information about the organizations and services in this handbook, please contact the individual agencies listed. We hope this handbook with be a helpful guide for you and your family.

Any reproduction of the material printed in this handbook must include proper attribution to the Senior Citizen Information Handbook.

Chanda Wingo
Interim Director, Franklin County Office on Aging
Franklin County Office on Aging

MISSION:
The purpose of the Office on Aging is to provide centralized access to diverse programs and individualized services for older adults and their families so they can preserve their independence.

PROGRAMS AND SERVICES:

☐ Senior Options - system of care for persons ages 60 and older; funded by the Senior Services Levy. Services include information and advocacy, case management, homemaker services, personal care, caregiver relief, emergency response systems, home delivered meals, medical transportation, adult day services and minor home repair. (614) 525-6200

☐ Adult Protective Services - Adult Protective Services investigates allegations of Elder Abuse, which refers to abuse, neglect or exploitation of a vulnerable adult age 60 or older. To make a referral to APS, call (614) 525-4348 or complete an online referral at https://aps.jfs.ohio.gov. For a medical emergency, dial 911.

☐ Special Events - (614) 525-5230
Franklin County Senior Options

Franklin County Senior Options helps Franklin County residents age 60 and older maintain their independence.

Senior Options has been providing community-based services since 1993. These services include: home delivered meals, homemaker services, personal care, respite care, adult day care, transportation, emergency response systems, minor home repair and information and advocacy.

Franklin County Senior Options, administered by the Franklin County Office on Aging, is the one-stop shopping point for information and access to senior services. A single call to Franklin County Senior Options at (614) 525-6200 connects older adults and their families with a caring professional trained to help solve seniors' problems.

Senior Options is funded by the five-year Senior Services Levy passed by the voters in since 1992.

Contact Senior Options at (614) 525-6200 Monday through Friday 9:00 a.m. - 4:30 p.m. and Thursday 9:00 a.m. - 7:00 p.m. for information and access to services.
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2. Call (614) 525-6200, Franklin County Senior Options, for information, assistance and needed social services. 182
CAREGIVER RESOURCES

Call Franklin County Senior Options at (614) 525-6200 for information about additional caregiver support programs.

ALZHEIMER’S ASSOCIATION
1379 Dublin Rd
Columbus Ohio 43215
Phone: (614) 457-6003
Fax: (614) 457-6634
alz.org/centralohio

Sponsors support group meetings on a monthly basis. Caregivers, family members and friends of persons with Alzheimer’s Disease or related disorders are welcome to attend. Support groups are a unique opportunity for learning and sharing and are free of charge. Call for meeting locations and times. 24/7 helpline is available by calling 1-800-272-3900.

CAREGIVER CONSULTATION PROGRAM
Syntero, Inc.
3645 Ridge Mill Dr
Columbus, OH 43026
Phone: (614) 457-7876
syntero.org

One-on-one meetings and phone consultations are available to caregivers of older relatives. Meetings take place at times and locations convenient to the caregiver. Assists caregivers in clarifying issues, understanding health problems, preparing for the future, exploring resources and coping with stress.
The Franklin County Office on Aging, in partnership with the COAAA, provides caregiver services through the National Family Caregiver Support Program. This program provides a variety of services to caregivers of older adults on a short term basis. Services include institutional respite, caregiver counseling, adult day services and minor home repair. Call for more information.

Part of a statewide program that offers free in-home assessment, advice, learning resources, referrals and written recommendations to people of any age about preparing for or addressing the challenges of older life, including retirement, lifestyle planning and long-term care choices.
CONSUMER PROTECTION

ATTORNEY GENERAL’S OFFICE, STATE OF OHIO
Consumer Protection Section
30 E Broad St, 14th Floor
Columbus, OH 43215
Phone: (614) 466-4986 or (800) 282-0515
ohioattorneygeneral.gov

Answers questions and takes complaints regarding consumer transactions before or after the transaction has taken place. Staff follows up on complaints and attempts to arrange fair settlements. Complaints can also be filed online. Educational materials and speakers are available. Monthly Consumer Advocate e-newsletter provides consumer alerts and tips.

BETTER BUSINESS BUREAU
1169 Dublin Rd
Columbus, OH 43215
Phone: (614) 486-6336 or (800) 759-2400
Fax: (614) 486-6631
bbb.org/centralohio
Email: info@columbus-ohbbb.org

Provides reports on business firms that are helpful before making a purchase or donation. Investigates scams and schemes. Offers marketplace tips and educational presentations. Helps resolve disputes involving businesses through conciliation, mediation and arbitration. Promotes ethics and integrity.
Consumer Protection (continued)

OFFICE OF THE OHIO CONSUMERS’ COUNSEL
65 E State St, 7th Floor
Columbus, OH 43215
Phone: (614) 466-8574 or (877) 742-5622
occ.ohio.gov

Acts as the residential utility advocate serving as a free resource for individuals who have questions and concerns, or would like more information about the services provided by their publicly owned electric, natural gas, telephone and water companies. Free speakers are available on a variety of utility topics including services of the Office of the Ohio Consumers’ Counsel, energy efficiency, utility assistance and other consumer protection issues.

COUNSELING

Many agencies in Franklin County provide counseling. Most offer services and programs for older adults such as in-home counseling, support groups and enrichment workshops.

CATHOLIC SOCIAL SERVICES
197 E Gay St, 2nd floor
Columbus, OH 43215
Phone: (614) 221-5891
Fax: (614) 228-1125
colscss.org
Counseling (continued)

CONCORD COUNSELING SERVICES
700 Brookedge Blvd
Westerville, OH 43081
Phone: (614) 882-9338
Fax: (614) 882-3401
concordcounseling.org

JEWISH FAMILY SERVICES
1070 College Ave
Columbus, OH 43209
Phone: (614) 231-1890
Fax: (614) 231-4978

SUPPORTED BY THE
Senior Services Levy

NETCARE CORPORATION
NetCare Access
199 S Central Ave
Columbus, OH 43223
Phone: (614) 276-2273
Counseling (continued)

NORTH CENTRAL COUNSELING (NCC)
338 Granville St
Gahanna, OH 43230
Phone: (614) 475-7090
Fax: (614) 475-5208

NORTH CENTRAL MENTAL HEALTH
1301 N High St
Columbus, OH 43201
Phone: (614) 299-6600
Fax: (614) 299-9007
ncmhs.org

NORTH COMMUNITY COUNSELING CENTERS
Phone: (614) 261-3196
northcommunity.com

Locations:
5109 W Broad St, Suite 104
Columbus, Ohio 43228
(614) 279-7690 Fax: (614) 853-0438

4897 Karl Rd
Columbus, OH 43229
(614) 846-2588 Fax: (614) 846-9759
FRANKLIN COUNTY OFFICE ON AGING

1855 E Dublin Granville Rd, Suite 204
Columbus, OH 43229
(614) 267-7003  Fax: (614) 267-7013

3556 Sullivant Ave
Columbus, OH 43204
(614) 827-1307  Fax: (614) 267-0145
Counseling (continued)

OHIO HEALTH
John J. Gerlach Center for Senior Health
3830 Olentangy River Rd
Columbus, OH  43214
Phone: (614) 566-5858
Fax: (614) 566-1916

SYNTERO/DUBLIN COUNSELING CENTER
299 Cramer Creek Ct
Dublin, OH 43017
Phone: (614) 889-5722
email: info@syntero.org

SYNTERO
3645 Ridge Mill Dr
Hilliard, OH  43026
Phone: (614) 457-7876
Fax: (614) 457-7896
syntero.org
email: info@syntero.org

Supported by the Senior Services Levy

Supported by the Senior Services Levy
Counseling (continued)

SYNTERO
3433 Agler Rd
Columbus, OH  43219
Phone: (614) 600-2708
Fax: (614) 476-6708
syntero.org
email: info@syntero.org

SOUTHEAST, INC.
1455 S Fourth St
Columbus, OH  43207
Phone: (614) 444-0800
Fax: (614) 444-1036

THE OHIO STATE UNIVERSITY PSYCHIATRY
OSU Harding Hospital
1670 Upham Dr, Suite 550
Columbus, OH 43210
Phone: (614) 293-9600
wexnermedical.osu.edu/mental-behavioral

Supported by the Senior Services Levy
CRIME PREVENTION

ADULT PROTECTIVE SERVICES
Franklin County Office on Aging
280 E Broad St, Room 300
Columbus, OH 43215
Phone: (614) 525-4348
Fax: (614) 525-5300
TTY: (800) 750-0750
officeonaging.org

Provides services to older people who are, or are in danger of being mistreated or neglected, are unable to protect themselves, and have no one to assist them. Interventions provided by Adult Protective Services include, but are not limited to, receiving reports of adult abuse, exploitation or neglect, investigating these reports, case planning, monitoring and evaluation.

COLUMBUS DIVISION OF POLICE
Community Engagement & Outreach Services
Community Liaison Section
1120 Morse Rd
Columbus, OH 43229
Phone: (614) 645-4610
email: communitiesafety@columbuspolice.org

Area liaison officer can address long-term crime and quality of life issues, as well as attend community meeting and oversee block watch efforts, conduct informational presentations to educate citizens about safety and security issues.
Crime Prevention (continued)

ATTORNEY GENERAL’S OFFICE, STATE OF OHIO
Crime Victim Services Section
30 E Broad St, 14th floor
Columbus, Ohio  43215
(614) 466-4986  or (800) 282-0515
ohioattorneygeneral.gov

Crime Victim Services Section (CVS) provides funding and services to aid victims, training for professionals who assist them, grants for victim service providers, and crime prevention programs for Ohio communities.

DAY SERVICES, ADULT

Adult day services are designed to meet the supportive needs of older adults living at home, while providing respite for caregivers. For more information, call Franklin County Senior Options at (614) 525-6200.

ADULT DAY ENRICHMENT OF
NEW ALBANY (ADENA)
20 Third St
New Albany, OH 43054
Phone: (614) 939-0350

Offers adult day services for older adults and adults with
(continued next page)
Day Services, Adult  *(continued)*

physical and cognitive challenges. Offers a high staff to client ratio. Services include medication administration, assistance with special medical needs, nutritious lunch and snacks, stimulating activities, and education programs. Provides weekly dog therapy visits.

*(continued next page)*
Day Services, Adult (continued)

NATIONAL CHURCH RESIDENCES
ADULT DAY SERVICES

Champion Intergenerational Enrichment and Education Center
240 N Champion Ave
Columbus, OH 43203
Phone: 614-253-1185
Fax: 614-253-1425

Livingston Avenue Center for Senior Health
3341 E Livingston Ave
Columbus, OH 43227
Phone: (614) 236-0586
Fax: (614) 338-2350

National Church Residences Center for Senior Health (North)
1700 E Dublin Granville Rd
Columbus, OH 43229
Phone: 614-890-1099
Fax: 614-890-1088
nationalchurchresidences.org

Provides comprehensive day services programs in three locations in Franklin County for physically and/or cognitively impaired adults living in the community.

Care and support provided by licensed nurses, social workers,
Day Services, Adult (continued)

activity professionals and highly qualified personal care staff. On-site therapies and transportation to and from the centers is provided. Congregate settings provide the frail elderly with the opportunity for socialization, participation in mentally and physically stimulating activities, and an environment that respects dignity and independence. Call for specific hours. Referrals can be made to the main office at (614) 236-0586.

METHODIST ELDERCARE SERVICES

Wesley Ridge
2225 Taylor Park Dr
Phone: (614) 957-3524
Reynoldsburg, OH 43068

Wesley Glen
5155 N High St
Columbus, OH 43214
Phone: (614) 957-3535
Fax: (614) 436-6012
wesleyglen.com/adult-day-services

Provides adult day services where seniors and adults with Alzheimer’s and other dementias receive individualized plan of daytime care with therapeutic activities and socialization in a well supervised environment. Participants benefit from socialization and a close-knit community. Appropriate activities and community programs help them feel productive and less dependent.
DAY SERVICES, SPECIALIZED

PATHWAY CLUBHOUSE
Columbus Area, Inc.
1203 E Broad St
Columbus, OH 43205
Phone: (614) 824-1574
Fax: (614) 251-2447
http://concordcounseling.org/community-support-services/

Provides a psychosocial clubhouse for persons in Franklin County experiencing mental illness. Vocational and social opportunities are available. Person must be connected with a mental health center.

SAGE SENIOR SERVICES
Goodwill Columbus
1331 Edgehill Rd
Columbus, OH 43212-3163
Phone: (614) 583-0293
Fax: (614) 294-6895
goodwillcolumbus.org

Provides individualized support services on two shifts for older adults with developmental disabilities. Work opportunities, socialization, community activities, volunteer work and a variety of leisure and recreational activities are available. In-home services are also available to eligible persons.
DENTALSERVICES

COLUMBUS CITY OF, PUBLIC HEALTH
Family Dental Services
240 Parsons Ave
Columbus, OH 43215
Phone: (614) 645-7487
columbus.gov/publichealth/programs/Dental-Clinic/

Basic dental services provided include exams, x-rays, cleanings, fillings, extractions (pulling teeth), some root canals, and denture repairs. Fees are determined by a sliding-fee, which is determined by family size and income. Medicaid and private insurance are also accepted.

COLUMBUS DENTAL SOCIETY
663-F Park Meadow Rd
Westerville, OH 43081
Phone: (614) 895-2371
Fax: (614) 895-0060
columbusdentalsociety.org/

Provides referral information regarding local dentists to the physically or mentally handicapped and low-income community. A list of dentists accepting Medicaid is available.
Dental Services (continued)

DENTAL CLINIC
The Ohio State University College of Dentistry
305 W 12th Ave
Columbus, OH 43210
Phone: (614) 688-3763

Comprehensive dental care is provided by dentist and dental hygiene students. Payment is expected with delivery of treatment. Appointments may require 2-3 hours.

OHIO STATE DENTAL CLINICS
The Ohio State University College of Dentistry
305 W 12th Ave
Columbus, OH 43218
Phone: (614) 688-3763

Comprehensive dental services are provided to older adults. Patients experiencing dental problems related to dry mouth are encouraged to take advantage of the services of this clinic.
DISCOUNTS AND COURTESY SERVICES

AMERICA THE BEAUTIFUL - THE NATIONAL PARKS AND FEDERAL RECREATION LANDS PASS
Phone: (888) 467-2757
nps.gov/fees_passes.htm

Pay an $80.00 fee to obtain a lifetime entrance pass (for citizens or permanent U.S. residents 62 or older) to most national parks, monuments, historic sites, recreation areas and national wildlife refuges that charge a fee.

Senior Passes must be purchased at a Federal recreation site or office (National Park, Historic Site, Wildlife Refuge) or online. Proof of age and I.D. are required.

CENTRAL OHIO TRANSIT AUTHORITY
33 N High St
Columbus, OH 43215
Phone: (614) 228-1776
cota.com

Passengers who are 65 or older qualify for a COTA reduced fare with senior ID card. Visit the COTA Pass Sales office at the above address to get a Reduced Fare Senior ID Card. All you need is a photo ID with your birth date. COTA makes Reduced Fare Senior ID Cards from 9:00 a.m. and 4:00 p.m. Monday through Friday.
Discounts and Courtesy Services (continued)

COLUMBUS CITY OF, DEPARTMENT OF PUBLIC UTILITIES
Senior Citizen Discount Program
910 Dublin Rd
Columbus, OH 43215
Phone: (614) 645-8276
www.columbus.gov/utilities/customers/Utility-Discount-Programs

Seniors 60 and older in single family homes with one meter meeting low income guidelines can receive a discount on quarterly water service charges and electricity. Call for more details or visit the web site for an application.

COLUMBUS CITY OF, TRANSPORTATION DIVISION
Parking
2700 Impound Lot Rd
Columbus, OH 43207
Phone: (844) 565-1295
Fax: (614) 645-7357
columbus.gov/publicservice/parking/Handicapped-Parking/

For handicapped parking place to be designated in front of residence a home assessment must be made and resident must already have handicapped permit from Ohio Bureau of Motor Vehicles.
Golden Buckeye Program
Ohio Department of Aging
246 N High St, 1st Floor
Columbus, OH 43215
Phone: (800) 266-4346
Fax: (877) 767-9954
TTY: (614) 466-5500 *Dial 711 and then the number
GoldenBuckeye.com

Open to all Ohio residents age 60 and older, or to qualifying persons with disabilities. Card is honored at participating restaurants, entertainment venues, grocery stores and other establishments. Apply for a card at most public libraries and senior centers. Savings vary by merchant.

