Message from the Commissioners:

The Franklin County Board of Commissioners is pleased to present the third edition of the Resource Guide for Adults Under the Age of 60. We believe this guide provides valuable information for all adults in Franklin County. Please take a moment to get acquainted with the variety of information contained within this resource. We hope that with the help of this guide, adults in Franklin County will enjoy a better quality of life.

Franklin County Board of Commissioners
Mary Jo Kilroy
Paula Brooks
Marilyn Brown

Message from the Director:

As part of our mission to better serve adults in Franklin County, the Franklin County Office on Aging is thrilled to bring you this third edition of the Resource Guide for Adults Under the Age of 60. Inside, you will find important information about services available to the community.

We believe that this information serves as a beneficial resource in encouraging active enjoyment and involvement among adults in Franklin County.

All of us at the Franklin County Office on Aging would like to extend our thanks to the many individuals who helped make this resource available to the community.

Any reproduction of material printed in this handbook must include proper attribution to the Resource Guide for Adults Under the Age of 60.

Antonia M. Carroll, M.A., L.S.W.
Director, Franklin County Office on Aging
The purpose of the Office on Aging is to provide centralized access to diverse programs and individualized services for older adults and their families so they can preserve their independence and dignity.

**PROGRAMS AND SERVICES:**

- **Senior Options** - system of care for persons ages 60 and older; funded by the Senior Services Levy. Services include information and advocacy, case management, homemaker services, personal care, caregiver relief, emergency response systems, home delivered meals, medical transportation, adult day services and minor home repair. *(614) 462-6200*

- **Adult Protective Services** - intended to assist impaired adults who may be harmed due to abuse, neglect or exploitation. To make a referral to APS, call *(614) 462-4348* Monday through Friday 9:00 a.m. to 5:00 p.m. For a medical emergency, always dial **911**.

- **Property Tax Assistance Program** - offers one-time assistance to help low-income individuals age 60 and older who are unable to pay their property taxes. *(614) 462-5230*

- **Senior Activities** - *(614) 462-5230*
# TABLE OF CONTENTS

Advocacy ........................................................................................................ 53  
Alcohol Dependency ....................................................................................... 1  
Chemical Dependency ..................................................................................... 1  
Community Health Centers ........................................................................... 5  
Community Recreation ................................................................................... 60  
Consumer Protection ....................................................................................... 7  
Credit Counseling .......................................................................................... 59  
Dental Services ............................................................................................... 8  
Domestic Violence .......................................................................................... 9  
Drug Dependency ............................................................................................ 1  
Emergency Services ....................................................................................... 11  
End of Life Services ....................................................................................... 12  
Energy Assistance and Weatherization ......................................................... 14  
Food Pantries ................................................................................................ 16  
Food Stamps ................................................................................................... 16  
Funeral Services ............................................................................................. 12  
Government Agencies .................................................................................... 18  
  City of Columbus ......................................................................................... 18  
  Franklin County ......................................................................................... 20  
  State of Ohio .............................................................................................. 24  
  United States Government .......................................................................... 29  
Health Centers ................................................................................................ 5  
Health Related Services .................................................................................. 32  
Hearing and Speech Services ....................................................................... 44  
Housing ........................................................................................................... 47  
Index ............................................................................................................... 84  
Information and Referral Services ................................................................. 52  
Insurance Education ....................................................................................... 27  
Legal Services & Advocacy .......................................................................... 53  
Library Services ............................................................................................. 18
Table of Contents (continued)

Medicaid ........................................................................................................ 56  
Mental Health ................................................................................................ 58  
Money Management .................................................................................... 59  
Neighborhood Support Services ................................................................. 66  
Optometry Services ..................................................................................... 77  
Parks and Recreation ................................................................................... 60  
Shelters ......................................................................................................... 47  
Social Security .............................................................................................. 29  
Social Services ............................................................................................ 66  
Speech Services ........................................................................................... 44  
Supportive Services .................................................................................... 66  
Transportation ............................................................................................... 73  
Veterans Services ........................................................................................ 76  
Vision Services ............................................................................................. 77  
Volunteer Services ....................................................................................... 83  
Weatherization Services .............................................................................. 14
CHEMICAL DEPENDENCY

AL - ANON/ALATEEN
1561 Old Leonard Avenue
Columbus, OH 43219
Phone: (614) 253-2701
Web: www.coafg.org

Provides free support meetings for children, spouses, relatives and friends of alcoholics. Support meetings are based on the 12 steps of Alcoholics Anonymous. Also offers groups for adult children of alcoholics and anyone whose life is affected by someone else’s drinking.

ALCOHOLICS ANONYMOUS
1561 Old Leonard Avenue
Columbus, OH 43219
Phone: (614) 253-8501
Fax: (614) 253-5554
Web: www.aacentralohio.org

Provides information on more than 500 AA meeting locations in Franklin County. Provides alcohol abuse and recovery information to AA groups, AA members, agencies and individuals. Speakers are available for any group or organization. Statewide 24-hour answering service at (800) 870-3795.
Chemical Dependency (continued)

COCAINE ANONYMOUS
1561 Old Leonard Avenue
Columbus, OH 43219
Phone: (614) 251-1122
Web: www.caohio.org/columbus

Through weekly meetings, Cocaine Anonymous offers recovery to individuals who are suffering from addiction to cocaine or any other mind-altering substance. Speakers, books and literature are available.

COLUMBUS PUBLIC HEALTH
240 Parsons Avenue
Columbus, OH 43215
Phone: (614) 645-7417
Web: www.publichealth.columbus.gov

Provides clinical and public health services. Clinics include: Sexual Health, Dental, Immunization, Tuberculosis, Alcohol and Drug Abuse, and Women, Infants and Children (WIC). Other services include tobacco prevention, services for mothers and newborns, food safety programs, birth and death certificates, lead poisoning prevention and environmental services.
MARYHAVEN, INC.
1791 Alum Creek Drive
Columbus, OH 43207-1708
Phone: (614) 445-8131
Fax: (614) 445-7808
Web: www.maryhaven.com

Central Ohio's oldest and most comprehensive healthcare facility specializing in treatment for people with alcohol and drug dependencies. Maryhaven's mission is to provide high quality, cost-effective and accessible addiction recovery services. Offers public safety, detoxification and treatment support.

Daily programs include lecture, individual and family counseling, group therapy, medical and psychiatric care. Conducts orientation into Alcoholics, Narcotics or Cocaine Anonymous and other self help groups.
Chemical Dependency (continued)

NARCOTICS ANONYMOUS
1561 Old Leonard Avenue
Columbus, OH 43219-2580
Phone: (614) 252-1700
Web: www.nacentralohio.org

Offers free support meetings for individuals seeking recovery from drug addiction. Meeting schedule is updated quarterly and listed on voice mail and Web site.

NETCARE CORPORATION
199 South Central Avenue
Columbus, OH 43223-1301
Phone: (614) 276-2273 (CARE) 24-hr. Crisis Hotline
(614) 274-9500 Administrative line
Fax: (614) 279-0925
Web: www.netcareaccess.org

Acts as a front door to the county's Alcohol, Drug and Mental Health Board (ADAMH) and provides key referrals to other ADAMH agencies for treatment services. Provides crisis intervention, assessment and referral service at two 24-hour centers. Drug and alcohol assessment and referral services available by walk-in and appointment. Services are available to everyone regardless of ability to pay.
COMMUNITY HEALTH CENTERS

BILLIE BROWN JONES HEALTH CENTER
see East Central Health Center

COLUMBUS NORTHEAST HEALTH CENTER
3433 Agler Road, Suite 2800
Columbus, OH 43219
Phone: (614) 645-1600
Fax: (614) 645-1347

EAST CENTRAL HEALTH CENTER
1180 East Main Street
Columbus, OH 43205
Phone: (614) 645-5535
Fax: (614) 645-5546

FRANKLIN TON HEALTH CENTER
see East Central Health Center

HILLTOP COMMUNITY HEALTH CENTER
2500 Sullivant Avenue
Columbus, OH 43204
Phone: (614) 645-2300
Fax: (614) 645-2333
Community Health Centers (continued)

JOHN MALONEY SOUTHSIDE FAMILY HEALTH CENTER
3781 South High Street
Columbus, OH 43207
Phone: (614) 645-3163
Fax: (614) 645-5893

ST. MARK’S COMMUNITY HEALTH CENTER
see St. Stephen's Health Center

ST. STEPHEN’S HEALTH CENTER
1500 East 17th Avenue
Columbus, OH 43219
Phone: (614) 645-2700
Fax: (614) 645-2727
CONSUMER PROTECTION

ATTORNEY GENERAL'S OFFICE, STATE OF OHIO
Consumer Protection Section
30 East Broad Street, 14th Floor
Columbus, OH 43215
Public Action Line: (877) 244-6446
Web: www.ag4ohio.gov

Answers questions and takes complaints regarding consumer transactions either before or after the transaction has taken place. Staff follows up on complaints and attempts to arrange fair settlements. Educational materials and speakers are available.

BETTER BUSINESS BUREAU
1169 Dublin Road
Columbus, OH 43215-1000
Phone: (614) 486-6336 or (800) 759-2400
Fax: (614) 486-6631
Web: www.bbb.org

Provides reports on business firms that will be helpful before making a purchase. Provides information about charity groups and organizations. Helps resolve consumer disputes with businesses through telephone conciliation, mediation and arbitration. Promotes ethical business standards and voluntary self-regulation of business practices.
DENTAL SERVICES

COLUMBUS DENTAL SOCIETY
663-F Park Meadow Road
Westerville, OH 43081
Phone: (614) 895-2371
Fax: (614) 895-0060

Provides referral information regarding local dentists to the physically or mentally handicapped and low-income community.

COLUMBUS MOBILE DENTAL CLINIC
1405 South High Street
Columbus, OH 43207
Phone: (614) 293-3330
Fax: (614) 293-3336

A mobile unit, operating on Mondays, that provides dental services for the senior population living in downtown Columbus.

DENTAL CLINIC
The Ohio State University College of Dentistry
305 West 12th Avenue
Columbus, OH 43218
Phone: (614) 292-2751

Comprehensive dental care is provided by dental and dental hygiene students. Payment is expected with delivery of treatment. Appointments may require 2-3 hours.
DOMESTIC VIOLENCE

BUCKEYE REGION ANTI-VIOLENCE ORGANIZATION (BRAVO)
P.O. Box 82068
Columbus, OH 43202-0068
Phone: (614) 294-7867
Web: www.BRAVO-OHIO.org
E-Mail: reportviolence@earthink.net

Provides free education and prevention, crisis services and support group services for gay, lesbian, transgender and bisexual victims of hate crimes, sexual assault and domestic violence.

CHOICES FOR VICTIMS OF DOMESTIC VIOLENCE
P.O. Box 06157
Columbus, OH 43206
Phone: (614) 224-4663 or (614) 224-HOME
Administrative Number: (614) 224-7200

Twenty-four hour crisis line offering information and referral to victims of domestic violence. Provides temporary shelter for battered women and their children, individual and group counseling and education/training for community groups and social service agencies. Outreach to special populations, including older adults.
COLUMBUS COALITION AGAINST FAMILY VIOLENCE
655 East Livingston Avenue
Columbus, OH 43205
Phone: (614) 722-5985
Fax: (614) 722-4046
Web: www.TheColumbusCoalition.org

A private, nonprofit organization founded to create a community culture that does not tolerate family violence. Strives to break the cycle of family violence in homes, schools, workplaces and neighborhoods throughout our community.

DOMESTIC VIOLENCE AND STALKING UNIT
Columbus City Attorney’s Office
375 South High Street, 17th Floor
Columbus, OH 43215
Phone: (614) 645-6232
Web: www.columbuscityattorney.org

A program designed to help any person who is witness to or a victim of a misdemeanor crime of Domestic Violence or Menacing By Stalking. Provides personal escorts to municipal courtrooms upon arrival to court. Provides individual case information and support. Victims may call with any court related question, problem or concern. Crisis counseling and referrals also available.
Domestic Violence (continued)

SARNCO (SEXUAL ASSAULT RESPONSE NETWORK OF CENTRAL OHIO)
1299 Olentangy River Road
Columbus, OH  43212-3118
Phone: (614) 267-7020
Fax: (614) 566-6937
Web: www.ohiohealth.com

Provides crisis intervention, sexual assault information, community referrals and emotional support for sexual assault victims, their family members and friends.

EMERGENCY SERVICES

In case of any emergency relating to police, fire or medical need, always dial 911.
END OF LIFE SERVICES

CENTRAL OHIO LIONS EYE BANK
Eye Donations
262 Neil Avenue, Suite 140
Columbus, OH 43215
Phone: (614) 545-2057
Fax: (614) 545-2067

Accepts donated eyes for corneal transplants, eye research and medical education. Eyes can be donated upon death via the Ohio Donor Registry (BMV) or other legal document of gift. Age is not a limitation for eye research and medical education donors. Up to age 72, donor eyes that are medically eligible may be used for corneal transplants.

FUNERAL CONSUMERS ALLIANCE OF CENTRAL OHIO
P.O. Box 14835
Columbus, OH 43214
Phone: (614) 263-4632
Web: www.ohiofunerals.org

A nonprofit, nonsectarian organization servicing Central Ohio residents. Provides information and assists in the pre-planning of inexpensive funerals and memorial services.
End of Life Services (continued)

LIFELINE OF OHIO
Organ and Tissue Donations
770 Kinnear Road, Suite 200
Columbus, OH 43212
Phone: (800) 525-5667
Fax: (614) 291-0660
Web: www.lifelineofohio.org

Lifeline of Ohio is the federally designated, non-profit organ procurement agency charged with facilitating the donation of human organs and tissues for transplant in Central and Southeastern Ohio. Contact Lifeline of Ohio with questions about donation or to place your name in the Ohio Donor Registry.

OHIO STATE UNIVERSITY COLLEGE OF MEDICINE BODY DONATION PROGRAM
279 Hamilton Hall
1645 Neil Avenue
Columbus, OH 43210
Phone: (614) 292-4831

Accepts full body donations from Ohio residents after death for use in teaching medical, dental, nursing and a variety of other health professionals. Some restrictions apply. Bodies with the following conditions are ineligible to participate: autopsies, embalming, communicable diseases and extreme weight issues. Call for more information.
ENERGY ASSISTANCE AND WEATHERIZATION

AMERICAN ELECTRIC POWER (AEP)
P.O. Box 24404
Canton, OH 44701
Phone: (800) 277-2177
TDD: (800) 617-1234
Web: www.aepohio.com

Offers checkless payment and neighborhood payment centers. Call to obtain more information on checkless payment, payment arrangements and for the locations of payment centers.

COLUMBUS LEADS HOME WEATHERIZATION ASSISTANCE PROGRAM (HWAP)
1300 Memory Lane North
Columbus, OH  43209
Phone: (614) 258-8702
Fax: (614) 258-4532

Provides furnace cleaning and tuning, caulking, weatherstripping, insulation and other energy-saving measures for homes of income-eligible residents of Franklin County.
Energy Assistance and Weatherization (continued)

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

Provides assistance in the payment of heating bills during November through March for income-eligible adults and families. For applications and additional information call the Ohio Consumers' Counsel at (877) 742-5622, The Ohio Department of Development at (800) 282-0880, the Central Ohio Area Agency on Aging at (614) 645-7250 or Franklin County Senior Options at (614) 462-6200.

RESIDENTIAL ENERGY CONSERVATION PROGRAM (WARMCHOICE)
Mid-Ohio Regional Planning Commission
285 East Main Street
Columbus, OH 43215
Phone: (614) 621-1171
Web: www.morpc.org

Provides free weatherization service to eligible low-income Columbia Gas customers of Franklin County. Some of the services provided are attic, sidewall and crawl space insulation, weatherstripping and plastic installation. Free furnace tune-ups and replacements (replacements for owner-occupied only) are included in the weatherization package. Tune-up and replacements are not available without the package.
FOOD PANTRIES

Emergency food is available at many Franklin County locations. Contact FIRSTLINK at (614) 221-2255 for information.

FOOD STAMPS

You may be eligible for food stamps if your assets (savings, investments, etc.) and income, after certain allowable expenses, do not exceed the requirements set by the federal government.

When applying for food stamps, take your proof of identity, rent receipts, utility bills, proof of income, bankbooks, medical bills, and any other receipts that can prove your eligibility for the program.

If you are currently receiving public assistance (OWF, Medicaid, Disability Medical Assistance or Disability Financial Assistance) contact your current caseworker. For more information, contact the Franklin County Department of Job and Family Services Community Opportunity Center nearest you:

EAST OPPORTUNITY CENTER
1055 Mount Vernon Avenue
Columbus, OH 43203
Phone: (614) 251-6300
Fax: (614) 251-6347

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209, 43213, 43227

(continued next page)
Food Stamps (continued)

NORTHEAST OPPORTUNITY CENTER
3443 Agler Road
Columbus, OH 43219
Phone: (614) 428-6703
Fax: (614) 428-6708

Zip Codes: 43004, 43054, 43081, 43219, 43224, 43226, 43229, 43230, 43231, 43236

NORTH OPPORTUNITY CENTER
345 East Fifth Avenue
Columbus, OH 43201
Phone: (614) 719-8600
Fax: (614) 719-8607

Zip Codes: 43002, 43085, 43201, 43202, 43210, 43211, 43212, 43214, 43215, 43220, 43221, 43234, 43235, 43240, 43272

WEST OPPORTUNITY CENTER
314 North Wilson Road
Columbus, OH 43204
Phone: (614) 308-1200
Fax: (614) 308-1225

Zip Codes: 43016, 43017, 43026, 43065, 43119, 43126, 43204, 43222, 43223, 43228

(continued next page)
Food Stamps (continued)

SOUTH OPPORTUNITY CENTER
3723 South High Street
Columbus, OH 43207
Phone: (614) 492-6900
Fax: (614) 492-6909

Zip Codes: 43110, 43123, 43125, 43137, 43140, 43146, 43206, 43207, 43217, 43232

GOVERNMENT AGENCIES

COLUMBUS METROPOLITAN LIBRARY
96 South Grant Avenue
Columbus, OH 43215-4781
Phone: (614) 645-2275
Web: www.columbuslibrary.org

Services include homebound book delivery, Talking Books and large print and audio books.