Golden Hobby Shop
Columbus Recreation and Parks Department
549 Franklin Ave
Columbus, OH 43215
Phone: (614) 645-8329
columbus.gov/GoldenHobbyGiftShop/

Sells new handicrafts made by central Ohio residents age 50 and older on consignment. Accepts new consigners every day; consignment fee to join is $30 per year. Open Tuesday through Saturday from 10:00 a.m. - 5:00 p.m.
Discounts and Courtesy Services (continued)

OHIO STATE OF, BUREAU OF MOTOR VEHICLES
Disability Placards
P.O. Box 16520
Columbus, OH 43216-6520
Phone: 614-752-7800
bmv.ohio.gov

Applications for permanent and temporary disability placards can be obtained from any local license agency or online. Medical doctor must complete part of the application. Completed applications must be returned to license agency in person or mailed to Ohio Bureau of Motor Vehicles.
EDUCATION

There are many local universities, school districts and senior centers that offer educational programs for older adults. Many are available at little or no charge. For further information, contact the educational institution of interest.

CAPITAL UNIVERSITY SENIOR AUDIT PROGRAM
College Ave & Mound St Plaza
Columbus, OH 43209
Phone: (614) 236-6101
capital.edu/Non-degree-Options/

Students may apply to take selected courses on a non-degree basis. These courses are offered as a part of the daytime, traditional student program. Non-degree applications are available in the Admission Office. A $25 nonrefundable application fee is required along with the non-degree application.

COLUMBUS LITERACY COUNCIL
92 Jefferson Ave
Columbus, OH 43215
Phone: (614) 282-7661
www.clcworks.org

Works to increase the functional literacy of adults reading below an 8th grade level through teaching the English language skills of listening, speaking, reading, and writing. Also, provides English for Speakers of Other Languages (ESOL) programs which teach the English skills of reading, writing, speaking and understanding to those who need to learn or improve their English language skills.
Ohio Dominican University allows adults age 65 and older to either audit classes or take them for credit at a reduced rate. Seniors who wish to take a course for credit will be charged 50% of the remaining balance after filing for Financial Aid. Seniors who audit a class will be charged the price of one credit hour. There may be additional costs for books, technology and parking.

The Ohio State University Program 60
Phone: (614) 292-8860
https://program60.osu.edu/

Ohio residents age 60 or older can take advantage of this no-cost, non-credit way to be a part of the University community. Program 60 students sit in on all types of courses through Program 60 on a space-available basis. Registration is available online only.

Older Wiser Lifelong Scholars (OWLS)
Westminster-Thurber Community
Phone: (614) 228-8888
Fax: (614) 228-8898
www.ohioliving.org

Several classes are offered per year covering a range of subjects. Call for more information.
Through Senior College, local citizens (age 60 or older) may observe lecture-style classes at Otterbein University at no cost. Limited seats are available each term. No grades or credit is given. Computer classes, courses with labs and equine science are not available. Parking is free but requires a permit.

**AARP FOUNDATION SENIOR COMMUNITY**

**EMERGENCY SERVICES**

In case of emergency related to Police, Fire, or medical need, dial 911.

For emergencies not related to the Police or Fire Departments, such as the need for emergency shelter, food, etc., contact HandsOn Central Ohio at (614) 221-6766.
EMPLOYMENT AGENCIES AND OPPORTUNITIES

SERVICE EMPLOYMENT PROGRAM
1393 E Broad St, Suite 105
Columbus, OH 43205
Phone: (614) 258-7295
Fax: (614) 258-7723
aarp.org/aarp-foundation/our-work/income/scsep/

AARP Foundation first matches eligible older job seekers with local nonprofits and public agencies so they can increase skills and build self-confidence, while earning a modest income.

EMPLOYMENT FOR SENIORS
4300 E Broad St, Suite B
Columbus, OH 43213
Phone: (614) 863-1219
Fax: (614) 863-1358
employseniors.org
info@employseniors.org

Supported by the Senior Services Levy

Provides free employment referral assistance to clients aged 50 years and older, as well as free position postings for Central Ohio employers. Employment for Seniors also provides workshops, programs and services for job seekers. Call to schedule an appointment.
Employment Agencies and Opportunities (continued)

FOSTER GRANDPARENT PROGRAM
Catholic Social Services
197 E Gay St, 2nd floor
Columbus, OH 43215
Phone: (614) 221-5891
Fax: (614) 228-1125
colscss.org

Stipended volunteers 55 years of age and older share their experience and talents to improve the lives of children with special needs.

NEW DIRECTIONS CAREER CENTER
199 E Rich St
Columbus, OH 43215
Phone: (614) 849-0028
Fax: (614) 849-0142
newdirectionscc.org
ndcc@newdirectionscc.org

An intensive four-week program for women in career transition. Design to reduce barriers and assist in developing a career plan that will result in satisfying long-term employment. Provides employment preparedness, career counseling, information and referrals and career clothing to individuals in transition.
Employment Agencies and Opportunities (continued)

SENIOR COMPANION PROGRAM
Catholic Social Services
197 E Gay St, 2nd Floor
Columbus, OH 43215
Phone: (614) 857-1237

Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).

END OF LIFE SERVICES

CENTRAL OHIO LIONS EYE BANK
Eye Donations
262 Neil Ave, Suite 140
Columbus, OH 43215
Phone: (614) 545-2057
Fax: (614) 545-2067
coleb.org

Accepts donated eyes for corneal transplants, eye research and medical education. Eyes can be donated upon death via the Ohio Donor Registry (BMV) or other legal document of gift. Age is not a limitation for eye research and medical education donors. Up to age 72, donor eyes that are medically eligible may be used for corneal transplants.
End of Life Services (continued)

COLUMBUS CITY OF, DEPARTMENT OF PUBLIC SAFETY
Indigent Burial
77 North Front St, 5th floor
Columbus, OH 43215
Phone: (614) 645-8366
columbus.gov/publicsafety

The Indigent Burial Program is for persons who are deceased and were homeless without the money, insurance or family able to pay for the cost of a funeral. They also can not qualify for any other programs such as Veterans Benefits. Funeral home must first be contacted to determine if they will accept the deceased for the Indigent Burial Program.

FUNERAL CONSUMERS ALLIANCE OF CENTRAL OHIO
P.O. Box 14835
Columbus, OH  43214
Phone: (614) 263-4632
funeralsohio.org/

Provides information to help in the pre-planning of inexpensive funerals and memorial services. Provides a summary of funeral home costs in the greater Columbus area. Speakers are available.
End of Life Services (continued)

FRANKLIN COUNTY VETERANS SERVICE COMMISSION
280 E Broad St
Columbus, OH 43215
(614) 525-2500
vets.franklincountyohio.gov

Offers financial assistance to defray the funeral expenses for veterans. Will assist up to $1000 plus the cost of setting a government marker.

HOMEREACH HOSPICE
Kobacker House
800 McConnell Dr
Columbus, OH 43214
Phone: (614) 566-5377
Fax: (614) 533-0087

Provides home care service and 24-hour on-call support along with inpatient care to terminally ill patients and their families. Hospice services are also available through local area nursing homes. Grief support groups and educational programs are offered on a regular basis to the community.
End of Life Services (continued)

LIFELINE OF OHIO
Organ and Tissue Donation
770 Kinnear Rd, Suite 200
Columbus, OH 43212
Phone (800) 525-5667  Referral line: (877) 223-6667
Fax: (614) 291-0660
lifelineofohio.org

Lifeline of Ohio is the federally designated, non-profit organ procurement agency charged with facilitating the donation of human organs and tissues for transplant in Central and Southeastern Ohio. Contact Lifeline of Ohio with questions about donation or to place your name in the Ohio Donor Registry.

MOUNT CARMEL HOSPICE
1144 Dublin Rd
Columbus, OH 43215
Phone: (614) 234-0200
Fax: (614) 234-0201
mountcarmelhealth.com/hospice

Provides care for adults diagnosed with a life-limiting illness with a life expectancy in the range of six months or less. Hospice provides comfort through nursing care, pain and symptom management and emotional and spiritual care. Services are available to supplement the family, with on-call availability 24 hours a day, seven days a week. Affiliated with Mount Carmel Palliative Care Services, which provides care and support to individuals with long-term chronic disease.

(continued next page)
End of Life Services (continued)

OHIO STATE UNIVERSITY COLLEGE OF MEDICINE BODY DONATION PROGRAM
279 Hamilton Hall
1645 Neil Ave
Columbus, OH 43210
Phone: (614) 292-4831
Fax: (614) 292-7659
medicine.osu.edu/bmea/anatomy/body-donor-program/pages/index.aspx

Accepts full body donations from Ohio residents after death for use in teaching medical, dental, nursing and a variety of other health professionals. Some restrictions apply. Bodies with the following conditions are ineligible to participate: has contracted a communicable disease, is emaciated or grossly obese, has been autopsied or embalmed, has been disfigured in a fatal accident or has developed ascites, sepsis or septicemia. Call for more information.

WEXNER HERITAGE VILLAGE
Larry and Leonore Zusman Jewish Community Hospice
1151 College Ave
Columbus, OH 43209
Phone: (614) 559-0350
whv.org

Staffed by professionals and volunteers who are sensitive to the unique needs of Jewish patients and their families.
However, services are open to people of all faiths. Respite and short term pain and symptom management is offered in a 5-bedroom hospice-dedicated in-patient unit. Individuals receiving in-home care are provided a variety of programs and services, ranging from: bathing, grooming, shopping for groceries, medication set-up, light housekeeping, chronic disease management and traveling companions.

ENERGY ASSISTANCE AND WEATHERIZATION

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

Provides assistance in the payment of heating bills during November through March for income-eligible adults and families. For applications and additional information call The Ohio Department of Development Services Agency at (800) 282-0880, the Central Ohio Area Agency on Aging at (614) 645-7250 or Franklin County Senior Options at (614) 525-6200.

IMPACT COMMUNITY ACTION
711 Southwood Ave
Columbus, OH 43207
Phone: (614) 252-2799
Appointments: (866) 747-1038
http://impactca.org/

Provides assistance in the payment of heating bills November through March for income eligible households. Call for more information.
Energy Assistance and Weatherization (continued)

IMPACT HOME WEATHERIZATION ASSISTANCE PROGRAM
711 Southwood Ave
Columbus, OH 43207
Phone: (614) 453-1603
Fax: (614) 258-4532

Provides Home Weatherization Assistance Program (HWAP or WAP) provides energy efficiency services such as housing unit inspections, home insulation (attics and walls), and air-leakage detection.

RESIDENTIAL ENERGY CONSERVATION PROGRAM (WARMCHOICE)
Mid-Ohio Regional Planning Commission
1111 Liberty St, Suite 100
Columbus, OH 43215
Phone: (614) 621-1171
morpc.org

Provides free weatherization service to eligible low-income Columbia Gas customers of Franklin County. Some of the services provided are attic, sidewall and crawl space insulation, weatherstripping and plastic installation. Free furnace tune-ups and replacements (replacements for owner-occupied only) are included in the weatherization package. Tune-up and replacements are not available without the package.
FOODANDNUTRITIONSERVICES, DINING CENTERS

Home delivered meals may be provided on a sliding fee basis to persons in need who are 60 and older. Call Franklin County Senior Options at (614) 525-6200. Also, call Senior Options for grocery stores in your area that deliver to your home.

COMMUNITY KITCHEN, INC.
Meal Program
640 S Ohio Ave
Columbus, OH 43205
Phone (614) 252-6428
communitykitchencolumbus.org/foodpan.html

Serves hot breakfast from 8:30 a.m. to 9:30 a.m., Monday through Saturday. Menu varies daily. Lunch is served Monday through Saturday from 11:30 a.m. to 12:30 p.m. A boxed take home meal is provided for dinner on Saturday and Sunday from 5 p.m. to 6 p.m. by the Salvation Army.

FRANKLIN COUNTY, OSU EXTENSION
Family Nutrition Program
530 W Spring St, Suite 275
Columbus, OH 43215
Phone: (614) 866-6900, ext. 211
Fax: (614) 866-8280

Strives to improve the level of nutritional education of seniors who are food stamp participants or eligible non-participants. Programs include nutrition, meal planning, food safety, and shopping.
MEALS-ON-WHEELS AT LIFECARE ALLIANCE
670 Harmon Ave
Columbus, OH  43223
Phone: (614) 278-3130
lifecarealliance.org

Meals-on-Wheels are delivered to homebound chronically ill seniors and disabled persons in Franklin and Madison counties. Call for more information.

SENIOR DINING CENTERS OF LIFECARE ALLIANCE
1699 W Mound St
Columbus, OH  43223
Phone: (614) 278-3153
lifecarealliance.org

Serves hot, nutritious noonday meals Monday through Friday at designated Senior Dining Centers in Franklin County. Transportation is available to most dining centers. All meals served at dining center programs meet 1/3 of the nutritional needs of an older adult. The suggested contribution for a meal is $1.50. Call for more information.
Food and Nutrition Services, Dining Centers (continued)

SENIOR DINING CENTER LOCATIONS:

WEST
Carrie’s Cafe (transportation available)
Hilltop Senior Village (transportation available)

SOUTH
Marion Franklin Community Recreation Center
Evans Senior Center

CENTRAL
Jaycee Arms Senior Residence

EAST
Asbury North United Methodist Church
Eastland Manor Apartments
Jewish Community Center of Greater Columbus
Maplewood Senior Apartments
Mt. Vernon Plaza Senior Residence
Stygler Village Senior Residence
Village at Ottawa Ridge

NORTH
Corban Commons
St. Stephen’s Community House
ASIAN SITES
Fortune Chinese Restaurant (Mondays and Wednesdays)
Poong Mei Asian Bistro (1st and 3rd Thursday)
868 Asian Cuisine (2nd and 4th Thursday)
Sunflower - Sawmill Center (Tuesdays Only)
Helen’s Asian Cuisine (2nd and 4th Friday)
Mingflower (1st and 3rd Friday)

SOMALI SITES
Cafe Nazionale
Gendershe
Safari Coffe House
West International Cafe
FOOD PANTRIES

Emergency food is available at many Franklin County locations. Contact HandsOn Central Ohio at (614) 221-6766 for a referral.

THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER (CRC)
Family Services Department
14 W Lakeview Ave
Columbus, OH 43202
Phone: (614) 268-8118
Fax: (614) 268-5028
clintonvillecrc.org

The CRC provides food pantry services for the 43202, 43214, 43220, 43221, 43235, and 43210 zip codes. Also, the CRC provides fresh produce distribution for all Franklin County residents Wednesdays from 4 PM to 6 PM. Please call to inquire about other services, pantry hours, and satellite locations.

FIRST COMMUNITY CHURCH
Heart to Heart
1944 W First Ave
Columbus, OH 43212
Phone: (614) 488-0681
h2h.fcchurch.com

Open Tuesday and Thursday from 8:30 a.m to 1 p.m. Walk-ins accepted.
Food Pantries (continued)

GAHANNA RESIDENTS IN NEED (GRIN)
Mifflin Presbyterian Church
123 Granville St
Gahanna, OH 43230
Phone: (614) 471-4491
grin4gahanna.org
One box of food available per month. This is approximately enough to feed a family of four for three days. Pantry hours are available online and by calling.

GLADDEN COMMUNITY HOUSE
Gladden Food Pantry
318 S Glenwood Ave
Columbus, OH 43223
Phone: (614) 228-2498
gladden-us.org

On a monthly basis a three day supply of food can be delivered to frail and homebound seniors. The walk-in pantry offers an emergency supply of three days worth of food for residents of the 43222, 43223 and 43215 area codes. Residents should bring proof of address such as rent receipt or recent mail from the past 30 days.
VICTORY MINISTRIES, INC.
2955 Switzer Ave
Columbus, OH 43219
Phone: (614) 252-2500
   victorymission.org

Free clothing and food pantry available once a month to those 60 and over or disables. Must have picture I.D. and proof of address for all adults in household.

VINEYARD COMMUNITY CHURCH
With God’s Help Food Pantry
15187 Palmer Rd
Reynoldsburg, OH 43068
Phone: (740) 927-7729
   vineyard05.com

Provides food and toiletry items. Call 740-927-7729 for assistance.
WESTERVILLE AREA RESOURCE MINISTRY
HOPE
175A E Broadway
Westerville OH 43081
Phone: (614) 899-0196
warmesterville.org

Provides a 6-day supply of food to eligible clients. Clients may visit the pantry twice a month. Also empowers elderly and disabled clients to maximize limited resources by providing assistance with budgets and personal goals while meeting nutritional assistance.
Food Pantries (continued)

GAHANNA RESIDENTS IN NEED (GRIN)
Mifflin Presbyterian Church
123 Granville St
Gahanna, OH 43230
Phone: (614) 471-4491
grin4gahanna.org
One box of food available per month. This is approximately enough to feed a family of four for three days. Pantry hours are available online and by calling.