CITY OF COLUMBUS

CIVIL SERVICE COMMISSION, CITY OF COLUMBUS
50 W. Gay Street, Room 600
Columbus, OH 43215
Phone: (614) 645-8300
Web: www.csc.columbus.gov

Provides civil service test information.
Government Agencies (continued)

COMMUNITY RELATIONS COMMISSION,
CITY OF COLUMBUS
90 West Broad Street, Room 101
Columbus, OH 43215-9005
Phone: (614) 645-1993
Fax: (614) 645-1862
Web: www.community.ci.columbus.oh.us

Investigates discrimination in employment, housing and public accommodations. Provides public information on individual rights in employment, housing and public accommodations. Enforcement of civil rights code of Columbus.

COLUMBUS PUBLIC HEALTH
240 Parsons Avenue
Columbus, OH 43215
Phone: (614) 645-7417
Web: www.publichealth.columbus.gov

Provides clinical and public health services. Clinics include: Sexual Health, Dental, Immunization, Tuberculosis, Alcohol and Drug Abuse, and Women, Infants and Children (WIC). Other services include tobacco prevention, services for mothers and newborns, food safety programs, birth and death certificates, lead poisoning prevention and environmental services.
Government Agencies (continued)

OMBUDSMAN TO THE MAYOR, CITY OF COLUMBUS
90 West Broad Street
Columbus, OH 43215-9043
Phone: (614) 645-2425
Fax: (614) 645-5818
Web: www.ci.columbus.oh.us
E-Mail: mac@columbus.gov

Screens complaints regarding city government services.

FRANKLIN COUNTY

BOARD OF HEALTH, FRANKLIN COUNTY
280 East Broad Street, Second Floor
Columbus, OH 43215-4562
Phone: (614) 462-3160
Fax: (614) 462-6672
Web: www.franklincountyohio.gov/health
E-Mail: fcbh@franklincountyohio.gov

Nursing services include childhood and adult immunizations, Bureau of Children with Medical Handicaps, senior wellness clinics and communicable disease tracking. Environmental services include inspections of plumbing, water and wastewater, nuisance conditions, food service establishments, swimming pools, and schools. Mosquito control is offered along with radon and lead testing. Animal bite investigations are conducted and rabies vaccinations are offered for your pets.
Government Agencies (continued)

CLERK OF COURTS, MUNICIPAL COURT, FRANKLIN COUNTY
375 South High St., 4th Floor
Columbus, OH 43215-4520
Phone: (614) 645-7657
Fax: (614) 645-6036
Web: www.fcmcclerk.com

The Clerk of Court maintains filing and record-keeping services for the Franklin County Municipal Court. Also provides legal record searches and collects fees and costs for the court.

ECONOMIC DEVELOPMENT AND PLANNING DEPARTMENT, FRANKLIN COUNTY
280 East Broad Street, 2nd Floor
Columbus, OH 43215
Phone: (614) 462-5631
Fax: (614) 462-7155

Provides housing rehabilitation, urgent repair, handicap accessibility, modifications, down payment assistance and homelessness and supportive housing assistance in conjunction with the Community Shelter Board.
Government Agencies (continued)

FRANKLIN COUNTY MR/DD
2879 Johnstown Road
Columbus, OH 43219-1719
Phone: (614) 475-6440
Fax: (614) 342-5001
Web: www.fcbmrdd.org
E-Mail: fcbmrdd@aol.com

Provides support to children and adults living in Franklin County who have mental retardation or other developmental disabilities.

FRANKLIN COUNTY MUNICIPAL COURT
COURT ADMINISTRATION
375 South High Street, 10th floor
Columbus, OH 43215-4520
Phone: (614) 645-8214
Fax: (614) 645-8822

Consists of: Department of Probation Services (8th floor), Small Claims Division ($3,000 limit) and Dispute Resolution program, Court Security, Court Investigation, Interpreter Services, Vehicle Immobilization, Volunteer Services Program, Service Bailiffs, Court Reporters, Assignment Office and Jury Commissioner's Office.
Government Agencies (continued)

FRANKLIN COUNTY PROBATE COURT
373 South High Street, 22nd Floor
Columbus, OH 43215
Phone: (614) 462-3894
Web: www.franklincountyohio.gov/probate

Handles marriage license registration, adoption cases, name changes, wills, estate administration, civil litigation, psychiatric/mental health department, guardianships and conservatorships.

FRANKLIN COUNTY PUBLIC DEFENDER
373 South High Street, 12th Floor
Columbus, OH 43215
Phone: (614) 462-3194

Legal representation in criminal, serious traffic offenses leading to incarceration, juvenile and custody proceedings to indigent persons in Franklin County. No fees, or $25.00 for partially indigent persons. Call for more information.

Pursuant to Ohio Revised Code 120.3(A) (1) "if a person who is a defendant in a criminal case or a party in a case in juvenile court requests or is provided a state public defender, a county or joint county public defender, or any other counsel appointed by the court, the court in which the criminal case is initially filed or the juvenile court, whichever is applicable, shall assess, unless the application fee is waived or reduced a. non-refundable application fee of twenty-five dollars-” Eff: 6/30/06
Government Agencies (continued)

FRANKLIN COUNTY VETERANS SERVICE COMMISSION
250 West Broad Street
Columbus, OH  43215-2787
Phone: (614) 462-2500
Fax: (614) 462-2505
Web: www.franklincountyohio.gov/vets
E-Mail: veteransservice@franklincountyohio.gov

Assists veterans, widows, orphans and dependents in filing for veterans benefits. Financial help available in emergency situations to the above listed on a limited basis.

STATE OF OHIO

ATTORNEY GENERAL'S OFFICE, STATE OF OHIO
Consumer Protection Section
30 East Broad Street, 14th Floor
Columbus, OH  43215
Public Action Line: (877) 244-6446
Web: www.ag4ohio.gov

Answers questions and takes complaints regarding consumer transactions either before or after the transaction has taken place. Staff follows up on complaints and attempts to arrange fair settlements. Educational materials and speakers are available.
Government Agencies (continued)

**BUREAU OF MOTOR VEHICLES, STATE OF OHIO**
1970 West Broad Street
Columbus, OH 43223-1101
Phone: (614) 752-7500
Web: www.ohiobmv.com

Issues driver's licenses, vehicle registrations, special license plates and driver checks. Fees are listed on Web site.

**LEGAL RIGHTS SERVICE, STATE OF OHIO (OLRS)**
50 West Broad Street, Suite 1400
Columbus, OH 43215-2999
Phone: (614) 466-7264 or (800) 282-9181
TTY: (614) 728-2553
Fax: (614) 644-1888
Web: www.state.oh.us/olrs

The mission of OLRS is to protect and advocate, in partnership with people with disabilities, for their human, civil and legal rights. OLRS accomplishes this mission by providing information, referral and educational services, individual case advocacy, policy analysis, legal representation and systems change. Services are provided free of charge.
Government Agencies (continued)

OFFICE OF THE OHIO CONSUMERS' COUNSEL
10 West Broad Street, 18th Floor
Columbus, OH 43215
Phone: (614) 466-8574 or (877) 742-5622
Web: www.pickocc.org
E-Mail: occ@occ.state.oh.us

Acts as the residential utility advocate serving as a free resource for individuals who have utility complaints, questions or concerns, or would like more information about the services provided by their publicly owned electric, natural gas, telephone and water companies. Contact or visit website for information on the free Speaker's Bureau, Consumers' Corner newsletter and Consumer Assistance Handbook.

OHIO CIVIL RIGHTS COMMISSION
30 East Broad Street, 5th Floor
Columbus, OH 43215-3414
Phone: (614) 466-2785
Fax: (614) 466-7742
Web: www.crc.ohio.gov

Receives and investigates charges of discrimination in employment, public accommodations, housing credit and higher education on the basis of race, color, religion, sex, national origin, disability, age, ancestry or familial status.
Government Agencies (continued)

**OHIO DEPARTMENT OF INSURANCE**

2100 Stella Court  
Columbus, OH 43215  
Phone: (614) 644-2658  
Consumer Hotline: (800) 686-1526  
Fax: (614) 644-3743  
Web: www.ohioinsurance.gov

Regulates the insurance industry in the state of Ohio. Protects and educates consumers, monitors the financial health of insurers, issues licenses to agents, and reviews insurance products sold in Ohio. Investigates allegations of insurance fraud by individuals or agents.

**OHIO DEPARTMENT OF TAXATION (ODT)**

P.O. Box 530  
Columbus, OH 43216  
Phone: (800) 282-1780 (individual)  
(888) 405-4039 (business)  
Web: www.tax.ohio.gov

Offers free taxpayer assistance with all taxes administered by the agency. This service can be accessed via the toll-free numbers, via email through the department Web site or at the two Columbus Taxpayer Service Centers: on the 20th floor of the Rhodes Tower at 30 East Broad Street, and at 4485 Northland Ridge Boulevard, at the southeast corner of Karl and Morse Roads. Participates in the Volunteer Income Tax Assistance (VITA) Program, which trains individuals to assist in the preparation of other people’s tax returns.
Government Agencies (continued)

REHABILITATION SERVICES COMMISSION, BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED AND BUREAU OF VOCATIONAL REHABILITATION, STATE OF OHIO
2200 West Fifth Avenue, First Floor
Columbus, OH 43215
Telephone: (614) 466-9364 or (800) 681-9964
TTY: (614) 995-1162
Fax: (614) 995-1163
Web: www.state.oh.us/rsc

Provides vocational rehabilitation leading to employment for Ohioans with disabilities. Offers training in business management, services to transitional youth, entrepreneurship program, personal care assistance and consultation services.