Emergency food is available at many Franklin County locations. Contact LSS 211 Central Ohio at (614) 221-6766 for a referral.

THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER (CRC)
Family Services Department
14 W Lakeview Ave
Columbus, OH 43202
Phone: (614) 268-8118
Fax: (614) 268-5028
clintonvillecrc.org

The CRC provides food pantry services for the 43202, 43214, 43220, 43221, 43235, and 43210 zip codes. Also, the CRC provides fresh produce distribution for all Franklin County residents Wednesdays from 4 PM to 6 PM. Please call to inquire about other services, pantry hours, and satellite locations.
FIRST COMMUNITY CHURCH
Heart to Heart
1320 Cambridge Blvd
Columbus, OH
Phone: (614) 488-0681
fcchurch.com

Open Tuesday and Thursday from 9:30 a.m to noon. Walk-ins accepted.
FOOD STAMPS
You may be eligible for food stamps if your assets (savings, investments, etc.) and income, after certain allowable expenses, do not exceed the requirements set by the federal government.

When applying for food stamps, take your proof of identity, rent receipts, utility bills, proof of income, bank statements, medical bills, and any other receipts that can prove your eligibility for the program.

If you are currently receiving public assistance (OWF, Medicaid, Disability Medical Assistance or Disability Financial Assistance) contact your current caseworker. For more information, contact the Franklin County Department of Job and Family Services Community Opportunity Center nearest you.

FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES OPPORTUNITY CENTERS:

EAST OPPORTUNITY CENTER
1055 Mount Vernon Ave
Columbus, OH 43203
Phone: 1-(800)-640-6446
Fax: (614) 212-1998

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209, 43213, 43227, 43217, 43215, 43110, 43232
FOODSTAMPS

NORTHLAND OPPORTUNITY CENTER
1721 Northland Park Ave
Columbus, OH 43229
Phone: 1-(800)-640-6446
Fax: (614) 233-2524

Zip Codes: 43002, 43004, 43054, 43081, 43082, 43085, 43201, 43202, 43210, 43211, 43212, 43214, 43215, 43216, 43219, 43220, 43221, 43224, 43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240, & 43272

WEST OPPORTUNITY CENTER
314 N Wilson Rd
Columbus, OH 43204
Phone: 1-(800)-640-6446
Fax: (614) 233-2878

Zip Codes: 43016, 43017, 43026, 43065, 43119, 43126, 43204, 43222, 43223, 43228
Food Stamps (continued)
FRIENDLY VISITING

There are many volunteer programs that make scheduled visits to persons confined to their homes. Also contact your church or temple to see if it provides this kind of assistance through volunteers.

CENTRAL COMMUNITY HOUSE
1150 E Main St
Columbus, OH 43205
Phone: (614) 252-3157
cchouse.org

Provides monthly friendly visiting to homebound seniors. Also conducts weekly group meetings and activities which may include field trips, attending special events or presentations on issues relative to older adults. Transportation provided for 43205 and 43206 zip codes.

GLADDEN COMMUNITY HOUSE
Senior Outreach Program
183 Hawkes Ave
Columbus, Oh 43223
Phone: (614) 227-1600
gladden-us.org

Organizes home visits and social outings. Transportation is also available.
Friendly Visiting (continued)

MITZVAH CORPS VOLUNTEER SERVICES
Jewish Family Services
1070 College Ave
Columbus, OH 43209
Phone: (614) 231-1890

Volunteers befriend older adults in the Jewish Community in Franklin County. Volunteers can visit in the home or participate together in community activities. Clients live in their own homes, apartments or assisted living.

SENIOR COMPANION PROGRAM
Catholic Social Services
197 E Gay St, 2nd Floor
Columbus, OH 43215
Phone: (614) 221-5891
Fax: (614) 228-1125
colscss.org

Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).
HEALTHRELATEDSERVICES

This section includes health centers, in-home nursing services, nursing clinics and other specialized services.

A. ASSESSMENT AND CARE PLAN DEVELOPMENT

Franklin County Senior Options can assess the need for community based services and develop a plan for care. Call (614) 525-6200 for more information.

B. HEALTH CENTERS, COLUMBUS NEIGHBORHOOD

Provides health care services to individuals of all ages. Care includes prevention, diagnosis, treatment, pharmacy, laboratory and follow-up services. Special emphasis at these centers is given to the care of those that cannot afford such services, the elderly and those that find health services inaccessible. All services are provided on a sliding fee scale according to your income and family size. For more information, contact the center in your area.

COLUMBUS NORTHEAST HEALTH CENTER
3433 Agler Rd, Suite 2800
Columbus, OH 43219
Phone: (614) 645-1600 or (614) 645-5500
Fax: (614) 645-1347

(continued next page)
EAST CENTRAL HEALTH CENTER
1180 E Main St
Columbus, OH 43205
Phone: (614) 645-5535 or (614) 645-5500
Fax: (614) 645-5546

COLUMBUS WEST FAMILY HEALTH & WELLNESS CENTER
2300 W Broad St
Columbus, OH 43204
Phone: (614) 645-2300 or (614) 645-5500
Fax: (614) 645-2333

ST. STEPHEN’S NEIGHBORHOOD HEALTH CENTER
1500 E 17th Ave
Columbus, OH 43219
Phone: (614) 645-2700 or (614) 645-5500
Fax: (614) 645-2727

SOUTH HIGH STREET LOCATION
3781 S High St
Columbus, Ohio 43207
Phone: 614-645-3163 or 614-645-5500
Fax: 614-645-5893
Health Related Services (continued)

ALUM CREEK LOCATION
1791 Alum Creek Dr, Suite 100
Columbus, Ohio 43207
Phone: 614-526-5420 or 614-645-5500
Fax: 614-526-5421

PARSONS AVENUE LOCATION
1905 Parsons Ave
Columbus, OH 43207
Phone: 614-586-4159 or 614-645-5500
Fax: 614-586-4252

DUBLIN LOCATION
4661 Sawmill Rd, Suite 101
Columbus, OH 43220
Phone: 614-526-3285 or 614-645-5500
Fax: 614-526-3286

COLUMBUS PUBLIC HEALTH - PARSONS DENTAL CLINIC
240 Parsons Ave
Columbus, OH 43215
Phone: 614-645-5500
C. HEALTH RELATED EDUCATION

DIVISION OF FIRE, CITY OF COLUMBUS, OHIO
Public Outreach
3639 Parsons Ave
Columbus, OH 43207-4054
Phone: (614) 645-7377
Fax: (614) 645-6637
http://www.columbus.gov/fire/

Offers blood pressure and glucose checks at all fire stations. Speakers, video programs and literature are available. Also, when available, smoke detectors are given to the community-at-large. For all other information, visit the web site.

FRANKLIN COUNTY, OSU EXTENSION
Senior Series Program
530 W Spring St, Suite 275
Columbus, OH 43215
Phone: (614) 866-6900, ext. 218
Fax: (614) 868-8280

Provides educational information to older adults that will improve the quality of their mental and physical health, strengthen their independence and allow optimum opportunities to continue living within their home. Sixteen program topics offered include arthritis, diabetes and aging, senior safety, talking to your doctor and home modification.
HEALTHY, WELL & WISE
Central Ohio Area Agency on Aging
3776 S High St
Columbus, OH  43207
Phone: (614) 645-7250
or (800) 589-7277
coaaa.org

Offers speakers on topics related to health and aging. Choice of over 24 topics. Fee is based on group type. Community groups are free of charge. Speakers are based on availability Monday through Saturday, including early evenings. Presentation length can be tailored to fit meeting time, typically 1/2 hour to 1 hour.

D. HEALTH SERVICES WITH A SPECIAL FOCUS

AIDS RESOURCE CENTER OHIO
1780 E Broad St
Columbus, OH 43203
Phone: (614) 926-4132
Toll Free: (866) 739-0720
Fax: (614) 291-7163
equitashealth.com

Case management, medical referrals, educational programs, anonymous and confidential HIV testing, volunteer opportunities, mental health counseling, housing and support groups. The Ohio AIDS/HIV/STD Hotline number is (800) 332-2437.
Health Related Services (continued)

ALS ASSOCIATION-CENTRAL & SOUTHERN OHIO CHAPTER
1170 Old Henderson Rd, Suite 221
Columbus, OH 43220
Phone: (614) 273-2572 or (866) 273-2572
Fax: (614) 273-2573
alsohio.org
alsohio@alsohio.org

Offers help to patients, caregivers and family by providing services such as public education, advocacy, research and patient and community services. Support group meetings in Columbus meet the first Monday of each month from 6:30 p.m. to 8:30 p.m. Call for more details.

THE ALZHEIMER’S ASSOCIATION OF CENTRAL OHIO
1379 Dublin Rd
Columbus Ohio 43215
Phone: (614) 457-6003
Fax: (614) 457-6634
alz.org/centralohio

Monthly caregiver support groups, educational opportunities, Safe-Return Program, in-home caregiver support team and helpline are available for caregivers, family members and friends of persons with Alzheimer’s Disease and related dementias. Most services are free of charge. Call for meeting times and locations. 24/7 helpline is available by calling 1-800-272-3900.
American Cancer Society
Central Region Office
870 Michigan Ave
Columbus, OH 43215
Phone: (614) 228-8466 or (877) 227-6446
Fax: (877) 227-2838
cancer.org

Provides emotional support to all cancer patients who request it. Support visitation is provided to breast cancer patients. Can also provide limited assistance in paying for medications and supplies for cancer patients unable to afford them.

Services and support groups include: The Helpline, Early Stage Group, Educational Resources, Sunday Respite, Caregiver Support Team, Rural Outreach and Family Support Groups.

24-hour Cancer Information Hotline: (800) 227-2345.

American Heart Association/American Stroke Association
5455 N High St
Columbus, OH 43214
Phone: (614) 848-6676, Option 0 or (800) 282-0292
heart.org

Offers free literature on subjects related to heart and blood vessel disease as well as heart disease prevention. Community services include: speakers bureau, worksite wellness programs and school education.
Health Related Services (continued)

AMERICAN LUNG ASSOCIATION OF OHIO (ALAO)
7720 Rivers Edge Dr, Suite 126
Columbus, OH 43235
Phone: (614) 279-1700 or 1-(800)-586-4872
ohiolung.org

Provides information, education, videos and workshops about various lung diseases to those afflicted, their families and caregivers. Offers information on COPD (Chronic Obstructive Pulmonary Disease), asthma, flu, pneumonia, tuberculosis, radon and indoor and outdoor air quality. ALAO also offers programs and self-help materials for those ready to quit smoking.

ARTHRITIS FOUNDATION CENTRAL OHIO CHAPTER
3740 Ridge Mill Dr
Hilliard, OH 43026
Phone: (614) 876-8200
Fax: (614) 876-8363
arthritis.org

Supported by the
Senior Services Levy

Offers information and referral services, land and water exercise programs, support groups and self-help courses. Also offers financial assistance for medication, durable medical equipment and home assessments by occupational therapists.
Health Related Services (continued)

BRAIN INJURY ASSOCIATION OF OHIO
P.O. Box 21325
Columbus, OH 43221
Phone: (614) 481-7100
biaoh.org

For people of any age who are brain injury survivors as a result of a car accident, falls, not enough oxygen, heart attack, etc. Open to family members, friends and service providers as well. Meets at Grandview Library. Call for details.

THE BREATHEING ASSOCIATION
788 Mt Vernon Ave
Columbus, OH 43203
Phone: (614) 457-4570
Fax: (614) 457-3777
breathingassociation.org

Provides individual evaluation and home visitation to promote lung health and independent living in persons with COPD (chronic obstructive pulmonary disease). Offers a monthly support group at two Central Ohio locations. Offers free literature on diseases such as emphysema, asthma and chronic bronchitis, while serving as a referral center for adults with lung disease. Speakers available for presentations on lung diseases and breathing exercises. Free lung health clinic, HEAP program and prescription assistance for qualifying individuals.
Health Related Services (continued)

CENTRAL OHIO DIABETES ASSOCIATION
1699 W Mound St
Columbus, OH 43223
Phone: (614) 884-4400
Fax: (614) 278-3143
lifecarealliance.org/programs/coda/

Offers nutritional counseling with a registered dietitian, free diabetes detection blood tests at test sites, diabetes literature, patient education classes, counseling with nurse educator, case management services and medical assistance programs and support of local research.

CENTRAL OHIO PARKINSON SOCIETY (COPS)
2800 Corporate Exchange Dr, #360
Columbus, OH 43231
Phone: (440) 568-0093
parkinson.org/GreatLakes

Provides literature, support groups, exercise classes, speech therapy and Alexander Technique and Tai Chi classes to persons with Parkinson’s Disease. Other activities include caregiver support groups, annual symposia and advocacy opportunities. Services are free of charge.
Health Related Services (continued)

COLUMBUS CANCER CLINIC
1699 W Mound St
Columbus, OH 43223
Phone: (614) 263-5006
lifecarealliance.org/programs/cancer-clinic/

Must be a cancer patient in Franklin County. Application is required. Must have income less than 150% above Federal poverty level, and less than $5,000 liquid assets. Contracts with the American Red Cross and Yellow Cab to transport patients to and from cancer therapy and cancer-related medical appointments. Therefore, the clinic requires that cancer patients apply for additional transportation assistance (MCD, FCSO, etc). The clinic also offers mammograms and cancer screenings. Government-funded; must pay first.

EPILEPSY FOUNDATION OF CENTRAL OHIO
3857 N High St, #206
Columbus, OH 43214
Phone: (513) 721-2905 or (877) 804-2241
epilepsy-ohio.org

Dedicated to the prevention, cure and control of epilepsy through increasing public awareness and enhancing the quality of life for those affected. Free educational programs, counseling services and support groups are available to those living in Franklin and surrounding counties.
NATIONAL KIDNEY FOUNDATION SERVING OHIO
2800 Corporate Exchange Dr, Suite 215
Columbus, OH  43231
Phone: (614) 882-6184 or (800) 242-2133
Fax: (614) 882-6564
kidney.org/offices/nkf-serving-central-ohio

Seeks answers to the prevention, treatment, management and cure of kidney and urinary tract disease through research and education. Provides donor cards for those wishing to donate organs and tissue after death. Educational programs and literature are provided for the community at no charge. An emergency fund is also provided to individuals with kidney failure, which is coordinated by the dialysis center social workers.

NETCARE CORPORATION
199 S Central Ave
Columbus, OH 43223-1301
Phone: (614) 276-2273 (CARE) 24-hour Crisis Hotline
(614) 274-9500
Fax: (614) 279-0925

Franklin County’s front door for mental health, drug and alcohol services. Provides crisis de-escalation and stabilization at two 24-hour centers. Drug and alcohol assessment and referral services available by walk-in and appointment. Fees vary with services; services available to everyone regardless of ability to
pay. Crisis Services available at 74 E. Broad Street, Columbus, OH 43205. Call (614) 278-0060 for more details.

OHIO STATE UNIVERSITY PSYCHOLOGICAL SERVICES CENTER
225 Psychology Building
1835 Neil Ave
Columbus, OH 43210
Phone: (614) 292-8185
psychology.osu.edu/psc

The Psychological Services Center is an outpatient clinic for all ages seeking psychological assessment and psychotherapy.

Screening is available for dementia and other cognitive assessment as well as counseling for anxiety and mood disorders. Treatment for emotional and psychological disorder is provided to caregivers as well. Clinicians are advanced psychology graduate students supervised by licensed psychology faculty. Appointments for individual, family, or group therapy for adults are available.

E. HEARING AND SPEECH SERVICES

For a list of services, please refer to “Hearing and Speech Services,” on page 66.
Health Related Services (continued)

F. NURSING CLINICS
WELLNESS CENTERS OF LIFECARE ALLIANCE
1699 W Mound St
Columbus, OH 43223
Phone: (614) 278-3130
lifecarealliance.org

Staff includes Registered Nurses, Registered Dietitian, Adult Nurse Practitioner and Visiting Pharmacist. Nurses provide high quality health services in wellness centers located throughout Franklin County. Services include health assessments, skilled nursing care, with a focus on health promotion and education, disease prevention and chronic disease management. See following list for locations. Donations are appreciated.