People are asked to contribute to the cost of their services to the extent possible. However, no one is ever turned away because of an inability to do so.
Government Agencies (continued)

UNIVERSITY STATES GOVERNMENT

UNIVERSITY STATES DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD)
200 North High Street, 7th Floor
Columbus, Ohio 43215
Phone: (614) 469-5737
Fax: (614) 469-2432
Web: www.hud.gov

HUD’s mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination.

SOCIAL SECURITY ADMINISTRATION
Phone: (800) 772-1213
TTY: (800) 325-0778

OFFICE LOCATIONS:

Downtown: 200 North High Street, 2nd floor, Suite 225
Columbus, OH 43215

East: 4177 East Broad Street
Columbus, OH 43213

(continued next page)
The Social Security Office provides assistance to people that wish to file for Social Security retirement, disability, survivors, Medicare or Supplemental Security Income (S.S.I.) benefits. Monthly retirement benefits are payable as early as 62 to any person who has worked a prescribed number of years in Social Security-covered employment.

Monthly disability payments are available at any age to people who have met certain Social Security-covered employment requirements and who have a disabling condition. Widows and widowers may receive a monthly payment as early as age 60, and as early as age 50 if disabled.

Supplemental Security Income (S.S.I.) is administered by the Social Security Administration for people age 65 and older, and to blind and disabled individuals, including children, whose income and resources are below specified levels.
CHALMERS P. WYLIE VETERANS AFFAIRS
AMBULATORY CARE CENTER
420 North James Road
Columbus, OH 43219
Phone: (614) 257-5200
Fax: (614) 257-5460
Web: www.columbus.va.gov

Provides a full range of high quality ambulatory health-care services which includes, but is not limited to, cardiology, hematology/oncology, dental, laboratory medicine, nursing, ophthalmology, optometry, pharmacy, podiatry, psychiatry (including a Day Treatment Center and a Drug and Alcohol Treatment Program), psychology, radiology, rehabilitation medicine, social services and surgery. The Clinic also supports a Veterans Counseling Center.
HEALTH RELATED - SPECIALIZED SERVICES

THE ALS (AMYOTROPHIC LATERAL SCLEROSIS) ASSOCIATION
1170 Old Henderson Rd., Suite 221
Columbus, OH 43220
Phone: (614) 273-2572
Web: www.alsohio.org
E-Mail: alsohio@alsohio.org

Offers monthly support meetings, information and nurse consultations. Loans wheelchairs and other assistive devices to those with ALS. Offers educational materials about ALS and how to manage through the progression of the disease.

THE ALZHEIMER'S ASSOCIATION OF CENTRAL OHIO
3380 Tremont Road
Columbus, OH 43221-2112
Phone: (614) 457-6003
Fax: (614) 457-6634
Web: www.alzheimerscentralohio.org

Sponsors support group meetings on a monthly basis. Caregivers, family members and friends of persons with Alzheimer's Disease or related disorders are welcome to attend. Support groups are a unique opportunity for learning and sharing and are free of charge. Call for meeting locations and times.
Health Related - Specialized Services (continued)

AMERICAN CANCER SOCIETY
CENTRAL REGION OFFICE
870 Michigan Avenue
Columbus, OH 43215
Phone: (614) 228-8466 or (877) 227-6446
Fax: (877) 227-2838
Web: www.cancer.org

Provides emotional support to all cancer patients who request it. Rehabilitation visitation is provided to cancer patients. Can also provide limited assistance in paying for medications and supplies for cancer patients unable to afford them.

Services and support groups include: The Helpline, Early Stage Group, Educational Resources, Day Out Club, Safe Return, Sunday Respite, Caregiver Support Team, Rural Outreach and Family Support Groups.

24-hour Cancer Information Hotline: (800) 227-2345.
AMERICAN HEART ASSOCIATION
5455 North High Street
Columbus, OH  43214
Phone: (614) 848-6676
Fax: (614) 848-4227
Web: www.americanheart.org

Offers free literature on subjects related to heart and blood vessel disease as well as heart disease prevention.

Community services include: speakers bureau, support group for cardiac patients, worksite wellness programs and school education. Also has programming targeting the African-American community. *Power to End Stroke* is an aggressive campaign to reach African-Americans to provide information and reduce the risk of stroke.

Another workbook, *Search Your Heart*, is available to churches and describes how to hold blood pressure screenings, nutrition and exercise programs. Several cookbooks are available through local bookstores. Volunteer opportunities are available.
Health Related - Specialized Services (continued)

AMERICAN LUNG ASSOCIATION OF OHIO (ALAO)
1950 Arlingate Lane
Columbus, OH  43228
Phone: (614) 279-1700 or (800) 586-4872
Fax: (614) 279-4940
Web: www.ohiolung.org

Provides information, education, videos and workshops about various lung diseases to those afflicted, their families and caregivers. Offers information on COPD (Chronic Obstructive Pulmonary Disease), asthma, flu, pneumonia, tuberculosis, radon, indoor and outdoor air quality. ALAO also offers programs and self-help materials for those ready to quit smoking.

ARTHRITEIS FOUNDATION, CENTRAL OHIO CHAPTER
3740 Ridge Mill Drive
Hilliard, OH  43026
Phone: (614) 876-8200 or (888) 382-4673
Fax: (614) 876-8363
Web: www.arthritis.org

Offers information and referral services, land and water exercise programs, support groups and self-help courses. Also offers financial assistance for medication, equipment and transportation and home assessments by occupational therapists.
Health Related - Specialized Services (continued)

BRAIN INJURY ASSOCIATION OF OHIO
855 Grandview Avenue, Suite 225
Columbus, OH 43215
Phone: (614) 481-7100 or (866) 644-6242
Fax: (614) 481-7103
Web: www.biaoh.org

Focuses on brain injury prevention, research, education and advocacy by coordinating information and resources, education and training, peer support, prevention and outreach and advocacy. Call for assistance in finding resources, for advocacy and support group meetings.

THE BREATHING ASSOCIATION
1520 Old Henderson Road
Columbus, OH 43220
Phone: (614) 457-4570
Fax: (614) 457-3777
Web: www.breathingassociation.org

Provides individual evaluation and home visitation to promote lung health and independent living for persons with chronic obstructive pulmonary disease. Offers a monthly support group and a monthly newsletter for adults with lung disease. Provides programs to promote adult lung health, including asthma services, senior services, medical supplies, prescription assistance, home energy assistance services and smoking prevention/cessation. Offers free literature on chronic lung diseases, while serving as a referral center for adults with lung health needs. Will open a free lung health clinic in the spring of 2008.
Health Related - Specialized Services (continued)

CENTRAL OHIO DIABETES ASSOCIATION
1100 Dennison Avenue
Columbus, OH  43201
Phone: (614) 884-4400
Fax: (614) 884-4484
Web: www.diabetesohio.org

Offers nutritional counseling with a registered dietitian, free diabetes detection blood tests at test sites, diabetes literature, patient education classes, support groups, counseling with nurse educator, case management services, medical assistance programs, camp and youth programs and support of local research.

CENTRAL OHIO PARKINSON SOCIETY (COPS)
1380 Dublin Road
P.O. Box 16126
Columbus, OH  43216
Phone: (614) 486-1901
Web: www.cops columbus.org

Provides literature, support groups, exercise classes, speech therapy and Alexander Technique and Tai Chi classes to persons with Parkinson’s Disease. Other activities include caregiver support groups, annual symposia and advocacy opportunities. Services are free of charge.
Health Related - Specialized Services (continued)

COLUMBUS AIDS TASK FORCE
1751 East Long Street
Columbus, OH 43203
Phone: (614) 299-2437
Toll Free: (866) 739-0720
Fax: (614) 291-7163
Web: www.catf.net

Case management, medical referrals, educational programs, anonymous and confidential HIV testing, volunteer opportunities, mental health counseling, housing, resource library open to the public and support groups. The Ohio AIDS/HIV/STD Hotline number is (800) 332-2437.

COLUMBUS ALZHEIMER CARE CENTER
700 Jasonway Avenue
Columbus, OH 43214
Phone: (614) 459-7050
Fax: (614) 459-2338

A 100 bed Medicare/Medicaid certified facility. Provides short and long term specialized nursing and rehabilitative care for individuals with Alzheimer's and dementia related diseases.
Health Related - Specialized Services (continued)

COLUMBUS CANCER CLINIC
65 Ceramic Drive
Columbus, OH 43214
Phone: (614) 263-5006
Fax: (614) 263-5019

Must be a cancer patient in Franklin County. Application is required. Must have income of 150% of poverty level and less than $5,000 liquid assets. Contracts with American Red Cross, Safe Lift and Yellow Cab to transport to and from cancer therapy and cancer-related medical appointments. Therefore, the clinic requires that cancer patients must apply for additional transportation assistance (MCD, FCSO, etc). Government-funded; must pay first.

COLUMBUS PUBLIC HEALTH
240 Parsons Avenue
Columbus, OH 43215
Phone: (614) 645-7417
Web: www.publichealth.columbus.gov

Provides clinical and public health services. Clinics include: Sexual Health, Dental, Immunization, Tuberculosis, Alcohol and Drug Abuse, and Women, Infants and Children (WIC). Other services include tobacco prevention, services for mothers and newborns, food safety programs, birth and death certificates, lead poisoning prevention and environmental services.
Health Related - Specialized Services (continued)

EPILEPSY FOUNDATION OF CENTRAL OHIO
510 East North Broadway, Suite 400
Columbus, OH 43214
Phone: (614) 261-1100
Fax: (614) 261-1248
Web: www.epilepsy-ohio.org
E-mail: administrator@epilepsy-ohio.org

Dedicated to the prevention, cure and control of epilepsy through increasing public awareness and enhancing the quality of life for those affected. Free educational programs, counseling services and support groups are available to persons living in Franklin and surrounding counties.

HUNTINGTON'S DISEASE SOCIETY OF AMERICA
490 City Park Avenue, Suite C
Columbus, OH 43215
Phone: (614) 460-8800
Center of Excellence Information Line: (614) 292-9960
Fax: (614) 460-8801
Web: www.hdsacentralohio.org

Provides comprehensive outpatient care for Huntington's disease patients, including social work, neurology, occupational therapy, etc. Also holds monthly support groups, is involved in community education and advocates for cure research.
Health Related - Specialized Services (continued)

NATIONAL MULTIPLE SCLEROSIS SOCIETY
651-G Lakeview Plaza Boulevard
Worthington, OH 43085
Phone: (614) 880-2290 or (800) 667-7131
Fax: (614) 880-2296
Web: www.msohiobuckeye.org
E-Mail: oha@nmss.org

Provides free services for individuals living with multiple sclerosis.
Services include:

- Transportation: provides door-to-door transportation to medical appointments and MSA self-help groups. Cabs and life transport available. Need 7-10 days notice.
- Respite Care: aids in obtaining home health care services and short term respite care.
- Counseling: short-term solution focused individual and family therapy with counselors knowledgeable about MS.
- Equipment Program: financial assistance for purchase or repair of durable medical equipment. Equipment available to borrow from the Chapter Loan Program.
- Self-Help Groups: a network of self-help groups for people with MS, their family and friends.
- Peer Support: one on one peer support via telephone.
Health Related - Specialized Services (continued)

NATIONAL KIDNEY FOUNDATION OF OHIO
1373 Grandview Avenue, Suite 200
Columbus, OH 43212-2804
Phone: (614) 481-4030 or (800) 242-2133
Fax: (614) 481-4038

Seeks answers to the prevention, treatment, management and cure of kidney and urinary tract disease through research and education. Donor cards for those wishing to donate organs and tissue after death are provided. Educational programs and literature are provided for the community at no charge. An emergency fund is also provided to individuals with kidney failure, which is coordinated by the dialysis center social workers.

NETCARE CORPORATION
199 South Central Avenue
Columbus, OH 43223-1301
Phone: (614) 276-2273 (CARE) 24-hr. Crisis Hotline
(614) 274-9500 Administrative line
Fax: (614) 279-0925
Web: www.netcareaccess.org

Acts as a front door to the county's Alcohol, Drug and Mental Health Board (ADAMH), providing key referrals to other ADAMH agencies for treatment services. Provides crisis intervention, assessment and referral service at two 24-hour centers. Drug and alcohol assessment and referral services available by walk-in and appointment. Services are available to everyone regardless of ability to pay.
Health Related - Specialized Services (continued)

**NIGHTINGALE HOME CARE (FORMERLY ALZHEIMER’S HOME CARE, INC.)**
3380 Tremont Road  
Columbus, OH 43221-2112  
Phone: (614) 457-6006  
Fax: (614) 442-020

A nonprofit agency serving Franklin and surrounding counties. Medicare certified. Services include: skilled nursing, home health aides, physical therapy, occupational therapy, speech therapy, medical social services, personal care and respite.

Cares for the frail elderly in their homes. Specializes in caring for those with dementia.

**PROJECT OPEN HAND**
1699 West Mound Street  
Columbus, OH 43223  
Phone: (614) 298-8334  
Fax: (614) 278-3143

Provides for the nutritional needs for persons living with HIV/AIDS as well as nutritional counseling and guidance. Services include home-delivered meals, nutritional consultations and a food pantry.
HEARING AND SPEECH SERVICES

COLUMBUS COLONY
901 South Sunbury Road
Westerville, OH 43081
Phone: (614) 890-5533
TTY: (614) 890-5535
Fax: (614) 890-5534

A not-for-profit charitable organization. Columbus Colony is a unique residential community adapted for the deaf, deaf-blind, and deaf multi-handicapped with special priority for elderly persons. Offers support facilities, programs, access to existing social services, health care and other programs.

COLUMBUS SPEECH AND HEARING CENTER
510 East North Broadway
Columbus, OH 43214
Phone: (614) 263-5151
TTY: (614) 263-2299
Fax: (614) 263-5365

Provides complete diagnostic and therapeutic services for individuals with speech, language or hearing difficulties, including hearing evaluations, hearing aids, speech therapy for stroke victims and those with Parkinson's disease. A sliding fee scale is available for those who qualify. Diagnostic appointments are usually available within 1-10 days of initial contact.
Hearing and Speech Services (continued)

DEAF SERVICES CENTER, INC.
5830 North High Street
Worthington, OH 43085
Phone/TTY: (614) 841-1991
Fax: (614) 841-4909
Web: www.dsc.org

Sign language interpreting/transliterating. Provides 24-hour interpreting services between deaf and hard of hearing. Advocates on behalf of the deaf community.

MID-OHIO BOARD FOR INDEPENDENT LIVING
ENVIRONMENT/MOBILE CENTER FOR INDEPENDENT LIVING (MOBILE)
690 South High Street
Columbus, OH 43206
Phone: (614) 443-5936
TTY: (614) 443-5957
Fax: (614) 443-5954

The Deaf Equipment Program provides TTY equipment, visual smoke detectors, doorbell signalers, baby monitors, etc. to persons who are deaf. Applicants must meet guidelines established by Franklin County Commissioners. This program serves people living in Franklin County, but outside the city of Columbus.
Hearing and Speech Services (continued)

RELAY OHIO
Sprint Nextel
2 Easton Oval, 4th Floor
Columbus, OH 43219
Phone/TTY: (800) 750-0750
English Outside Ohio: (800) 750-0750
Spanish Outside Ohio: (888) 269-0678

Provides 24-hour telephone accessibility to people who are deaf, deaf-blind, hard of hearing or speech disabled. Specially trained communications assistants process relay calls and stay on the line to relay conversations electronically by text telephone (also known as TTY) or verbally to hearing parties. Both TTY and voice users may initiate calls through relay service.

SPEECH-LANGUAGE-HEARING CLINIC
The Ohio State University
141 Pressey Hall
1070 Carmack Road
Columbus, OH 43210-1002
Phone: (614) 292-6251
Fax: (614) 292-5723

Evaluation and treatment services provided for anyone who sustains a communication disorder involving speech, language, or hearing. Hearing aid services are available. A fee is required for services.
HOUSING

COLUMBUS METROPOLITAN HOUSING AUTHORITY (CMHA)
880 East 11th Avenue
Columbus, OH 43211-2711
Phone: (614) 421-6000
Fax: (614) 421-4505

Web: www.cmhanet.com

CMHA serves Columbus by helping people access affordable housing. Promotes neighborhood revitalization and assists residents in accessing needed social services. Fees are based on income.

FAITH MISSION - NANCY'S PLACE
315 East Long Street
Columbus, OH 43215
Phone: (614) 224-6617, ext. 2162
Web: www.faithmissionofohio.org

Provides three meals a day and case management for up to 42 women.
Housing (continued)

FAITH MISSION ON EIGHTH
599 East Eighth Avenue
Columbus, OH 43215
Phone: (614) 299-3192
Web: www.faithmissionofohio.org

Serves up to 95 men each night. Provides case management and three meals daily.

FAITH MISSION ON SIXTH
151 North Sixth Street
Columbus, OH 43215
Phone: (614) 224-6617, ext. 2151
Web: www.faithmissionofohio.org

Provides shelter, meals, and hygienic necessities for up to 130 men.

THE ENGAGEMENT CENTER AT MARYHAVEN
1775 Alum Creek Drive
Columbus, OH 43207
Phone: (614) 449-1530
Fax: (614) 449-9361
Web: www.maryhaven.com

Admissions received via Netcare Reach Out and police. Any referral from a hospital must have a nurse-to-nurse report prior to acceptance. Must be inebriated and homeless. 24-hour emergency services, case management and referrals to treatment.
Housing (continued)

THE HOMELESS FAMILIES FOUNDATION
651 West Broad Street
Columbus, OH 43215-2749
Phone: (614) 461-9247
Fax: (614) 461-9234

Provides individual furnished units/shelter for homeless families with children for up to three months with kitchen facilities in an agency operated building. Must be drug free and willing to participate in agency self-improvement programs. Supportive services assistance in permanent housing search, budget counseling, employment skills development and job search assistance, children’s education center for after school and all day summer academic enrichment program. Fees vary with services. All intakes through the YWCA's Family Center.

LUTHERAN SOCIAL SERVICES
750 East Broad Street
Columbus, OH 43205-1000
Phone: (614) 228-5200
Fax: (614) 228-3059
Web: www.lssco.org

Offers a full continuum of housing services: skilled nursing, assisted and retirement living communities, affordable housing for senior adults, transitional housing for persons transitioning from homelessness to self-sufficiency and emergency shelters.
HYWCA FAMILY CENTER
900 Harvey Court
Columbus, OH 43219
Phone: (614) 253-3910
Web: www.ywcacolumbus.org

The YWCA Family Center offers 24-hour assistance to Franklin County families experiencing a housing crisis. Assistance can include homeless prevention, emergency shelter, meals, licensed child care, housing resources, employment resources, case management and referrals to other community resources.