WELLNESS CENTERS OF LIFECARE ALLIANCE:

Carrie’s Cafe Wellness Center
670 Harmon Ave
Columbus, OH 43223
Appointments: Nurse: 614-437-2831
Dietitian: 614-437-2981

Clintonville Beechwold Community Resource Center
3222 N High St
Columbus, Ohio 43202
Appointments Nurse: 614-437-2878
Dietitian: 614-437-2981

Supported by the Senior Services Levy
Health Related Services *(continued)*

Gillie Senior Recreation Center  
2100 Morse Rd  
Columbus, OH 43229  
Appointments: Nurse - 614-437-2811  
Dietitian: 614-437-2981

Grove City Church of the Nazarene  
4770 Hoover Rd  
Grove City, Ohio 43123  
Appointments: Nurse - 614-437-2927  
Dietitian: 614-437-2981

Maplewood Hights Apartments Center  
91 Maplewood Ave  
Whitehall, Ohio 43213  
Appointments: Nurse - 614-437-2822  
Dietitian: 614-437-2981

Marion Franklin Community Center  
2801 Lockbourne Rd  
Columbus, OH 43207  
Appointments: Nurse - 614-437-2927  
Dietitian: 614-437-2981

Prairie Township Community Center  
5955 W Broad St  
Galloway, OH 43119  
Appointments: Nurse - 614-437-2831  
Dietician: 614-437-2981
Health Related Services (continued)

G. VISION SERVICES

For a list of services, please refer to “Vision Services,” on page 151.

H. ADDITIONAL SERVICES

COLUMBUS MEDICAL ASSOCIATION
Physicians Free Clinic
240 Parsons Ave
Columbus, OH 43215
Phone: (614) 240-7430
columbusmedicalassociation.org/home

Connects low-income, uninsured residents with medical homes and improves access to specialty care. Care coordination addresses the needs of patients as they navigate the health care system and works to provide them with the resources necessary to obtain appropriate health care services.

OHIO HIV/STD HOTLINE
Phone: 800-332-2437
odh.ohio.gov/wps/portal/gov/odh/know-our-programs/
e-mail: HIVPrevent@odh.ohio.gov

Contact the Ohio HIV/STD Hotline for free, anonymous and confidential answers to your sexual health related questions and concerns. The Hotline is staffed by trained volunteers and AIDS Resource Center Ohio Prevention and Education staff.
Health Related Services (continued)

and operates Monday through Friday, 9 a.m. to 5 p.m.

**OHIO KEPRO**
**Rock Run Center, Suite 100**
5700 Lombardo Center Dr
Seven Hills, OH 44131
Phone: (888) 319-8452
keproqio.com

Ohio KePRO is a quality improvement organization contracted by the Centers for Medicare and Medicaid Services. Monitors the quality, necessity and appropriateness of health care received under Medicare. Call the toll free number if you have concerns about the care you receive or are facing early discharge. Literature and speakers are available.

**PASSPORT**
**Central Ohio Area Agency on Aging**
174 E Long St
Columbus, OH 43215
Phone: (614) 645-7250
coaaa.org

PASSPORT (Pre-Admission Screening System Providing Options and Resources Today), a program of the Central Ohio Area Agency on Aging, provides home and community-based services to those who are eligible in an eight county service area. For more information about home care services or to make a referral, call (614) 645-7250.
RIVERSIDE SENIOR HEALTH SERVICES  
John J. Gerlach Center for Senior Health  
3724-A Olentangy River Rd  
Columbus, OH 43214  
Phone: (614) 566-5858  
Fax: (614) 566-6807

Riverside Senior Health Services, located in The John J. Gerlach Center for Senior Health, provides a positive perspective to aging through healthcare programs and support services especially designed for the unique needs of older adults and their families. Services provided include:

- Heritage Day Health Program
- AdvantAge Senior Membership: includes health and wellness education.
- Cognitive disorders consultation
- Balance and Mobility clinic
- Geriatric Assessment Clinic

Also offers yearly flu and pneumonia vaccine clinics, support for caregiver, volunteer opportunities, transportation to and from medical appointments and travel opportunities for a fee.
Health Related Services (continued)

**OHIO LIVING HOME HEALTH AND HOSPICE**

2740 Airport Dr  
Columbus, OH 43219  
Phone: (614) 433-0031

Services include skilled nursing, physical therapy, occupational therapy, speech therapy, hospice, IV infusion and wound care. Call for information on payment and fees.

**VINEYARD COMMUNITY CHURCH**

Free Medical Clinic  
6000 Cooper Rd  
Westerville, Ohio 43081  
Phone: (740) 927-7729  
https://vineyardcolumbus.org/

Offer routine medical care at no charge including: work physicals, health screenings, and treatment for non-emergency illnesses. Vision screenings are also available. During medical clinic hours, a simple meal and dessert are also served. Guests are seen in the order they arrive. No Appointments.
VISITING NURSES OF LIFECARE ALLIANCE (VNA)
1699 W Mound St
Columbus, OH 43223
Phone: (614) 278-3130
Fax: (614) 351-6699
lifecarealliance.org

Offers a wide range of services in the home: skilled nursing care, wound care, infusion therapy, home health aide services, physical and occupational therapies, social services, medication education and scheduling, pharmacist services and medical nutrition education.

The services provided may allow patients to remain in or return to their own homes earlier from a hospital, rehabilitation center or other facility. Staff works focuses on recovery, education, training and independence. Certified by the federal government and is able to bill Medicare, Medicaid and selected private insurance.
Health Related Services (continued)
HEARING AND SPEECH SERVICES

HANDSON CENTRAL OHIO
TTY: (614) 341-2272
Ohio Relay Service TDD: (800) 750-0750

COLUMBUS COLONY
1150 Colony Dr
Westerville, OH 43081
Phone: (614) 891-5055
Fax: (614) 794-7461
unitedchurchhomes.org/columbus-colony-for-elder-care/

Columbus Colony is a not-for-profit unique residential community adapted for the deaf, deaf-blind and deaf multi-handicapped with special priority for elderly persons. Offers support facilities, access to existing social services, respite care, health care and other programs.

COLUMBUS SPEECH AND HEARING CENTER
510 East North Broadway
Columbus, OH 43214
Phone: (614) 263-5151
TTY: (614) 263-2299
Speech Fax: (614) 261-5445
Hearing Fax: (614) 261-5440
columbusspeech.org

Supported by the Senior Services Levy

Provides complete diagnostic, hearing aid and therapeutic services for individuals with speech, language or hearing difficulties.
Hearing and Speech Services (continued)

DEAF MODIFICATION PROGRAM
City of Columbus, Department of Development
757 Carolyn Ave
Columbus, OH 43224
Phone: (614) 701-1394
Email: communityresources@dcs.org

The City of Columbus has contracted with Deaf Services Center at 5830 N. High St. Worthington, OH 43085 to provide modifications to the homes of deaf and hard of hearing persons. Must meet income guidelines and live in the City of Columbus.

DEAF SERVICES CENTER, INC.
5830 N High St
Worthington, OH 43085
V Phone: (614) 841-1991
VP Phone: (614) 515-6065
dsc.org

Provides specialized assistive equipment to deaf and hard of hearing individuals to increase safety and accessibility of their home. Must meet income requirements and be a resident in the city of Columbus.
Hearing and Speech Services (continued)

MID-OHIO BOARD FOR INDEPENDENT LIVING
ENVIRONMENT/MOBILE CENTER FOR
INDEPENDENT LIVING (MOBILE)
690 S High St
Columbus, OH  43206
Phone: (614) 443-5936
TTY: (614) 443-5957
Fax: (614) 443-5954

The Deaf Equipment Program provides TTY equipment, visual smoke detectors, doorbell signalers, baby monitors, etc. to persons who are deaf. Applicants must meet guidelines established by the Franklin County Board of Commissioners. This program serves people living in Franklin County, but outside the city of Columbus.

SPEECH-LANGUAGE-HEARING CLINIC
The Ohio State University
141 Pressey Hall
1070 Carmack Rd
Columbus, OH  43210-1002
Phone: (614) 292-6251
Fax: (614) 292-5723

Evaluation and treatment services are provided for anyone who sustains a communication disorder involving speech, language or hearing. Hearing aid services are available. Waiting time for an appointment is usually less than two weeks, depending on service required. A fee is required for services.
Hearing and Speech Services (continued)

STARKEY HEARING FOUNDATION
Hear Now
6700 Washington Ave South
Eden Prairie, MN 55344
Phone: (866) 354-3254
Fax: (952) 828-6900
sotetheworldmayhear.org

Assists those permanently residing in the U.S. who are deaf or hard of hearing and have no other resources to acquire hearing aids. Eligibility determined by income and assets. Donations of used hearing aids also accepted.

WESTERVILLE PUBLIC LIBRARY
126 S State St
Westerville, OH 43081
Phone: (614) 882-7277
Text: (614) 819-3166
Dial a story: (614) 665-9696
Toll-Free: (800) 816-0662
Fax: (614) 882-4160
westervillelibrary.org

The Westerville Public Library provides access to the library resources by the deaf community through a TDD in the Reference Services department. Also offers sign language classes to the public at the beginning and intermediate levels.
Minor home repair is available for persons in need who are ages 60 and older (income eligibility criteria apply). Call Franklin County Senior Options at (614) 525-6200.

CITY OF COLUMBUS, DEPARTMENT OF DEVELOPMENT
111 N Front St, 8th Floor
Columbus, OH 43215

- Chores Program: Provides minor home repairs for seniors and/or disabled living in the City of Columbus. Must meet income guidelines. Available in three locations:
  - LifeCare Alliance (614) 278-3130
  - The Economic Development Division (614) 645-8616
  - MODCON (614) 258-6392

- Home Safe & Sound (614) 645-8526: Provides repairs to assist in correcting substandard, unsanitary conditions to owner-occupants of a single family residential structure. Must meet income guidelines and live in the home for a minimum of one year and reside in designated yearly target areas. Serves 43204, 43207, 43219 and 43232 zip codes. Call for information.
CITY OF COLUMBUS, DEPARTMENT OF DEVELOPMENT

- Home Modification Program (614) 645-8526 Provides modifications to the homes of persons with physical disabilities to increase the independent living opportunities in their home. Must meet income guidelines and live in the City of Columbus.

- Deaf Modification Program (614) 701-1394 TTY/Voice: Provides modifications to the homes of persons with hearing impairments to increase independent living opportunities in their homes. Must meet income guidelines and live in the City of Columbus.

CITY OF COLUMBUS, DEPARTMENT OF DEVELOPMENT
Relocation Office
50 W Gay St
Columbus, OH 43224
Phone: 311
311.columbus.gov/cocosr

Investigates tenants’ complaints regarding structural safety of their residences, wet basements, mold, etc. Also investigates owner’s refusal to make repairs and/or to provide heat and water if responsible for providing. Responds to complaints of high grass, weeds, trash, yard and animal waste, abandoned vehicles, rodents and insects on public or private property.
Home Maintenance and Repair (continued)

CITY OF COLUMBUS, DIVISION OF REFUSE COLLECTION
Exemption Program
2100 Alum Creek Dr
Columbus, OH 43207
Phone: (614) 645-3111
Fax: (614) 645-7296
columbus.gov/publicservice/refuse-collection/

For residents who are unable to move trash cans to the street. A doctor’s verification form will be mailed out to be completed stating resident’s need for assistance. Once received by Division of Refuse Collection, arrangements will be made for driver to take trash can to the street.

DIVISION OF FIRE, CITY OF COLUMBUS, OHIO
3639 Parsons Ave
Columbus, OH 43207
Phone: (614) 221-3132

Residents may call to request free smoke detectors to be installed by the Fire Department. Callers will be placed on a waiting list and will be called back when distribution of smoke detector is available.
Foreclosure intervention seminars are sponsored monthly for those in danger of foreclosure to talk to housing counselors and attorneys. Foreclosure intervention professionals answer questions on foreclosure, mortgage counseling, debt management and loss mitigation at no cost. Participants learn about legal rights, have interactive discussions and receive individual advocacy and referrals.

- Community Development Block Grant Program
  Provides grants to low-income homeowners (outside the City of Columbus) for repairing one system (roof, furnace, etc.). Also provides safety and accessibility modifications (wheelchair ramps, etc.) and sewer system repair.
LIFECARE ALLIANCE
CHORES PROGRAM
1699 W Mound St
Columbus, OH  43223
Phone: (614) 278-3130
lifecarealliance.org

Provides minor home repairs for seniors 60 years of age or older and/or with a disability, or a household with a family member who has a disability. Eligible households include families/households earning 80% or less of the area median income as determined by HUD with adjustments for smaller and larger families or households.

MID-OHIO REGIONAL PLANNING COMMISSION (MORPC)
111 Liberty St, Suite 100
Columbus, OH  43215
Phone: (614) 228-2663
Fax: (614) 228-1904
morpc.prg

• Franklin County Single-Family Housing Rehabilitation Program: Housing rehabilitation loan and grant assistance for single-family, owner-occupied homes located within Franklin County but outside the city limits of Columbus.

• Residential Energy Conservation Program: Income eligible applicants may receive free home repairs (if needed) including added insulation, a new furnace,
Home Maintenance and Repair *(continued)*

hot water heater, or refrigerator in order to make homes more safe and comfortable, lower utility bills and help the environment.

**MODCON LIVING COLUMBUS**  
3840 E Fifth Ave  
Columbus, OH 43219  
Phone: (614) 258-6392  
Fax: (614) 252-2593

A volunteer initiative of skilled and unskilled community members who get together to help restore homes to be warm, safe and dry. Focuses on elderly, disabled and low income homeowners. Supported through donations by businesses, individuals and foundation grants. Applicants must meet eligibility criteria. Serves homes in the Columbus and Franklin County area.
Home Maintenance and Repair (continued)

SOUTHEAST, INC.
16 W Long St
Columbus, OH 43207
Phone: (614) 225-0990
Fax: (614) 445-3369

Provides residential cleaning, moving, snow shoveling and labor support for individuals and businesses in Franklin County for a fee.

Supported by the Senior Services Levy
HOMEMAKERS SERVICES

Homemaker service is available on a sliding-fee scale basis for persons in need who are age 60 and older. Call Franklin County Senior Options at (614) 525-6200.

CATHOLIC SOCIAL SERVICES
197 E Gay St, 2nd Floor
Columbus, OH 43215
Phone: (614) 221-5891
Fax: (614) 228-1125
col.scss.org

Serves the following zip codes:, 43119, 43126, 43212, 43222, 43228, 43123, 43204, 43215 and 43223.

LIFECARE ALLIANCE
Help-at-Home Program
1699 W Mound St
Columbus, OH 43223
Phone: (614) 278-3130
lifecarealliance.org

Homemakers and home health aides assist with daily living skills. Homemakers may perform light housekeeping, errands, or shopping. Home health aides provide personal care to people older than 60 or chronically ill individuals that are unable to accomplish these tasks alone.
Homemaker Services (continued)

OHIO LIVING HOME HEALTH AND HOSPICE
2740 Airport Dr
Columbus, OH 43219
Phone: (614) 433-0031

Provides homemaking and companionship. Call for fees.
HOSPITALS

Most hospitals have social service departments whose staffs are available to assist patients and their families in planning for discharge, financial matters, nursing home placement, arranging in-home services, etc.

In addition, many hospitals provide a wide range of in-home supportive services for older adults. For further information, contact the hospital directly. A listing of nonprofit hospitals follows. Consult the phone book for other hospital listings.

For complaints of premature hospital discharge of Medicare beneficiaries, call Ohio KePRO at (800) 589-7337.