The YWCA Family Center staff will discuss housing options with families that have children 17 years old and younger who are seeking shelter. Families with no other resources will be assisted in finding emergency shelter and may be admitted to the Family Center program.
Housing (continued)

YWCA OF COLUMBUS
65 South 4th Street
Columbus, OH 43215-4383
Phone: (614) 224-9121
Fax: (614) 224-2522
Web: www.ywcacolumbus.org

WINGS Center for Self-Discovery: Permanent supportive housing for chronically homeless women ages 18 and older who have a history of mental illness and are linked with mental health case management.

Residence for Women: Residential rooms for single women with individually controlled heating and cooling units. On-site access to laundry facilities, kitchen, congregate baths, locker rooms, pool and fitness area. Requires $150.00 security deposit and 12 month lease. Please call for rents. Open applications are conducted on Tuesdays between 1:00 p.m. and 4:00 p.m.
INFORMATION AND REFERRAL SERVICES

FIRSTLINK
195 North Grant Avenue
Columbus, OH 43215
Phone: (614) 221-2255 or 2-1-1 (24/7)
Phone: (614) 221-6766 (administration)
TTY: (614) 341-2272
Fax: (614) 224-6866
Web: www.firstlink.org
E-Mail: info@firstlink.org

A free 24-hour information and referral service that provides individuals with the most current human service and government information available 24/7.
LEGAL SERVICES & ADVOCACY

ADVOCACY & PROTECTIVE SERVICES, INC.
4110 North High Street
Columbus, OH  43214
Phone: (614) 262-3800
Fax: (614) 262-3838

Provides guardianships, conservatorships, trusteeships and protectorships for adults with mental retardation and/or developmental disabilities over 18 years of age pursuant to sections 5123.55-59 of the Ohio Revised Code.

COMMUNITY MEDIATION SERVICES OF CENTRAL OHIO
67 Jefferson Avenue
Columbus, OH 43215-3841
Phone: (614) 228-7191
Fax: (614) 228-7213
Web: www.CommunityMediation.com

Provides an alternative to using the court system. Disputing parties meet with a skilled impartial mediator who helps them work out a voluntary settlement to their conflict that is acceptable to everyone involved. Situations handled include zoning/land disputes; neighbor disputes (noise, pets, litter, parking, property line infringements, etc.), family disputes, school disputes, workplace disputes, consumer/supplier disputes and claims involving nonpayment of money or loss/damage of property.
Legal Services & Advocacy (continued)

COUNCIL FOR RETARDED CITIZENS, INC.
2344 East Fifth Avenue
Columbus, OH 43219-2638
Phone: (614) 252-4900

Matches volunteers with the developmentally disabled.

LAWYERS FOR JUSTICE
Columbus Bar Association
175 South Third Street, 11th floor
Columbus, OH 43215
Phone: (614) 221-4112
Fax: (614) 221-4850

Provides civil legal services for indigent residents of Central Ohio and provides a vehicle for Central Ohio attorneys who wish to provide services to this population. Clients are not charged attorney's fees, but are responsible for any court costs such as filing fees, costs of depositions, etc.
Legal Services & Advocacy (continued)

**LAWYER REFERRAL SERVICE**
Columbus Bar Association
175 South Third Street, 11th Floor
Columbus, OH  43215
Phone: (614) 221-0754
Fax: (614) 221-4850

Refers callers with legal problems to private attorneys. In addition, the Lawyer Referral Service advises clients of their basic legal options even if attorney referral is not appropriate.

**LEGAL AID SOCIETY OF COLUMBUS**
1108 City Park Avenue
Columbus, OH 43206
Phone: (614) 224-8374
Fax: (614) 224-4514
Web: www.columbuslegalaid.org

Provides legal services in a limited number of civil cases based on available resources. Areas include housing, domestic violence, divorce, custody, unemployment, health, welfare, children's rights, consumer law and foreclosure. Due to case load limitations, not all cases are accepted.
Legal Services & Advocacy (continued)

LEGAL RIGHTS SERVICE, STATE OF OHIO (OLRS)
50 West Broad Street, Suite 1400
Columbus, OH 43215-2999
Phone: (614) 466-7264 or (800) 282-9181
TTY: (614) 728-2553
Fax: (614) 644-1888
Web: www.state.oh.us/olrs

The mission of OLRS is to protect and advocate for the human, civil and legal rights of people with disabilities. OLRS accomplishes this mission by providing information, referral and educational services, individual case advocacy, policy analysis, legal representation and systems change. Services are provided free of charge.

MEDICAID

Medicaid pays for medical care and services for needy families and individuals who qualify under the law.

There are specific eligibility requirements with regard to income and assets which must be met before one can receive Medicaid benefits.

To determine eligibility for Medicaid, contact your local Franklin County Department of Job and Family Services Community Opportunity Center, listed on the following pages.

(continued next page)
Medicaid (continued)

EAST OPPORTUNITY CENTER
1055 Mount Vernon Avenue
Columbus, OH 43203
Phone: (614) 251-6300
Fax: (614) 251-6347

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209, 43213, 43227

NORTHEAST OPPORTUNITY CENTER
3443 Agler Road
Columbus, OH 43219
Phone: (614) 428-6703
Fax: (614) 428-6708

Zip Codes: 43004, 43054, 43081, 43219, 43224, 43226, 43229, 43230, 43231, 43236

NORTH OPPORTUNITY CENTER
345 East Fifth Avenue
Columbus, OH 43201
Phone: (614) 719-8600

Zip Codes: 43002, 43085, 43201, 43202, 43210, 43211, 43212, 43214, 43215, 43220, 43221, 43234, 43235, 43240, 43272

(continued next page)
Medicaid (continued)

WEST OPPORTUNITY CENTER
314 North Wilson Road
Columbus, OH 43204
Phone: (614) 308-1200

Zip Codes: 43016, 43017, 43026, 43065, 43119, 43126, 43204, 43222, 43223, 43228

SOUTH OPPORTUNITY CENTER
3723 South High Street
Columbus, OH 43207
Phone: (614) 492-6900
Fax: (614) 492-6909

Zip Codes: 43110, 43123, 43125, 43137, 43140, 43146, 43206, 43207, 43217, 43232

MENTAL HEALTH

NATIONAL ALLIANCE FOR MENTALLY ILL (OHIO)
747 East Broad Street
Columbus, OH 43205
Phone: (614) 224-2700
Fax: (614) 224-5400

Offers free information about local support groups and services. Provides basic education and skill training for families to cope with the difficulties of caregiving.
Mental Health (continued)

NETCARE CORPORATION
199 South Central Avenue
Columbus, OH 43223-1301
Phone: (614) 276-2273 (CARE) 24-hr. Crisis Hotline
(614) 274-9500
Fax: (614) 279-0925
Web: www.netcareaccess.org

Acts as a front door to the county's Alcohol, Drug and Mental Health Board (ADAMH), providing key referrals to other ADAMH agencies for treatment services. Provides crisis intervention, assessment and referral service at two 24-hour centers. Drug and alcohol assessment and referral services available by walk-in and appointment. Services are available to everyone regardless of ability to pay.

MONEY MANAGEMENT

CONSUMER CREDIT COUNSELING SERVICE OF CENTRAL OHIO, INC.
4500 East Broad Street
Columbus, OH 43213
Phone: (614) 552-2222 or (800) 355-2227

Provides budget assistance and preventive credit counseling to Central Ohio residents. Services include money management education, debt management program, mortgage counseling and personal money management.
Money Management (continued)

LEGAL AID SOCIETY OF COLUMBUS
1108 City Park Avenue
Columbus, OH 43206
Phone: (614) 224-8374
Fax: (614) 224-4514
Web: www.columbuslegalaid.org

Provides legal services in a limited number of civil cases based on available resources. Areas include housing, domestic violence, divorce, custody, unemployment, health, welfare, children's rights, consumer law and foreclosure. Due to case load limitations, not all cases are accepted.

PARKS AND RECREATION

BEXLEY RECREATION AND PARKS DEPARTMENT
165 North Parkview Avenue
Bexley, OH 43209-1435
Phone: (614) 559-4310
Fax: (614) 559-4301

Adult sports programs, Bexley Senior Services (55 years old) and youth programs. Residency requirement on certain programs.
COLUMBUS RECREATION AND PARKS DEPARTMENT
1111 East Broad Street
Columbus, OH 43205
Phone: (614) 645-3300
Fax: (614) 645-8839
Web: www.columbusrecparks.com

Offers recreational programs including arts, athletics, life skills, outdoor education, swimming, special events, and other leisure recreation activities are offered though 28 community recreation centers, seven senior centers, one indoor and 10 outdoor swimming pools, youth and adult sports leagues, 240 parks, 40 miles of paved trails, summer camps, three specialized arts facilities, and a senior art consignment site. Senior programs geared for 55 and older. Call for more information.

GAHANNA SENIOR CENTER
480 Rocky Fork Boulevard
Gahanna, OH 43230
Phone: (614) 342-4265
Web: www.gahanna.gov

Offers recreation, educational and social programs and activities for seniors 55 years old and older.
Parks and Recreation (continued)

GRANDVIEW HEIGHTS PARKS AND RECREATION DEPARTMENT
1515 Goodale Boulevard
Columbus, OH 43212
Phone: (614) 488-3111
Web: www.grandviewheights.org/parks

Leisure activities, park programs. Grandview Senior Center for adults 55 years old and older. Fitness and dance programs.

GROVE CITY PARKS AND RECREATION SENIOR CENTER
4330 Dudley Avenue
Grove City, OH 43123
Phone: (614) 277-1060
Fax: (614) 277-1068

Must be 55 or older/Senior Center member. $5 membership fee, Grove City resident; $10 membership fee, non-resident.

Transportation consists of two vans, one with a lift. Vans run 8:00 a.m. - 2:30 p.m. for medical and non-medical appointments. Requires three day advance notice. Cost is $2.00 roundtrip. Transportation services are provided to Grove City and Jackson Township residents for Grove City area destinations.
Parks and Recreation (continued)

HILLIARD RECREATION AND PARKS DEPARTMENT
Senior Center
3810 Veterans Memorial Drive
Hilliard, OH 43026
Phone: (614) 876-0747
Fax: (614) 876-5281
Web: www.cityofhilliard.com

Recreation programs, swimming programs and seasonal events.

REYNOLDSBURG RECREATION AND PARKS DEPARTMENT
7232 East Main Street
Reynoldsburg, OH 43068
Phone: (614) 322-6806
Fax: (614) 322-6880
Web: www.ci.reynoldsburg.oh.us

Community recreation, senior citizen center for adults over age 55. Fees vary.
Parks and Recreation (continued)

SENIOR CITIZENS OF REYNOLDSBURG (SCOR)
1520 Davidson Dr.
Reynoldsburg, OH 43068
Phone: (614) 866-5890
Fax: (614) 575-8299

Community recreation, senior citizen center for adults over age 55.

WESTERVILLE PARKS AND RECREATION
350 North Cleveland Avenue
Westerville, OH 43082
Phone: (614) 901-6500
Fax: (614) 901-6523
Web: www.westerville.org

Mission is to enhance the lives of the Westerville community by providing quality and diverse leisure facilities, programs and services, and by preserving and/or developing natural areas.

The Westerville Parks and Recreation Department maintains over 550 acres with 39 parks and facilities.
Parks and Recreation (continued)

WHITEHALL PARKS AND RECREATION
402 North Hamilton Road
Whitehall, OH  43213
Phone: (614) 863-0121
Fax: (614) 863-3643
Web: www.ci.whitehall.oh.us

Community recreation, adult sports, youth recreation programs and senior citizen recreation for 55 years old and up. Community park with weight room and sauna. Activity Building has rooms to rent for parties, meetings, etc. Provides the rental of outdoor shelters, softball diamonds and an outdoor stage. Also provides youth summer camps and a youth playground program.

WORTHINGTON PARKS AND RECREATION
COMMUNITY CENTERS
Community Center
345 East Wilson Bridge Road
Worthington, OH 43085
Phone: (614) 436-2743
Fax: (614) 786-7367

Offers community recreation. Nonresidents can participate. Senior physical fitness center.
SUPPORTIVE SERVICES

There are a variety of programs in Franklin County that provide supportive services. Most involve staff making home visits to clients in order to assess their needs. Outreach workers are knowledgeable about the various public benefits and social services which may suit a client’s needs. Contact the agencies individually for more detailed information about the valuable services each provides.

CATHOLIC SOCIAL SERVICES, INC.
3377 West Broad Street
Columbus, OH 43204
Phone: (614) 274-0095
Fax: (614) 274-0096
Web: www.colscss.org

Provides essential services to the low-income and most vulnerable individuals and families, regardless of faith. Services include counseling, parenting support, pregnancy counseling, job readiness, food pantry and supportive services.
Supportive Services (continued)

CENTRAL COMMUNITY HOUSE
1150 East Main Street
Columbus, OH 43205
Phone: (614) 252-3157
Fax: (614) 252-9164
Child Care Center:
Phone: (614) 253-7267

Provides child care, afterschool/teen programs, family support services and community development initiatives.

CHOICES FOR VICTIMS OF DOMESTIC VIOLENCE
P.O. Box 06157
Columbus, OH 43206
Phone: (614) 224-4663
Administrative Number: (614) 224-7200
Fax: (614) 224-7222
Web: www.choicesdvcols.org

Twenty-four hour crisis line offering information and referral to victims of domestic violence. Provides temporary shelter for battered women and their children, individual and group counseling and education/training for community groups and social service agencies. Outreach to special populations, including older adults.
Supportive Services (continued)

THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER
14 West Lakeview Avenue
Columbus, OH  43202
Phone: (614) 268-3539
Fax: (614) 268-5028

Serves residents in zip codes 43202 and 43214. Referrals from Franklin County Senior Options required outside these zip codes.

COMMUNITY REFUGEE AND IMMIGRATION SERVICES (CRIS)
3624 Bexvie Avenue
Columbus, Ohio 43227-3769
Phone: (614) 235-5747
Fax: (614) 235-6127

Provides professional immigration legal services at nominal fees, free assistance with preparation for citizenship testing through weekly classes, free English language instruction for refugees and asylees in the U.S. five years and less, and free employment services for refugees, asylees and other immigrants legally present in the U.S.
Supportive Services (continued)

FIRSTLINK KINSHIP NAVIGATOR PROGRAM
195 North Grant Avenue
Columbus, OH 43215
Phone: (866) 389-2273
Fax: (614) 224-6866
Web: www.firstlink.org
E-Mail: kinship@firstlink.org

Provides information, referral services, kinship classes and support groups for Kinship providers and grandparents raising grandchildren.

GLADDEEN COMMUNITY HOUSE
183 Hawkes Avenue
Columbus, OH 43223
Phone: (614) 227-1600
Fax: (614) 227-1648

A neighborhood-based multi-service agency in Columbus serving: Franklinton, the Southwest community and the easternmost part of the Hilltop community.

JEWSIH FAMILY SERVICES
1070 College Avenue
Columbus, OH 43209
Phone: (614) 231-1890
Fax: (614) 231-4978

Serves Franklin County.
Supportive Services (continued)

JOIN
578 East Main Street
Columbus, OH  43215
Phone: (614) 241-2531

Offers emergency assistance with utility bills, prescriptions and clothing.

LUTHERAN SOCIAL SERVICES
750 East Broad Street
Columbus, OH 43205-1000
Phone: (614) 228-5200
Fax: (614) 228-3059
Web: www.lssco.org

Lutheran Social Services of Central Ohio (LSS) is a comprehensive provider of human services, offering food pantries, disaster response, emergency shelters for adults and transitional housing services.
Supportive Services (continued)

MAP FURNITURE BANK
118 South Yale Avenue
Columbus, OH 43222
Phone: (614) 272-9544
Web: www.mapfurniturebank.org

Provides furniture, home furnishings and appliances to families and individuals struggling financially to furnish their own homes. MAP provides 10-14 pieces of furniture for bedroom, living room and kitchen. By appointment only - your case manager must call and make an appointment for you. Delivery service available for a fee.

Accepts donations of clean, usable furniture, household goods, appliances in working order, linens, etc. Call for a free pickup (within Columbus and contiguous suburbs), Mon.- Fri. 8:00am-4:30pm. Drop-off walways appreciated (same days/time).
Supportive Services

NEIGHBORHOOD HOUSE
1000 Atcheson Street
Columbus, OH 43203-1353
Phone: (614) 252-4941
Fax: (614) 252-7919

Area Served: Boundaries: North-5th Avenue, South-East Broad Street, East-Nelson Road, West-I-71. Boundaries may vary with service.

Provides neighborhood support services, food pantry, childcare services, youth and family services, alcohol and drug abuse outpatient treatment. Fees vary with service provided.

NEIGHBORHOOD SERVICES, INC.
1950 North Fourth Street
Columbus, OH 43201-1733
Phone: (614) 297-0592
Fax: (614) 291-6599

Food pantry serves residents living in zip codes 43201 and 43202 once per month and all other Franklin County residents once per calendar year.

Clothing bank for children ages newborn to 12 years old is available to all Franklin County residents.
Supportive Services (continued)

SOUTHSIDE SETTLEMENT HOUSE
310 East Innis Avenue
Columbus, Ohio 43207-1985
Phone: (614) 444-9868
Fax: (614) 444-7776

Provides referrals to community services and advocates for families in need of emergency food and utility assistance. Fees vary with service.

TRANSPORTATION

COTA
Project Mainstream
1600 McKinley Avenue
Columbus, OH 43222
Phone: (614) 275-5828 (information and applications)
Fax: (614) 272-3015
Reservations: (614) 272-3033
Web: www.cota.com

Project Mainstream is a door to door, share-ride public transportation system for persons who do not have the functional capability to ride COTA's fixed route buses. Individuals who wish to use Project Mainstream must complete an eligibility process and be ADA certified. Call (614) 275-5828 for further information or to request an application.
Provides transportation to and from medical appointments in zip codes 43202 and 43214.

COLUMBUS CANCER CLINIC
65 Ceramic Drive
Columbus, OH 43214
Phone: (614) 263-5006
Fax: (614) 263-5019

Serves cancer patients in Franklin County. Application is required. Income of 150% of poverty level or below/less than $5,000 liquid assets. Contract with American Red Cross, SafeLift and Yellow Cab to transport to and from cancer therapy and cancer-related medical appointments. Therefore, the clinic requires that cancer patients must apply for additional transportation assistance (MCD, FCSO, etc). Government-funded; must pay first.
Franklin County Job and Family Services assists approved customers with bus or cab transportation to medical appointments. Once the transportation staff has authorized services, the customer calls (614) 462-6622 between 7:00 a.m. and 5:00 p.m., Monday through Friday, to arrange transportation. It is recommended that customers call at least one (1) business day prior to their scheduled appointment.