DOCTORS HOSPITAL WEST
5100 W Broad St
Columbus, OH 43228
Phone: (614) 544-1000

GRANT MEDICAL CENTER
111 S Grant Ave
Columbus, OH 43215
Phone: (614) 566-9310 Patient/Visitor Information
       (614) 566-9265 Social Services

MOUNT CARMEL EAST
6001 E Broad St
Columbus, OH 43213
Phone: (614) 234-6085 Case Management
       (614) 234-6220 Patient/Visitor Information
Hospitals (continued)

MOUNT CARMEL ST. ANN’S HOSPITAL
500 S Cleveland Ave
Westerville, OH  43081
Phone: (380) 898-4000  Main Number
       (380) 898-2484  Patient/Visitor Information
       (380) 898-2485  Patient/Visitor Information
       (380) 898-4385  Case Management/Social Work Services

MOUNT CARMEL WEST
793 W State St
Columbus, OH  43222
Phone: (614) 234-5000  Main Number
       (614) 234-5165  Case Management/Social Work Services
       (614) 234-5060  Patient/Visitor Information

THE OHIO STATE UNIVERSITY HOSPITALS EAST
181 Taylor Ave
Columbus, OH  43203
Phone: (614) 293-8427  Information/Social Services

THE OHIO STATE UNIVERSITY MEDICAL CENTER
410 W 10th Ave
Columbus, OH  43210
Phone: (614) 293-8427  Information/Social Services

THE OHIO STATE UNIVERSITY PSYCHIATRY
OSU Harding Hospital
1670 Upham Dr
Columbus, OH 43210
Phone: (614) 293-8427  Information/Social Services
Hospitals (continued)

RIVERSIDE METHODIST HOSPITALS  
3535 Olentangy River Rd  
Columbus, OH  43214  
Phone: (614) 566-5221    Patient Information  
(614) 566-5858    Senior Health Programs  
(614) 566-5397    Social Services  
(614) 566-5000    Patient/Visitor Information

TWIN VALLEY BEHAVIORAL HEALTHCARE  
2200 W Broad St  
Columbus, OH  43223  
Phone: (614) 752-0333    General Information
Housing and Alternative Living

There are many public and private housing facilities in Franklin County. The Franklin County Office on Aging publishes the Senior Citizen Housing List, which may assist you in finding housing that meets your needs. Call (614) 525-5230 or visit officeonaging.org to obtain a free copy.

For additional information regarding housing options for the homeless, call HandsOn Central Ohio at (614) 221-6766 or 2-1-1.

Columbus Housing Partnership
Home Port Program
562 E Main St
Columbus, OH 43215
Phone: (614) 221-8889
homeportohio.org

Offers free workshops designed to help individuals and families become and remain successful homeowners. Counseling in areas such as foreclosure prevention and credit and budget planning is available as well as a list of affordable housing.
Housing and Alternative Living (continued)

COLUMBUS METROPOLITAN HOUSING AUTHORITY (CMHA)
880 E 11th Ave
Columbus, OH 43211
Phone: (614) 421-6000
Fax: (614) 421-6316
cmhanet.com

CMHA serves Columbus by helping people access affordable housing, promoting neighborhood revitalization and assisting residents in accessing needed social services. Rents are based on income.

COLUMBUS URBAN LEAGUE
788 Mt Vernon Ave
Columbus, OH 43203
Phone: (614) 257-6300
cul.org

The Fair Housing Program provides both government subsidized and private market lists of affordable housing for individuals. The office investigates and verifies discrimination complaints through established federal and state process. Provides counseling and mediation services regarding landlord/tenant relations. Distributes books, brochures, posters and other housing related informational material. Provides homebuyer education workshops and information.
Housing and Alternative Living (continued)

COMMUNITY MEDIATION SERVICES OF CENTRAL OHIO
67 Jefferson Ave, 2nd Floor
Columbus, OH 43215
Phone: (614) 228-7191
communitymediation.com

Provides dispute resolution in areas such as: Neighborhood zoning, neighbor-to-neighbor conflicts, family disputes such as divorce, custody, support, etc. Works as an alternative to legal action to a positive resolution of all parties involved.

THE ENGAGEMENT CENTER AT MARYHAVEN
1791 Alum Creek Dr
Columbus, OH 43207
Phone: (614) 449-1530
Fax: (614) 449-9361
maryhaven.com

Admissions received via Netcare Reach Out and police. Any referral from a hospital must have a nurse-to-nurse report prior to acceptance. Must be intoxicated and homeless. Offers 24-hour emergency services, case management and referrals to treatment.
Housing and Alternative Living (continued)

FAITH MISSION - NANCY’S PLACE
245 N Grant Ave
Columbus, OH 43215
Phone: (614) 224-6617, ext. 2170
faithmissionofohio.org

Provides three meals a day and case management for up to 42 women.

FAITH MISSION ON EIGHTH
599 E Eighth Ave
Columbus, OH 43201
Phone: (614) 299-3192
faithmissionofohio.org

Serves up to 95 men each night. Provides case management and three meals daily.

FAITH MISSION ON SIXTH
217 N Grant Ave
Columbus, OH 43215
Phone: (614) 224-6617, ext. 2170
faithmissionofohio.org

Provides shelter, meals and hygienic necessities for up to 110 men.
Housing and Alternative Living (continued)

FRANKLIN COUNTY MUNICIPAL COURT,
CLERK OF COURT
375 S High St
Columbus, OH 43215
Phone: (614) 645-8186
fcmcclerk.com

Offers mediation programs intervene in disputes including landlord-tenant issues such as unreturned security deposits and repairs needed. The Rent Escrow Program details the procedures tenants can follow when having issues that materially affect the tenant’s health and safety and also violate local building, housing or safety codes.

LUTHERAN SOCIAL SERVICES
599 E Eighth Ave
Columbus, OH 43201
Phone: (614) 299-3192
Fax: (614) 228-3059
lssnetworkofhope.org

Offers a full continuum of housing services: skilled nursing, assisted and retirement living communities, affordable housing for senior adults, transitional housing for persons transitioning from homelessness to self-sufficiency and emergency shelters.
Housing and Alternative Living (continued)

THE OPEN SHELTER, INC.
61 E Mound St
Columbus, OH 43215
Phone: (614) 222-2885

Provides outreach and advocacy services for homeless and recently homeless persons. Day Center services include financial management and payeeship program, shelter/housing access negotiation, landlord/tenant negotiation, clothing, lunches and referral services. Evening meals are served at 501 East Broad Street Monday, Tuesday and Thursday at 4:30 p.m. Open 10:00 a.m. - 2:00 p.m., Monday - Friday.

YWCA FAMILY CENTER
900 Harvey Ct
Columbus, OH 43219
Phone: (614) 253-3910
ywacolumbus.org

The YWCA Family Center offers 24-hour assistance to Franklin County families experiencing a housing crisis. Assistance may include homeless prevention, emergency shelter, meals, licensed child care, housing resources, employment resources, case management and referrals to other community resources.

The YWCA Family Center staff will discuss housing options with families that have children 17 years old and younger who are seeking shelter. Families with no other resources will be assisted in finding emergency shelter and may be admitted to the Family Center program.
Housing and Alternative Living (continued)

YWCA OF COLUMBUS
65 S Fourth St
Columbus, OH 43215-4383
Phone: (614) 224-9121
Fax: (614) 224-2522
ywcacolumbus.org

WINGS Center for Self-Discovery: Permanent Supportive Housing for chronically homeless women ages 18 and older who have a history of mental illness.

Residence for Women: Residential rooms for single women. Income requirements apply.

INCOMETAX

AARP TAX-AIDE PROGRAM
aarp.org/money/taxaide/

Offers free one-on-one counseling during tax season to help individuals prepare basic tax forms, including the 1040, 1040A, 1040EZ and standard schedules. To locate the tax counseling site nearest you, visit aarp.org or call (888) 227-7669.
INFORMATION AND ASSISTANCE

2-1-1 INFORMATION AND REFERRAL SEARCH
Phone: 2-1-1 or (614) 221-2255
TTY: 7-1-1
211us.org

Provides free and confidential information and referral for help with food, housing, employment, health care, counseling and more.

BENEFITS CHECKUP
Ohio Department of Aging
246 N High St, 1st floor
Columbus, OH 43215
Phone: (800) 266-4346
benefitscheckup.org

A free online service from the National Council on Aging and the Ohio Department of Aging that helps seniors identify state and federal assistance programs that can improve their quality of life. Seniors fill out a confidential questionnaire accessible from any computer connected to the Internet and the service returns up to date information on government programs that the user would most likely qualify for.

If you do not have access to a computer, call (800) 282-1206.
Information and Assistance (continued)

ELDERCARE LOCATOR
Phone: (800) 677-1116
eldercare.acl.gov/Public/Index.aspx

Clients may access an extensive network of state and local organizations that serve older people anywhere in the United States. Assists the user in identifying the most appropriate organization for information and assistance in an older person’s community.

FRANKLIN COUNTY SENIOR OPTIONS
Franklin County Office on Aging
280 E Broad St, 3rd Floor
Columbus, OH 43215
Phone: (614) 525-6200
Fax: (614) 525-5300
For TDD Call the Ohio Relay Service at (800) 750-0750
officeonaging.org

Provides information and access to needed services for Franklin County older adults, friends and families to maintain independent living.

LSS 211 CENTRAL OHIO
1105 Schrock Rd, Suite 100
Columbus, OH 43229
Phone: (614) 221-6766
Fax: (614) 224-6866
Foodline text (614) 702-7772
Foodline call (614) 341-2282
Information and Assistance (continued)

Issnetworkofhope.org/211centralohio/

A 24-hour information and referral service that provides individuals with the most current community service information seven days a week, free of charge.

LONG TERM CARE CONSULTATION
Central Ohio Area Agency on Aging
174 E Long St
Columbus, OH  43215
Phone: (614) 645-7250
or (800) 589-7277
Fax: (614) 645-3884
coaaa.org

Part of a statewide program that offers free in-home assessment, advice, learning resources, referrals and written recommendations to people of any age about preparing for or addressing the challenges of older life, including retirement, lifestyle planning and long-term care choices.

NATIONAL CLEARINGHOUSE FOR LONG TERM CARE
longtermcare.gov

Provides information on understanding, planning and paying for long term care.
OHIO ASSOCIATION OF AREA AGENCIES ON AGING
1263 E Broad St
Columbus, OH 43205
Phone (614) 481-3511
ohioaging.org

Ohio Association of Area Agencies on Aging (O4A), is a statewide network of agencies that provide services for the elderly and advocate on behalf of older Ohioans. It addresses issues, which have an impact on the aging network, provides services to member agencies and serves as a collective voice to Ohio’s Area Agencies on Aging.

SENIOR ROUNDTABLE OF COLUMBUS AND FRANKLIN COUNTY
Phone: (614) 654-0767
facebook.com/SeniorRTColumbus

Advocates for seniors and their families by identifying needs and services that provide improved and safe living conditions, and to promotes collaboration among public and private agencies and groups to implement solutions to satisfy these needs and services.
LEGAL SERVICES AND ADVOCACY

CAPITAL UNIVERSITY FAMILY ADVOCACY CLINIC
303 E Broad St
Columbus, OH  43215
Phone: (614) 236-6500

Assists individuals who cannot afford to hire private council with issues related to interpersonal violence, including representation in civil protection orders.

CAPITAL UNIVERSITY LEGAL CLINIC
303 E Broad St
Columbus, OH  43215
Phone: (614) 236-6245
Fax: (614) 236-6970

Accepts cases in late August and early January for low income individuals for assistance with will preparation, living wills, powers of attorney, eviction divorce/dissolution cases, and general civil matters.

OHIO DEVELOPMENTAL DISABILITIES COUNCIL
899 E Broad St, Suite 203
Columbus, OH  43205
Phone: (614) 466-5205 or (800) 766-7426
Fax: (614) 466-0298

Advocates for people with developmental disabilities and their families. Matches volunteers with the developmentally dis-
Legal Services and Advocacy (continued)

ELDER RIGHTS DIVISION/LONG-TERM CARE OMBUDSMAN
Ohio Department of Aging
50 W Broad St, 9th Floor
Columbus, OH 43215
Phone: (800) 266-4346
Fax: (614) 466-5201
ombudsman.ohio.gov

Advocates for people receiving home care, assisted living and nursing home care. Paid and volunteer staff work to resolve complaints about services, help people select a provider and offer information about benefits and consumer rights.

- Advocate for person-centered approaches by providers to meet the needs and honor the preferences of residents;
- Link residents with services or agencies;
- Offer resources for selecting long-term care providers; and

Provide information and assistance with benefits and insurance.
**INTAKE DIVISION**
Columbus City Attorney Zach Klein Office,
Prosecutor Division
375 S High St, 7th floor
Columbus, OH  43215
Phone: (614) 645-7483
Fax: (614) 645-8902
city-attorney.columbus.gov/pru.aspx

The Intake Section of the City Attorney’s Office assists the public with the processing of criminal misdemeanor complaints. Individuals who wish to file a complaint will complete a basic intake complaint form and then be formally interviewed. Then, the intake officer will discuss viable options. These include but are not limited to a complaint only, evaluation for charges, warning letter, mediation hearing, protection order referral, and community resources referral. There is no cost for this service.

The Intake Section is open Monday through Friday from 9:00am to 7:00pm. The Intake Section is closed on Saturday and Sunday.

**LAWYER REFERRAL SERVICE**
Columbus Bar Association
175 S Third St, Suite 1100
Columbus, OH  43215
Phone: (614) 221-4112
Fax: (614) 221-4850

Refers callers with legal problems to private attorneys. In addition, the Lawyer Referral Service advises clients of their basic legal options even if attorney referral is not appropriate.
Legal Services and Advocacy (continued)

LAWYERS FOR JUSTICE
Columbus Bar Association
175 S Third St, Suite 1100
Columbus, OH 43215
Phone: (614) 221-4112
Fax: (614) 221-4850
cbalaw.org/cba_prod/Main/Resources/Legal-Professionals/Pro-Bono-Opportunities/LFJ.aspx

Provides selected civil legal services for indigent residents of Central Ohio and provides a vehicle for Central Ohio attorneys who wish to provide services to this population. Clients are not charged attorney’s fees, but are responsible for any court costs such as filing fees, costs of depositions, etc.

LEGAL AID SOCIETY OF COLUMBUS
1108 City Park Ave, Suite 100
Columbus, OH 43206
Phone: (614) 224-8374
Appointments: (614) 241-2001 or (800) 246-4420
Fax: (614) 224-4514
columbuslegalaid.org

Provides legal services in a limited number of civil cases based on available resources. Areas include housing, domestic violence, divorce, unemployment, health, welfare, consumer law and bankruptcy. Due to case load limitations, not all cases are accepted.
Legal Services and Advocacy (*continued*)

**LONG-TERM CARE OMBUDSMAN PROGRAM**

Easter Seals  
3830 Trueman Ct  
Hilliard, OH 43026  
Phone: (614) 345-9198  
Fax: (614) 443-1848  
easterseals.com/centralohio

Program serves Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway and Union Counties. Services include assisting residents of nursing homes and licensed adult care facilities with problems, questions or complaints about their care or rights violations and consultations regarding adult care placements. Also serves recipients of community-based services.

**MEDIATION PROGRAM**

Columbus City Attorney Zach Klein’s Office,  
Prosecutor Division  
375 S High St, 7th Floor  
Columbus, OH 43215  
Phone: (614) 645-5807  
city-attorney.columbus.gov/prosecution-mediation.aspx

Complaints filed with the Intake Section may be appropriate for mediation. This process is voluntary and confidential and affords the complainant an opportunity to resolve a dispute using a neutral third party mediator. Types of complaints appropriate for mediation include disputes involving property, animals, noise, and harassment with family, a neighbor, coworker, friend, or roommate. There is no cost for this service.
Legal Services and Advocacy (continued)

DISABILITY RIGHTS OHIO
200 Civic Center Dr, Suite 300
Columbus, OH  43215
Phone: (614) 466-7264 or (800) 282-9181
TTY: (614) 728-2553
Fax: (614) 644-1888
disabilityrightsohio.org/contact

The mission of OLRS is to protect and advocate, in partnership with people with disabilities, for their human, civil and legal rights. OLRS provides client directed, legal based rights protection and advocacy services to people with disabilities.

PRO SENIORS, INC.
7162 Reading Rd, Suite 1150
Cincinnati, OH  45237
Phone: (800) 488-6070
proseniors.org

Provides legal information and advice to Ohio residents 60 and older. If caller has a concern that cannot be resolved over the phone, the hotline will try to match the caller with a private attorney that has agreed to accept cases at a reduced fee for clients with limited income. Also provides advice and problem investigation/resolution for long-term care concerns and assistance with selecting a long-term care facility
Legal Services and Advocacy (continued)

VINEYARD COMMUNITY CHURCH
Legal Clinic
6000 Cooper Rd
Westerville, OH 43081
Phone: (614) 259-5500
vineyardcommunitycenter.org/default.aspx?

Allows those with a qualified need the opportunity to meet with an attorney. Because of the limited number of volunteer attorneys and paralegals, it may take 2-3 hours to be seen by a volunteer. Volunteers are able to give advice on resolving the problem or an attorney may take the case and work until resolved, or a referral may be made to another agency. All services are provided free. Open First Mondays of Each Month (June, July & August for Summer 2018) Doors Open at 5:30 pm (Volunteer Lawyers available at 6:30 pm). Immigration counseling services available by appointment only.
LIBRARY SERVICES

Many of the cities in Franklin County, outside of Columbus, also have public libraries. Contact the library in your area for more information about special services and programs.

COLUMBUS METROPOLITAN LIBRARY
Main Library
96 S Grant Ave
Columbus, OH 43215
Phone: (614) 645-2ASK (2275)
columbuslibrary.org

Services include homebound book delivery, Talking Books, large print and audio books. Web site provides links for volunteer opportunities, retirement, travel and computer instruction.

TALKING BOOK PROGRAM
The State Library of Ohio
274 E First Ave
Columbus, OH 43201-3673
Phone: (614) 644-7061

Provides recorded books and magazines to people who are visually or physically challenged and are determined to be eligible after receipt of a completed application. This service and the equipment used to play the recordings are available free of charge.
LGBTQ SERVICES

The Franklin County Office on Aging offers services to all seniors in Franklin County regardless of gender, sexual orientation, ethnicity or religion.

For more LGBTQ resources for seniors please refer to the Franklin County Office on Aging LGBTQ Resource Guide. This handbook is available online at officeonaging.org or by calling our office at (614) 525-6200.

STONEWALL COLUMBUS

1160 N High St
Columbus, Ohio 43201-2411
Phone: (614) 299-7764
stonewallcolumbus.org/

Stonewall Columbus serves the Central Ohio GLBT community by providing a community center and offering programming and services that enhance the well-being and visibility of our diverse community through discovery, affirmation and celebration.
MEDICAID

Medicaid pays for medical care and services for needy families and individuals who qualify under the law.

There are specific eligibility requirements with regard to income and assets which must be met before one can receive Medicaid benefits.

To determine eligibility for Medicaid, contact your local Franklin County Department of Job and Family Services Community Opportunity Center, listed on the following pages.

FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES OPPORTUNITY CENTERS:

EAST OPPORTUNITY CENTER
1055 Mount Vernon Ave
Columbus, OH 43203
Phone: (844) 640-6446
Fax: (614) 212-1998

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209, 43213, 43227, 43217, 43125, 43110, 43232
Medicaid (continued)

NORTHLAND OPPORTUNITY CENTER
1721 Northland Park Ave
Columbus, OH 43229
Phone: (844) 640-6446
Fax: (614) 233-2524

Zip Codes: 43002, 43004, 43054, 43081, 43082, 43085, 43201, 43202, 43210, 43211, 43212, 43214, 43215, 43216, 43219, 43220, 43221, 43224, 43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240, 43272

WEST OPPORTUNITY CENTER
314 N Wilson Rd
Columbus, OH 43204
Phone: (844) 640-6446
Fax: (614) 233-2878

Zip Codes: 43119, 43126, 43204, 43222, 43223, 43228, 43065, 43017, 43026, 43016, 43123, 43137, 43140, 43146, 43207
MEDICARE

All persons 65 or over who qualify for Social Security benefits are eligible for Medicare Parts A and B. Part A is hospital insurance which you receive as part of your Social Security. Part B is medical insurance that carries a monthly charge and is deducted from your Social Security check if you wish to have it. Part B pays 80% of the allowed costs of most physicians’ services, laboratory and radiology, outpatient hospital benefits and other health benefits.

Individuals receiving Social Security disability benefits and chronic renal disease benefits are entitled to Medicare beginning the 25th month of disability. You may qualify for Part B if you are not eligible for Social Security benefits.

Medicare now offers prescription drug coverage to people eligible for Medicare Part A and/or Part B. To enroll in Medicare, telephone your local Social Security Office at least three months before you reach age 65 (see Social Security).

If you have questions about your Medicare claim, contact (800) MEDICARE. For general Medicare questions, contact the Central Ohio Area Agency on Aging at (614) 645-7250 or the Ohio Senior Health Insurance Information Program at (800) 686-1578. To apply for the low-income subsidy available for the new Prescription Drug Plans, contact your local Social Security Office.

For more information visit MyMedicare.gov.

For speakers regarding Medicare information, contact the COAAA at (614) 645-7250 or OSHIIP at (800) 686-1578.
MEDICARE/MEDIGAP INSURANCE ASSISTANCE

BENEFITS CHECKUP
Ohio Department of Aging
246 N High St, 1st floor
Columbus, OH 43215
Phone: (800) 266-4346
benefitscheckup.org

A free online service from the National Council on Aging and the Ohio Department of Aging that helps seniors identify state and federal assistance programs that can improve their quality of life. Seniors fill out a confidential questionnaire accessible from any computer connected to the Internet and the service returns up to date information on government programs that the user would most likely qualify for.

If you do not have access to a computer, call (800) 282-1206.

MEDICARE OUTREACH
Central Ohio Area Agency on Aging
3776 S High St
Columbus, OH 43207
Phone: (614) 645-7250
Fax: (614) 645-3884
coaaa.org

Provides free community and professional education presentations. Program also provides individual consultation and advocacy to assist older adults and their caregivers with concerns regarding Medicare. Specialists assist in resolving

(continued next page)
complex issues. Links eligible Medicare beneficiaries with programs that help with the cost of premiums. Provides cost comparisons on Medicare Part D prescription drug plans.

**OHIO KEPRO**
Rock Run Center, Suite 100
5700 Lombardo Center Dr
Seven Hills, OH 44131
Phone: (216) 447-9604
keproqio.com

Ohio KePRO is a Quality Improvement Organization contracted by the Centers for Medicare & Medicaid Services. Monitors the quality, necessity and appropriateness of health care received under Medicare. Call the toll free number if you have concerns about the care you receive or are facing early discharge.
OHIO SENIOR HEALTH INSURANCE INFORMATION PROGRAM (OSHIIP)
The Ohio Department of Insurance
50 W Town St, Suite 300
Columbus, OH 43215-1527
Phone: (800) 686-1578
olrs.ohio.gov

Hotline counselors help callers understand and sort out problems with Medicare, Medicaid, Medicare Supplemental insurance policies, long-term care insurance, retirement health plans, the new Part D Prescription Drug Plans and other health insurance. Many communities have OSHIIP volunteers ready to assist seniors. Speakers and easy-to-read publications are also available. All services and printed materials are provided free of charge.
Serves by resolving disputes, upholding consumers’ rights and responding to complaints throughout Ohio. Ombudsmen offer three main services:

- Complaint investigation and resolution: handles complaints about nursing homes, adult care facilities and home and community-based services.

- Education and information: informs consumers of their rights and benefits and educates the public about choices available in long-term care services.

- Advocating consumer rights: identifies issues affecting the rights of long-term care clients. This may involve working toward ensuring consistent standards of care or defining consumer rights.
Nursing Homes (continued)

FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES
Nursing Home Unit
West Community Opportunity Center
314 N Wilson Rd
Columbus, OH  43204-6221
Phone: 1-(844)-640-6446

Provides eligibility information and applications for financial aid (Medicaid) to assist in the payment of nursing home costs.

LONG-TERM CARE OMBUDSMAN PROGRAM
Catholic Social Services
197 E Gay St, 2nd floor
Columbus, OH  43215
Phone: (614) 221-5891
Fax: (614) 274-0096
colscess.org

Program serves Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway and Union Counties. Services include assisting residents of nursing homes and licensed adult care facilities with problems, questions or complaints about their care or rights violations, and consultations regarding adult care placements. Also serves recipients of community-based services.
Nursing Homes (continued)

NURSING HOME COMPARE
Medicare & Medicaid Services
7500 Security Blvd
Baltimore, MD 21244-1850
medicare.gov/NHcompare

An online list of nursing homes. Nursing Home Compare includes information only on nursing homes that are Medicare or Medicaid certified.

PASSPORT PROGRAM
Central Ohio Area Agency on Aging
3776 S High St
Columbus, OH 43207
Phone: (614) 645-7250
Fax: (614) 645-3884
coaaa.org

For a person considering nursing home placement, a referral to PASSPORT (Pre-Admission Screening System Providing Options and Resources Today) is appropriate. Offers alternatives to nursing home placement, including professional case management and in-home services, to eligible people age 60 and over. A referral can be made by calling the intake office at (614) 645-7250.
PENSIONS

There are some people who have worked for the government who would be covered by programs other than Social Security. These might include:

PUBLIC EMPLOYEES RETIREMENT SYSTEM
277 E Town St
Columbus, OH 43215-4642
Phone: (800) 222-7377
opers.org

Provides age and service retirement, disability benefits and survivor benefit programs for the public employees of Ohio who are not covered by another state or local retirement system.

U.S. RAILROAD RETIREMENT BOARD
844 N Rush St
Chicago, IL 60611-2092
Phone: (877) 772-5772
rrb.gov

VETERANS AFFAIRS BENEFITS OFFICE
U.S. Department of Veterans Affairs
Cleveland Regional Offices
1240 E Ninth St
Cleveland, OH 44199
Phone: (800) 827-1000
benefits.va.gov

Advises veterans, their families or survivors of all of the VA benefits available to them and assists them in applying for such benefits.
PET SERVICES

CAT WELFARE ASSOCIATION, INC.
741 Wetmore Rd
Columbus, OH 43214
Phone: (614) 268-6096
Fax: (614) 268-8392
www.catwelfareassoc.org

Offers adoption of stray cats or homeless cats. Provides shots, spaying or neutering, microchipping and leukemia testing at a minimal cost.

COLUMBUS HUMANE SOCIETY
3015 Scioto-Darby Executive Ct
Hilliard, OH 43026
Phone: (614) 777-7387
https://www.columbushumane.org/

Animals can be surrendered to CAHS by appointment or walk-in. Photo ID and proof of ownership of animal must be provided.

Pet owners can apply for one voucher per household for a free spay/neuter surgery and rabies vaccination at participating veterinary clinic.
Pet Services (continued)

COZY CAT COTTAGE
10344 Sawmill Rd
Powell, OH 43065
Phone: (614) 336-8510
cozycatcottage.com

Provides refuge, aid and care for abandoned, injured, abused or lost cats and kittens. Unwanted animals are not euthanized. The mobile clinic provides vaccination shots, spay and neutering and grooming services. Must register in advance.

FRANKLIN COUNTY DOG SHELTER
4340 Tamarack Blvd
Columbus, OH 43229
Phone: (614) 525-3647

Supported by the Senior Services Levy

Donated pet food may be available for seniors. Call or walk-in for more information.
PLANNING AND COORDINATING AGENCIES

CENTRAL OHIO AREA AGENCY ON AGING
3776 S High St
Columbus, OH 43207
Phone: (614) 645-7250
Fax: (614) 645-3884
coaaa.org

Plans, operates and develops services in central Ohio that help older adults maintain their independence. Administers PASSPORT, Older Americans Act programs, the Franklin County Volunteer Guardian program, Healthy Well and Wise and other community training as well as numerous contract, grant, and demonstration programs. Provides information, advice, advocacy and long term care consultations.

FRANKLIN COUNTY OFFICE ON AGING
280 E Broad St, Room 300
Columbus, OH 43215-4527
Phone: (614) 525-5230
Fax: (614) 525-5300
TTY: (614) 525-7550
officeonaging.org

Supported by the Senior Services Levy

Provides programs and services that assist older adults in maintaining independent living. Administers Franklin County Senior Options, which provides a system of care for seniors to help maintain independent living. Franklin County Senior Options is funded by the five-year Senior Services Levy. Also coordinates Adult Protective Services, the Minor Home Repair Program and the Property Tax Assistance Program.
Planning and Coordinating Agencies (continued)

OHIO DEPARTMENT OF AGING
246 N High St
Columbus, OH  43215
Phone: (614) 466-5500
Fax: (614) 466-5741
aging.ohio.gov

Distributes federal and state funds for health and human services to older adults through Ohio’s 12 area agencies on aging. Also coordinates several statewide special events and programs for senior citizens.

UPPER ARLINGTON COMMISSION ON AGING
1945 Ridgeview Rd
Upper Arlington, OH  43221
Phone: (614) 583-5326

Advocates for the needs of older Upper Arlington adults 60 and older. Addresses particularly the issues of older adult housing, transportation, caregiving, health and education. Also administers Kind Call, Upper Arlington’s free safety telephone calling system which safeguards independent living for residents.
**PRESCRIPTION DRUG INFORMATION AND ASSISTANCE**

**ACCESS TO BENEFITS COALITION**
accesstobenefits.org

Educates Medicare beneficiaries with lower incomes, helps them make informed choices about prescription savings programs and facilitates enrollment in prescription savings programs.

**BENEFITSCHECKUP**
Ohio Department of Aging
50 W Broad St, 9th Floor
Columbus, OH 43215
Phone: (800) 282-1206
benefitscheckup.org

A free online service from the National Council on Aging and the Ohio Department of Aging. Helps find programs that can help pay for prescription drugs, health care and more.

**CENTRAL OHIO POISON CENTER**
255 E Main St
Columbus, OH 43215
Phone: (800) 222-1222

A 24-hour emergency telephone service for management of poisonings, staffed by pharmacists and nurses.
Prescriptions Drug Information and Assistance (continued)

JOIN
578 E Main St
Columbus, OH  43215
Phone: (614) 241-2531

Offers emergency assistance with utility bills, prescriptions and clothing.

NEEDY MEDS
needymeds.org

Provides information about patient assistance programs that provide prescription medications to eligible participants.

OHIO STATE BOARD OF PHARMACY
77 S High St, Room 1702
Columbus, OH  43215
Phone: (614) 466-4143

Register consumer complaints concerning pharmacists and pharmacies with this office.
Prescriptions Drug Information and Assistance *(continued)*

PATIENT ADVOCATE FOUNDATION CO-PAY RELIEF (CPR)
421 Butler Farm Rd
Hampton, VA 23666
Phone: (866) 512-3861
copays.org

Provides direct financial assistance to qualified patients, assisting them with prescription drug co-payments their insurance requires. The program offers personal service to all patients through the use of CPR call counselors. The call counselor works directly with the patient as well as with the provider of care to obtain necessary medical, insurance and income information to advance the application in an expeditious manner.

PARTNERSHIP FOR PRESCRIPTION ASSISTANCE
Phone: (888) 477-2669
pparx.org

Assists in helping qualifying patients who lack prescription coverage get the medicines they need.
PRESCRIPTION ACCESS
Charitable Pharmacy of Central Ohio, Inc.
200 E Livingston Ave
Columbus, Ohio 43215
Phone: (614) 227-0301
Fax: (614) 227-0387
charitablepharmacy.org

Improves clients’ access to medication, provides bridge medications, assists clients to enroll in prescription assistance plans and refers persons to community resources.
PROPERTY TAX REDUCTIONS

HOMESTEAD EXEMPTION DEPARTMENT
Franklin County Auditor’s Office
373 S High St, 19th Floor
Columbus, OH 43215
Phone: (614) 525-4663
Fax: (614) 525-3375
franklincountyauditor.com/real-estate/homestead

This program provides eligible homeowners a reduction on their real property or manufactured home taxes. The reduction is equal to the taxes that would otherwise be charged on up to $25,000 of the market value of an eligible taxpayer’s home. The application period is open between the first Monday in January and the first Monday in June annually. In order to qualify, applicants must:

• Be at least 65 years of age during the year for which they file OR permanently and totally disabled as of January 1st of the year for which they file OR the surviving spouse (age 59-64) of a current homestead recipient: AND

• Own and occupy their home as their principal place of residence as of January 1st of the year for which they file.
Property Tax Reductions (continued)

SENIOR CITIZEN PROPERTY TAX ASSISTANCE PROGRAM
Franklin County Office on Aging
280 E Broad St, Room 300
Columbus, OH  43215
Phone: (614) 525-5230
Fax: (614) 525-5300
TTY: (614) 525-7550
officeonaging.org

Offers one-time assistance to help low income individuals 60 and older who are unable to pay their current property taxes (delinquent taxes are not considered).

PROTECTIVESERVICES

ADULT PROTECTIVE SERVICES
Franklin County Office on Aging
280 E Broad St, Room 300
Columbus, OH  43215
Phone: (614) 525-4348
Fax: (614) 525-5300
TTY: (800) 750-0750
officeonaging.org

Provides services to older persons unable to protect their own interests, who are harmed or threatened with harm by another or who, due to their own physical or mental incapacity, are at risk of injury, neglect, maltreatment or deprivation of adequate food, shelter, clothing or other entitlements due them.
Protective Services (continued)

LSS FAITH MISSION
245 N Grant Ave
Columbus, OH 43215
Phone: (614) 224-4663
Administrative Number: (614) 224-7200
Fax: (614) 337-1186
lssnetworkofhope.org/faithmission/

Twenty-four hour crisis line offering information and referral to victims of domestic violence. Provides temporary shelter for battered women and their children, individual and group counseling and education/training for community groups and social service agencies. Outreach to special populations, including older adults. Provides community and legal advocacy.

RESPITECARE

Relief for caregivers may be provided in or out of the home.

Most assisted living facilities and nursing homes offer short-term respite care. Cost per day varies greatly among facilities. Contact the individual facility for more information.

Respite care may be provided on a sliding fee basis to persons in need who are age 60 and older. Call Franklin County Senior Options at (614) 525-6200.
Respite Care (continued)

WESTMINSTER-THURBER COMMUNITY
717 Neil Ave
Columbus, OH 43215
Phone: (614) 228-8888
Fax: (614) 228-8898

Up to five days of respite care may be available at no cost under a grant from the COAAA. Pre-admission assessment must be completed.

SENIOR CITIZEN ORGANIZATIONS

AARP, OHIO OFFICE
41 S High St, Suite 3550
Columbus, OH 43215
Toll-free: (866) 389-5653
Fax: (614) 469-1726
ohaarp@aarp.org

FRANKLIN COUNTY CHAPTER OF AARP
Neighborhood Facilities Building
1393 E Broad St
Meets on first Monday at 1:30 p.m. (March - December)
For more information on chapters, contact the AARP Ohio Office at (866) 389-5653.

COLUMBUS TEAMSTER RETIREE CLUB
555 E Rich St, Room 209
Columbus, OH 43215
Phone: (614) 461-0827
Senior Citizen Organizations (continued)

INTERNATIONAL ASSOCIATION OF MACHINISTS AND AEROSPACE WORKERS
District Lodge 54 Headquarters
2625 Winchester Pike
Columbus, OH 43232
Phone: (614) 239-0401

NATIONAL ASSOCIATION OF RETIRED AND CURRENT FEDERAL EMPLOYEES, COLUMBUS CHAPTER 235
William N. Cannon, President
5240 E Main St
Columbus, OH 43015
Phone: (740) 363-4419
narfe.org

POLICE AND FIRE RETIREES OF OHIO, INC.
7516 Slate Ridge Blvd
Reynoldsburg, OH 43068
Phone: (614) 866-1352
Fax: (614) 866-5508
pfro.com

PUBLIC EMPLOYEE RETIREES, INC.
659 Park Meadow Rd F
Westerville, OH 43081
Phone: (614) 891-6868
Fax: (614) 891-8887
operi.org
SENIOR CITIZEN RECREATION CENTERS

Senior Centers provide a warm, supportive environment where seniors can relax, socialize and learn. Many of the centers offer recreational activities, as well as tax assistance, lunch programs and nursing services. For further information, call the center located in your area.

COLUMBUS RECREATION AND PARKS DEPARTMENT
1111 E Broad St
Columbus, OH 43205
Phone: (614) 645-3300
Fax: (614) 645-8839
columbusrecparks.com

Offers recreational programs including arts, athletics, life skills, outdoor education, swimming, special events and other leisure recreation activities through 19 community recreation centers, seven senior centers, 4 swimming pools, youth and adult sports leagues, 240 parks, 40 miles of paved trails, summer camps, three specialized arts facilities and a senior art consignment site.

Also offers senior programs geared for 55 and older. Call for more information. (insert)

WHETSTONE COMMUNITY CENTER
3923 N High St
Columbus, OH 43214
Phone: (614) 645-3217
Senior Citizen Recreation Centers (continued)

GILLIE SENIOR RECREATION CENTER
2100 Morse Rd
Columbus, OH 43229
Phone: (614) 645-3106

MARION FRANKLIN COMMUNITY CENTER/SENIOR PROGRAMS
2801 Lockbourne Rd
Columbus, OH 43207
Phone: (614) 645-3612

MCDOWELL SENIOR CENTER
667 Sullivant Ave
Columbus, OH 43215
Phone: (614) 645-3176

The following Columbus Recreation and Parks community recreation centers may have special programs for older adults. Call the center of interest for additional information.

BARNETT RECREATION CENTER
1184 Barnett Rd
Columbus, OH 43227
Phone: (614) 645-3065

DODGE RECREATION CENTER
667 Sullivant Ave
Columbus, OH 43215
Phone: (614) 645-3176
Senior Citizen Recreation Centers (continued)

FAR EAST RECREATION CENTER
1826 Lattimer Dr
Columbus, OH 43227
Phone: (614) 645-3159

LAZELLE WOODS RECREATION CENTER
8140 Sancus Blvd
Columbus, OH 43081
Phone: (614) 645-5330

WESTGATE RECREATION CENTER
455 S Westgate Ave
Columbus, OH 43204
Phone: (614) 645-3264

WHETSTONE RECREATION CENTER
3923 N High St
Columbus, OH 43214
Phone: (614) 645-3217

WOODWARD PARK RECREATION CENTER
5147 Karl Rd
Columbus, OH 43229
Phone: (614) 645-3158
Senior Citizen Recreation Centers (continued)

Senior Citizen recreation programs sponsored by other municipalities in Franklin County:

**BEXLEY PARKS AND RECREATION DEPARTMENT**
165 N Parkview Ave
Bexley, OH 43209
Phone: (614) 559-4300

**BLENDON TOWNSHIP SENIOR CENTER**
6330 S Hempstead Rd
Westerville, OH 43081
Phone: (614) 882-1260

**CANAL WINCHESTER COMMUNITY SENIOR CENTER**
22 S Trine St
Canal Winchester, OH 43110
Phone: (614) 837-8276

**DUBLIN COMMUNITY RECREATION CENTER**
5600 Post Rd
Dublin, OH 43017
Phone: (614) 410-4550

**GAHANNA SENIOR CENTER**
480 Rocky Fork Blvd
Gahanna, Ohio 43230
Phone: (614) 342-4265
Senior Citizen Recreation Centers (continued)

GROVE CITY PARKS AND RECREATION DEPARTMENT/E.L. EVANS SENIOR CENTER
4330 Dudley Ave
Grove City, OH 43123
Phone: (614) 277-1060

GROVEPORT MADISON SENIOR CENTER
7370 Groveport Rd
Groveport, OH 43125
Phone: (614) 836-4599

HILLIARD SENIOR CENTER
3810 Veterans Memorial Dr
Hilliard, OH 43026
Phone: (614) 876-0747

LEO YASSENOFF JEWISH CENTER
1125 College Ave
Columbus, OH 43209
Phone: (614) 231-2731

OBETZ COMMUNITY SENIOR CENTER
1650 Obetz Ave
Obetz, OH 43207
Phone: (614) 491-4546

PRAIRIE TOWNSHIP SENIOR CENTER
5955 W Broad St
Columbus, OH 43228
Phone: (614) 907-7990
Senior Citizen Recreation Centers (continued)

REYNOLDSBURG SENIOR CENTER
1520 Davidson Dr
Reynoldsburg, OH 43068
Phone: (614) 866-5890

VAUGHNE.HAIRSTON SOUTHWEST COMMUNITY CENTER YMCA
3500 First Ave
Urbancrest, OH 43123
Phone: (614) 539-1770

UPPER ARLINGTON SENIOR CENTER
1945 Ridgeview Rd
Upper Arlington, OH 43221
Phone: (614) 583-5320

WESTERVILLE SENIOR CENTER
350 N Cleveland Ave
Westerville, OH 43082
Phone: (614) 901-6560

WHITEHALL SENIOR CENTER
4924 Etna Rd
Whitehall, OH 43213
Phone: (614) 328-2879

WORTHINGTON - GRISWOLD SENIOR CENTER
777 High St
Worthington, OH 43085
Phone: (614) 842-6320
SOCIAL SECURITY ADMINISTRATION

Phone: (800) 772-1213
TTY: (800) 325-0778
ssa.gov

OFFICE LOCATIONS:

Downtown: 200 N High St, Suite 225
Columbus, OH 43215

East: 220 S Hamilton Rd
Columbus, OH 43213

North: 1051 Worthington Woods Blvd
Worthington, OH 43085

West: 1060 Georgesville Rd
Columbus, OH 43228

The Social Security Office provides assistance to people that wish to file for Social Security retirement, disability, survivors, Medicare or Supplemental Security Income (S.S.I.) benefits.

Monthly retirement benefits are payable as early as 62 to any person who has worked a prescribed number of years in Social Security-covered employment.

Monthly disability payments are available at any age to people who have met certain Social Security-covered employment requirements and who have a disabling condition. Widows and widowers may receive a monthly payment as early as age 60, and as early as age 50 if disabled.

(continued next page)
Supplemental Security Income (S.S.I.) is administered by the Social Security Administration for people age 65 and older, and to blind and disabled individuals, including children, whose income and resources are below specified levels.

**SUICIDE PREVENTION**

Senior Hotline (information and crisis line): (614) 294-3309

24-hour Suicide Prevention Line: (614) 221-5445 or (800) 273-TALK

Agencies can refer suicidal clients to North Central Mental Health (614) 299-6600, ext. 2048 between 9 a.m. - 5 p.m.

**SUPPORT GROUPS AND SERVICES**

Many health-related organizations, community agencies, counseling centers and churches provide support groups where people in similar circumstances can come together to share their concerns. These groups may be led by professionals or volunteers. Please refer to *Health Related Services* in this handbook for support groups relating to health issues.

Call Franklin County Senior Options at (614) 525-6200 for more information regarding groups or services.
SUPPORTIVE SERVICES

There are many programs in Franklin County that provide supportive services. Most involve staff making home visits to clients in order to assess their needs. Outreach workers are knowledgeable about the various public benefits and social services that may suit a client’s needs. Contact the agencies individually for more detailed information about the services each provides.

CATHOLIC SOCIAL SERVICES
197 E Gay St, 2nd Floor
Columbus, OH 43215
Phone: (614) 221-5891
Fax: (614) 274-0096
colscss.org

Serves the following zip codes: 43204, 43215, 43223, 43119, 43126, 43146, 43212, 43222, 43228, 43123, 43201, 43203, 43207, 43137, 43068, 43109, 43110, 43125, 43205, 43206, 43209, 43213, 43217, 43227, and 43232.

THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER (CRC)
Senior Supportive Services Department
3222 N High St
Columbus OH 43202
Phone: (614) 268-3539
Fax: (614) 268-5028
clintonvillecrc.org

Supported by the Senior Services Levy
Supportive Services (continued)

The CRC’s Senior Supportive Services Program provides individual case management and small group transportation for individuals 60 years old and older living in the 43202, 43214, 43210, and 43224 zip codes in Franklin County. Within this department, the Person Finance Management Services provides financial case management for individuals 60 years old and older in the following zip codes: 43002, 43004, 43016, 43017, 43026, 43054, 43064, 43065, 43081, 43085, 43202, and 43210 43211, 43212, 43214, 43219, 43220, 43221, 43224, 43229, 43230, 43231, 43234, and 43235. Please call for more information or to complete a referral.

COMMUNITY REFUGEE AND IMMIGRATION SERVICES (CRIS)
1925 E Dublin Granville Rd
Columbus, Ohio 43229
Phone: (614) 235-5747

Works to increase the level and the quality of services available to older refugees and immigrant. Clients are assisted in counseling, doctor’s appointments, interpretations, enrolling in ESOL and citizenship classes, finding housing, furniture bank appointments, and case management. Case workers also assist refugee and immigrant seniors in home visits, needs assessment and connecting to senior specific services such as Franklin County Senior Options.
Supportive Services (continued)

CONCORD COUNSELING SERVICES
700 Brookedge Blvd
Westerville, OH  43081
Phone: (614) 882-9338
Fax: (614) 882-3401

Serves Franklin County.

JEWISH FAMILY SERVICES
1070 College Ave
Columbus, OH  43209
Phone: (614) 231-1890

Provides overall geriatric assessment to assist with service planning. Social workers can come to the home for people with access problems. Serves Franklin County.

JOIN
578 E Main St
Columbus, OH  43215
Phone: (614) 241-2530

Offers emergency assistance with utility bills, prescriptions and clothing.
Supportive Services (continued)

FIRST COMMUNITY CHURCH
1320 Cambridge Blvd
Columbus, OH 43212
Phone: (614) 488-0681
fcchurch.com

Depending on availability of funds, First Community Church, offers limited emergency financial assistance for rent, utilities, prescriptions, etc. For rental assistance, proof is needed to show the ability to pay the following month’s rent and will check history of renter with landlord.

FURNITURE BANK OF CENTRAL OHIO
118 S Yale Ave
Columbus, OH 43222
Phone: (614) 272-9544
furniturebankcoh.org

Provides furniture, appliances and home furnishings to families and individuals struggling financially to furnish their own homes. Provides 10-14 pieces of furniture for bedroom, living room and kitchen. By appointment only - your case manager must call and make an appointment for you. Delivery service available for a fee.

Accepts donations of clean, usable furniture, household goods, appliances in working order, linens, etc. Call for a free pickup (within Columbus and contiguous suburbs), Mon. - Fri. 8:00a.m. - 4:30p.m. Drop-off always appreciated (same days/time).
Supportive Services (continued)

GAHANNA RESIDENTS IN NEED (GRIN)
Phone: (614) 214-4747
grin4gahanna.org

Assists families in the Gahanna-Jefferson school district in becoming self-sufficient. Short term emergency assistance available for utility bills, rent, car repairs, medical needs, etc.

GLADDEN COMMUNITY HOUSE
Community Services Program
183 Hawkes Ave
Columbus, Oh 43223
Phone: (614) 227-1600
gladdenhouse.org

Provides emergency financial assistance for utilities and prescriptions one time per year. Depending on availability, household items may be offered as well.

NORTH COMMUNITY COUNSELING CENTERS
Phone: (614) 261-3196
Locations:

4897 Karl Rd
Columbus, OH 43229

1855 E Dublin Granville Rd, Suite 204
Columbus, Ohio 43229

3556 Sullivant Ave
Columbus, Ohio 43204
Supportive Services (continued)

5109 W Broad St, Suite 104
Columbus, Ohio 43228

1299 McNaughten Rd
Columbus, Ohio 43232

SYNTERO, INC.
Phone: (614) 273-2950
Locations:

299 Cramer Creek Ct
Dublin, OH 43017

3645 Ridge Mill Dr
Columbus, OH 43026

7100 Graphics Way, Suite 3100
Lewis Center, OH 43035

3433 Agler Rd, Suite 2000
Columbus, OH 43219

SENIOR INDEPENDENCE
6555 Busch Blvd, Suite 200
Columbus, OH 43229
Phone: (614) 433-0031

Provides personal emergency response systems, transportation, home delivered meals, hospice and adult day care. Call for information on payers and fees.
TELEPHONE REASSURANCE

SENIOR CALL
E.L. Evans Senior Center
4330 Dudley Ave
Grove City, OH 43123
Phone: (614) 277-1060
Fax: (614) 277-1068

Senior Call is a telephone reassurance program where volunteers place a call to an elderly person every weekday to chat and make sure they are well. This daily contact is one of the most effective means of reducing isolation, victimization and health concerns. Many seniors and volunteers develop a friendly relationship. This trained volunteer will give added peace of mind to the individual and his/her family.

UPPER ARLINGTON KIND CALL
1945 Ridgeview Rd, Building Two
Upper Arlington, OH 43221
Phone: (614) 583-5326

Provides the security of a check-in phone call for older citizens, people who live alone or the physically disabled living in Upper Arlington. A computer calls the home daily at a prearranged time or on specific days of the week. If no one answers, a key holder is sent (relative or friend) to check on the Kind Call member. This is a free service.
Telephone Reassurance (continued)

WESTERVILLE SAFE CALL
Westerville Communications
29 S State St
Westerville, OH 43081
Phone: (614) 901-6790
Fax: (614) 901-6796

Safe Call is a daily telephone check in service for homebound, handicapped or elderly residents. Safe Call is a free service for Westerville City and Blendon Township residents. Call for more information.

TRANSPORTATION

Transportation to and from medical appointments may be provided on a sliding-fee basis to persons in need who are age 60 and older. Call Franklin County Senior Options at (614) 525-6200.

The following pages list transportation options for seniors living in Franklin County. Check with your local community or senior center and ask if it offers medical transportation.

For additional transportation listings, look in the business listings in the phone book under Transportation.
Transportation (continued)

AMERICAN RED CROSS OF GREATER COLUMBUS
Community Transportation Program
995 E Broad St
Columbus, OH  43205
Phone: (614) 253-2740
Appointment Request Line: (614) 253-6705

Provides transportation to people age 60 and over, Monday through Friday, 7:00 a.m. to 5:00 p.m., Saturday, 7:00 a.m. to 5:00 p.m for dialysis only. Transports to and from medical and other appointments. Special arrangements for group trips are considered.

Arrangements must be made 7-10 working days in advance. This service can transport wheelchair clients. To make appointments, call the answering service at (614) 253-6705 between 8:30 a.m. and 5:00 p.m., Monday through Friday. Pre-registration is required.

THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER (CRC)
3222 N High St
Columbus, OH  43202
Phone: (614) 268-3539
Fax: (614) 268-5028
clintonvillecrc.org

The CRC’s Medical Transportation Program provides transportation to and from medical appointments for individuals 60 years old and older living in the 43202, 43214, 43210, and
Transportation (continued)

43224 zip codes of Franklin County. Enrollment in the CRC’s Senior Supportive Services Program is required. Please call for more information or to complete a referral.

COTA
Mainstream
1330 Fields Ave
Columbus, OH 43201
Phone: (614) 228-1776 (information and applications)
Fax: (614) 272-3018
Reservations: (614) 272-3033
TTY: (614) 275-5878
cota.com

Mainstream is a complimentary demand-response, shared-ride public transportation for individuals who qualify under the Americans with Disabilities Act (ADA). The service is designed to provide safe, clean and reliable transportation for those individuals who cannot access fixed-route service. Individuals who wish to use Mainstream must complete an eligibility process and be ADA certified. Call (614) 228-1776 for further information or to request an application.
Transportation (continued)

FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES
1721 Northland Park Ave
Columbus, OH 43229
Phone: 1-(844)-640-6446
Fax: (614) 233-2398

The Franklin County Department of Job and Family Services’ Transportation Unit determines medical transportation eligibility. Customers interested in transportation services should contact the Transportation Unit at (614) 233-2000, Monday through Friday between 7:00 a.m. and 5:00 p.m. A short application is completed by phone and then customers are sent a medical transportation application to give to their medical providers for completion. Once the medical transportation application is returned and services are approved, customers can contact the Transportation Unit at least one business day prior to their appointment to schedule transport to a Medicaid provider.

GROVE CITY PARKS AND RECREATION DEPARTMENT
E.L. Evans Senior Center
4330 Dudley Ave
Grove City, OH 43123
Phone: (614) 277-1060

Evans Senior Center members are eligible for van/minibus transportation to the grocery store, bank or medical appointments or other Grove City destinations. Senior must reside in Grove City/Jackson Township. Wheelchair lift available. Call for more information.
Transportation (continued)

GROVEPORT-MADISON TOWNSHIP SENIOR TRANSPORTATION PROGRAM
7370 Groveport Rd
Groveport, OH 43125
Phone: (614) 836-7433
Fax: (614) 836-2999

Promotes an independent lifestyle for individuals age 60 and older as well as to those individuals with disabilities age 18 or over who reside in the City of Groveport. Fare free ambulatory and accessible transportation is available to destinations throughout Franklin County for medical purposes and the southeast corner of Franklin County for non-medical destinations. Requests for transportation are accepted with a two day advance notice for appointments beginning between 9:00 a.m. and 1 p.m. Transportation services are available Tuesday through Friday. Prior application and screening must be completed prior to service. Call for details.

OHIO BUREAU OF MOTOR VEHICLES
Registration Division
P.O. Box 16520
Columbus, OH 43216-6520
Phone: (614) 752-7800

Issues placards and license plates for disabled veterans. Placards and license plates for persons with a disability may be obtained at local Deputy Registrar agencies.
Transportation (continued)

THE OHIO STATE UNIVERSITY MEDICAL CENTER
Driver Rehab Service
2050 Kenny Rd
Columbus, OH 43221
Phone: (614) 685-5600

Helps older adults maintain driving independence. Offers clients and their physicians a comprehensive medical evaluation to provide input regarding the client’s overall driving abilities and offers suggestions to improve, not restrict, driving.

SENIOR INDEPENDENCE
6555 Busch Blvd, Suite 200
Columbus, OH 43229
Phone: (614) 433-0031

Lift and non-lift transportation. Contact for information on payers and fees.

ST. STEPHEN’S COMMUNITY HOUSE
1500 E 17th Ave
Columbus, OH 43219
Phone: (614) 294-6347
Fax: (614) 294-0258

Supported by the Senior Services Levy

Assists in providing transportation to and from medical appointments, picking up prescriptions, food stamps and other non-traditional needs.
Transportation (continued)

WESTERVILLE SENIOR CENTER
350 N Cleveland Ave
Westerville, OH 43082
Phone: (614) 901-6560
westerville.org

Transportation is provided for members traveling within the Westerville School District for programs at the Center, medical appointments, shopping and banking. Notice for transportation must be by 1:00 p.m. the business day before transportation is needed. Call (614) 901-6567 for fees and schedules.
VETERANSSERVICES

CHALMERS P. WYLIE VA CARE CENTER
420 N James Rd
Columbus, OH 43219
Phone: (614) 257-5200
Fax: (614) 257-5856
columbus.va.gov

Provides a full range of high quality ambulatory health-care services which includes, but is not limited to, cardiology, hematology/oncology, dental, laboratory medicine, nursing, ophthalmology, optometry, pharmacy, podiatry, psychiatry (including a Day Treatment Center and a Drug and Alcohol Treatment Program), psychology, radiology, rehabilitation medicine, social services and surgery. The Clinic also supports a Veterans Counseling Center.

UNITEDSTATESGOVERNMENT,DEPARTMENTOF VETERANSAFFAIRS
Outpatient Clinic
420 N James Rd
Columbus, OH 43219
Phone: (614) 257-5200
va.gov

Provides outpatient medical, surgical and psychiatric services. Case management, in-home services and respite care may be available to veterans meeting certain requirements. Call for eligibility. Co-pay for doctor visits are determined by veteran’s income and priority group. Home-based primary care is available to homebound veterans.
Veterans Services (continued)

VETERANS FIRST FOUNDATION
Veteran’s Free Clothing Store
1205 W Broad St
Columbus, OH 43223
Phone: (614) 307-8274

Provides clothing and other necessities including toiletries, furniture and mobility devices.

VETERANS SERVICE COMMISSION, FRANKLIN COUNTY
Franklin County Veterans Memorial
280 E Broad St
Columbus, OH 43215
Phone: (614) 525-2500
Fax: (614) 525-2505

Assists veterans, widows, orphans and dependents in filing for veterans benefits. Financial help available in emergency situations to the above listed on a limited basis.

VETERANS AFFAIRS BENEFITS OFFICE
U.S. Department of Veterans Affairs
Cleveland Regional Offices
1240 E 9th St
Cleveland, OH 44199
Phone: (800) 827-1000
benefits.va.gov/cleveland/

Advises veterans, their families or survivors of all of the VA benefits available to them and assists them in applying for such benefits.
Veterans Services (continued)

**VETERANSHANDICAPACCESSIBILITYPROGRAM**
Franklin County Office on Aging-Senior Options
280 E Broad St, 3rd Floor
Columbus, OH 43215
Phone: (614) 525-6200  
Supported by the Senior Services Levy

Provides minor home repairs, wheelchair ramps, safety devices and other assistive devices to disabled veterans in Franklin County.

**VIETNAM VETERANS OF AMERICA**
35 E Chestnut, Suite 501
Columbus, OH 43215
Phone: (614) 228-0188

Provides veterans with assistance in filing for compensation benefits and/or pension benefits from the U.S. Department of Veterans Affairs.
VICTIM-WITNESS ASSISTANCE PROGRAMS

DOMESTIC VIOLENCE AND STALKING UNIT
Columbus City Attorney’s Office
375 S High St, 17th Floor
Columbus, OH 43215
Phone: (614) 645-6232
   city-attorney.columbus.gov/dv.aspx

A program designed to help any person who is a witness to or a victim of a misdemeanor crime of Domestic Violence or Menacing By Stalking. Provides personal escorts to municipal courtrooms upon arrival to court. Provides individual case information and support. Victims may call with any court related question, problem or concern. Crisis counseling and referral available. Open Monday through Friday, 8 a.m. to 4:30 p.m.

VICTIM WITNESS ASSISTANCE UNIT
Franklin County Prosecutor’s Office
373 S High St, 14th Floor
Columbus, OH 43215
Phone: (614) 525-3555

Program provides information and assistance regarding the practices and procedures of the justice system and victims’ rights. Provides information and support to victims and witnesses in felony cases and helps them navigate the criminal justice system.
VISION SERVICES

BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED
400 E Campus View Blvd
Columbus, OH 43235
Phone: (800) 430-6940
Fax: (614) 985-7918

Provides a number of programs and services to the blind and visually handicapped in order to rehabilitate them. Offers a homebound training program for the elderly in which rehabilitation teachers are sent to their homes to instruct them in skills that support independent living.

EYE CARE AMERICA
655 Beach St
San Francisco, CA 94109
Phone: (415) 561-8500
aa.org/eyecare-america

Assists with referrals to volunteer ophthalmologists. Physicians agree to provide services at no out-of-pocket cost to patients, including an initial eye exam and care for any conditions diagnosed at the initial visit. Other professional fees and eyeglasses are not covered. Those who are age 65 or older and who have not seen an EyeMD in three or more years may be eligible to receive a comprehensive, medical eye exam and up to one year of care at no out-of-pocket cost for any disease diagnosed during the initial exam. Volunteer ophthalmologists will waive co-payments, accepting Medicare and/or other insurance reimbursement as payment in full: patients without insurance receive this care at no charge.
Vision Services (continued)

NEWSREEL, INC.
5 E Long St, Suite 1001
Columbus, OH 43215
Phone: (614) 469-0700
newsreelmag.org

Monthly audio magazine produced for visually impaired subscribers. Each edition has information and resources for blind and visually impaired individuals. Cost differs by type of subscription. Visit website or call for more information.

THE OHIO STATE UNIVERSITY COLLEGE OF OPTOMETRY
Homebound Eye Examinations
338 W 10th Ave
Columbus, OH 43210
Phone: (614) 292-2647

Eye examinations are provided in an individual’s home or an extended care facility. Services include ocular health evaluations and the procurement of spectacles. Special magnifiers and other devices for the partially sighted individual can also be demonstrated. Examination and glasses are often covered by Medicare, Medicaid or other third party agencies. Fee for service.
Vision Services (continued)

THE OHIO STATE UNIVERSITY COLLEGE OF OPTOMETRY
Low Vision Rehabilitation Service
338 W 10th Ave
Columbus, OH  43210
Phone: (614) 292-2647

Provides examination and management of partially sighted individuals to help allow independent, efficient and safe visual functioning. Individualized attention is provided. Specialized magnifiers and other assistive devices are considered. Individuals benefitting from evaluation include those with vision loss due to macular degeneration, diabetic retinopathy, glaucoma and many other eye conditions. Fee for services. Examination is often covered by Medicare and Medicaid.

THE OHIO AFFILIATE OF PREVENT BLINDNESS OHIO
1500 W Third Ave, Suite 200
Columbus, OH  43212
Phone: (614) 487-5975
ohio.preventblindness.org/

Provides access to donated comprehensive, professional eye exams, follow-up care, education and eyewear to adults who are uninsured or underinsured and whose income is within 200% of the current federal poverty guidelines. Individuals need to be linked with a participating social service agency in order to access services. Contact Prevent Blindness for further details.
Vision Services (continued)

VOICECORPS READING SERVICE
2955 W Broad St
Columbus, OH  43204
Phone: (614) 274-7650
Fax: (614) 274-9340
voicecorps.org

Broadcasts the reading of printed materials (daily and weekly newspapers, magazines, local grocery and retail sale ads), and features assorted interview and entertainment programs 24 hours a day to people unable to read due to visual or other physical disabilities by using a closed circuit radio receiver. Eligible listeners can also access webcasts from the agency website. Consumers can listen to most Ohio newspapers read via computerized voice and toll-free number with the Ohio Telephone Reader. All services are free of charge to eligible persons who complete an application process including disability verification.
Vision Services (continued)
VOLUNTEER OPPORTUNITIES ***

FOSTER GRANDPARENT PROGRAM
Catholic Social Services
197 E Gay St, 2nd floor
Columbus, OH  43215
Phone: (614) 221-5891
Fax: (614) 274-0096
colscess.org

Stipended volunteers 55 years of age and older share their experience and talents to improve the lives of children with special needs.

FRIENDLY VISITOR PROGRAM
Jewish Family Services
Ebner Building
1070 College Ave
Columbus, OH  43209
Phone: (614) 237-9675

The Friendly Visitor program matches a volunteer with a senior for regular home visits. During the Pandemic, this service has shifted to phone or video calls. These connections ease isolation and lead to unique friendships that enrich the lives of both the seniors and the volunteers.

LSS 211 CENTRAL OHIO
1105 Schrock Rd, Suite 100
Columbus, OH  43229
Phone: (614) 221-6766
Fax: (614) 224-6866
lssnetworkofhope.org/211centralohio/
Volunteer Opportunities (continued)

Promotes volunteerism throughout the community by assisting individuals and groups in locating volunteer opportunities.

NORTH CENTRAL MENTAL HEALTH
Suicide Prevention Program
1301 N High St
Columbus, OH 43201
Phone: (614) 299-6600

Volunteers are needed to answer the Suicide Prevention Hotlines. In addition to the 24-hour Hotline, the program features the Senior Hotline for calls from older adults. Fifty hours of training are provided. Volunteers make a commitment to answer the line for six hours a week (volunteers choose their own shifts) for six months.

OLDER ADULTS VOLUNTEER PROGRAM
SYNTERO
3645 Ridge Mill Dr
Hilliard, OH 43026
Phone: (614) 457-7876
Fax: (614) 457-7896
syntero.org

One-on-one volunteers are recruited from the community and matched with a Syntero Older Adult client. Volunteers serve as one-on-one friendly visitors, drivers, errand runners, and also help with occasional chores. Volunteers are carefully screened and then matched with an appropriate client. Volunteers serve on a regular or as need basis.
RSVP PROGRAM
VANTAGE Aging
4300 E Broad St, Suite A
Columbus, OH 43213
Phone: (614) 674-4201

RSVP (Retired and Senior Volunteer Program) connects volunteers age 55 and older with opportunities to serve their community. VANTAGE RSVP is available in Summit, Medina, Geauga, Wayne, Delaware, Franklin, and Hamilton Counties. As the largest volunteer network for older adults in the nation, RSVP matches volunteers with organizations where their time, interest, talents, knowledge, and experience are most effectively utilized to meet important needs in our community.

SCORE
65 E State St, Suite 1350
Columbus, OH 43215
Phone: (614) 664-7267
columbusoh.score.org/

Offers financial, procurement and management counseling for present and prospective small business owners. Retired business persons organized in chapters of the Service Corps of Retired Executives (SCORE) provide business management counseling at no charge and business-oriented seminars at a nominal charge. Qualified volunteers wanted.
Volunteer Opportunities (continued)

SENIOR COMPANION PROGRAM
Catholic Social Services
197 E Gay St, 2nd Floor
Columbus, OH 43215
Phone: (614) 221-5891
Fax: (614) 274-0096
colscss.org

Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).

SUPPORT SERVICE PROVIDER PROGRAM (SSP)
Columbus Speech and Hearing Center
510 E North Broadway
Columbus, Ohio 43214
Phone: (614) 263-5151
Fax: (614) 263-5365
columbusspeech.org

The SSP Program provides Support Service Providers to Deaf-Blind (combined vision/hearing loss) individuals age 60 and older in order to facilitate independence and access to the community. Services could include sighted guide, reading assistance, grocery shopping and more.
VOLUNTEER GUARDIAN PROGRAM  
Central Ohio Area Agency on Aging  
3776 S High St 
Columbus, OH 43207  
Phone: (614) 645-7250  
coaaa.org/vgp  

Program recruits, screens and trains volunteer laypeople to become ‘guardians of the person’ for adults who have no family, no assets and who are assessed as mentally incapacitated. Volunteers must be at least 21, willing to undergo a police background check and give personal references. A $20.00 fee covers the cost of screening. Basic and continuing education training is required.
Ohio now has "No Excuse" Absentee Voting. All voters can now enjoy the convenience of an absentee ballot and vote in the privacy of their own home. Call to request an application or access an application on the Board of Elections Web site.
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# IMPORTANT INFORMATION

1. Dial 911 for Police, Fire and Medical emergencies.

2. Call (614) 525-6200, Franklin County Senior Options, for information, assistance and needed social services.

*Agency Contact Persons  
(Homemaker, Nurse, Caseworker, etc.)*

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