For wheelchair van service to medical appointments (with lift), client must contact a Medicaid life transportation provider directly. Client does not need caseworker’s authorization.
VETERANS SERVICES

CHALMERS P. WYLIE VETERANS AFFAIRS AMBULATORY CARE CENTER
420 North James Road
Columbus, OH 43219
Phone: (614) 257-5200
Fax: (614) 257-5460
Web: www.columbus.va.gov

Provides a full range of high quality ambulatory health-care services which includes, but is not limited to, cardiology, hematology/oncology, dental, laboratory medicine, nursing ophthalmology, optometry, pharmacy, podiatry, psychiatry (including a Day Treatment Center and a Drug and Alcohol Treatment Program), psychology, radiology, rehabilitation medicine, social services and surgery. The Clinic also supports a Veterans Counseling Center.

VETERANS AFFAIRS BENEFITS OFFICE
U.S. Department of Veterans Affairs
200 North High Street, Room 309
Columbus, OH 43215
Phone: (800) 827-1000
Web: www.va.gov

Advises veterans, their families or survivors of all of the VA benefits available to them and assists them in applying for such benefits.
Veterans Services (continued)

VETERANS SERVICE COMMISSION,
FRANKLIN COUNTY
Franklin County Veterans Memorial
250 West Broad Street
Columbus, OH  43215-2787
Phone: (614) 462-2500
Fax: (614) 462-2505
Web: www.franklincountyohio.gov/vets
E-Mail: veteransservice@franklincountyohio.gov

Assists veterans, widows, orphans and dependents in filing for veterans benefits. Financial help available in emergency situations to the above listed on a limited basis.

VISION SERVICES

BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED
2200 West Fifth Avenue, First Floor
Columbus, OH  43215
Phone: (614) 466-7730 or (800) 742-0570
Fax: (614) 995-1170

Provides a number of programs and services to the blind and visually handicapped in order to rehabilitate them. Offers a homebound training program for the elderly in which rehabilitation teachers are sent to their homes to instruct them in skills that support independent living.
Vision Services (continued)

NATIONAL EYE CARE PROJECT
P.O. Box 429098
San Francisco, CA  94142-9098
Phone: (800) 222-3937

Assists with referrals to volunteer ophthalmologists. Physicians agree to provide services at no out-of-pocket cost to patients, including and initial eye exam and care for any conditions diagnosed at the initial visit. Other professional fees and eyeglasses are not covered. To be eligible, individuals must be 65 or older, in financial need, a U.S. citizen or legal resident and not currently under the care of an ophthalmologist.

OHIO OPTOMETRIC ASSOCIATION
P.O. Box 6036
Worthington, OH 43085-5743
Phone: (614) 781-0708
Fax: (614) 781-6521
Web: www.ooa.org
E-Mail: info@ooa.org

Free eye exams are available to income eligible families with one employed member, no eye insurance coverage and who have not had an eye exam within the last 2 years. There is a $20.00 fee for glasses.
Vision Services (continued)

PREVENT BLINDNESS OHIO
1500 West Third Avenue, Suite 200
Columbus, OH  43212
Phone: (614) 464-2020
Fax:  (614) 481-9670
Web: www.preventblindness.org/ohio

Provides comprehensive vision screenings for businesses and community organizations statewide. Provides public and professional education on eye disease and eye safety through speakers, films, literature, forums, seminars and workshops. Assists with reduced cost eye examinations and eyeglasses.

SHARE THE VISION
Phone: (614) 538-0988
Web: www.sharethevisionohio.org

Website and support groups for those who have lost vision or are experiencing vision loss. Website lists information on all areas of vision loss, rehabilitation, national and local organizations, adaptive devices, low vision aids, and more. There is also a chat room for one on one peer support.
Vision Services (continued)

THE OHIO STATE UNIVERSITY COLLEGE OF OPTOMETRY
Homebound Eye Examinations
320 West Tenth Avenue
Columbus, OH 43210
Phone: (614) 292-9511

Eye examinations are provided in an individual's home or an extended care facility. Services include ocular health evaluations and the procurement of spectacles. Special magnifiers and other devices for the partially sighted individual can also be demonstrated. Fee for service. Examination and glasses are often covered by Medicare, Medicaid or other third party agencies.

THE OHIO STATE UNIVERSITY COLLEGE OF OPTOMETRY
Low Vision Rehabilitation Service
338 West Tenth Avenue
Columbus, OH 43210
Phone: (614) 292-1104

Provides examination and management of partially sighted individuals to help allow independent, efficient and safe visual functioning. Individualized attention is provided, often emphasizing help with reading, writing and driving. Specialized magnifiers and other assistive devices are considered. Individuals benefitting from evaluation include those with vision loss due to macular degeneration, diabetic retinopathy, glaucoma and many other eye conditions. Fee for services. Examination is often covered by Medicare and Medicaid.
Vision Services (continued)

VISION CENTER OF CENTRAL OHIO, INC.
1393 North High Street
Columbus, OH  43201
Phone: (614) 294-5571
Web: www.visioncenter.org

Provides comprehensive rehabilitation services to persons who are blind, visually impaired or otherwise disadvantaged.

In the Low Vision Clinic, optometrists experienced in low vision evaluate the need for specialized prescriptions, low vision aids and glasses. Examinations are often reimbursed by Medicare. Rehabilitation teachers provide functional assessments and training in the use of optical and non-optical low vision aids. These include magnifiers, sun lenses, reading stands and lamps.
Vision Services (continued)

VOICECORPS READING SERVICE
2955 West Broad Street
Columbus, OH  43204
Phone: (614) 274-7650
Fax: (614) 274-9340
Web: www.voicecorps.org

Broadcasts the reading of printed materials (daily and weekly newspapers, magazines, local grocery and retail sale ads), and features assorted interview and entertainment programs 24 hours a day to people unable to read due to visual or other physical disabilities by using a closed circuit radio receiver. Eligible listeners can also access webcasts from the agency Web site. Consumers can listen to 30 large and small-town Ohio newspapers read via computerized voice and toll-free number with the Ohio Telephone Reader. All services are free of charge to eligible persons who complete an application process including disability verification.
VOLUNTEER SERVICES

FIRSTLINK
195 North Grant Avenue
Columbus, OH 43215
Phone: (614) 221-2255 or 2-1-1 (24/7)
Phone: (614) 221-6766 (Administration)
TTY: (614) 241-2272
Fax: (614) 224-6866
Web: www.firstlink.org
E-Mail: info@firstlink.org

The volunteer center of central Ohio. Manages the Retired Senior Volunteer Program (RSVP), the Foster Grand Parent Program (FGP), Hands on Service Projects for individual and groups. Provides capacity building training for nonprofit agencies to engage volunteers effectively.

VOLUNTEER GUARDIAN PROGRAM
Central Ohio Area Agency on Aging
174 East Long Street
Columbus, OH 43215
Phone: (614) 645-1928
Web: www.coaaa.org

Program recruits, screens and trains volunteer laypeople to become 'guardians of the person' for adults who have no family, no assets and who are assessed as mentally incapacitated. Volunteers must be at least 21, willing to undergo a police background check and give personal references. A $20.00 fee covers the cost of screening. Basic and continuing education training is required.
INDEX

A

Advocacy  53
Advocacy & Protective Services, Inc.  53
Ala-Anon/Alateen  1
Alcohol Dependency  1
Alcoholics Anonymous  1
ALS Association, the  32
Alzheimer's Association of Central Ohio, the  32
Alzheimer's Home Care, Inc.  43
American Cancer Society, Franklin County Unit  33
American Electric Power (AEP)  14
American Heart Association  34
American Lung Association of Ohio Central Region (ALAMO)  35
Arthritis Foundation, Central Ohio Chapter  35
Attorney General's Office, State of Ohio  7, 24

B

Better Business Bureau  7
Bexley Recreation and Parks Department  60
Buckeye Region Anti-Violence Organization (BRAVO)  9
Billie Brown Jones Health Center  5
Board of Health, Franklin County  20
Brain Injury Association of Ohio  36
Bureau of Motor Vehicles, State of Ohio  25
Bureau of Services for the Visually Impaired  77

C

Catholic Social Services, Inc.  66
Central Community House  67
Central Ohio Diabetes Association  37
Index (continued)

C (continued)

Central Ohio Lions Eye Bank  12
Central Ohio Parkinson Society (COPS)  37
Chalmers P. Wylie V. A. Ambulatory Care Center  31, 76
Chemical Dependency  1
CHOICES for Victims of Domestic Violence  9, 67
Civil Service Commission, City of Columbus  18
Clerk of Courts, Municipal Court, Franklin County  21
Clintonville-Beechwold Community Resources Center, the 68, 74
Cocaine Anonymous  2
College of Dentistry, The Ohio State University  8
College of Optometry, The Ohio State University  80
Columbus AIDS Task Force  38
Columbus Alzheimer Care Center  38
Columbus Bar Association  54, 55
Columbus Cancer Clinic  39, 74
Columbus City Attorney's Office  10
Columbus Coalition Against Family Violence  10
Columbus Colony  44
Columbus Dental Society  8
Columbus Leads Home Weatherization Assistance Program (HWAP)  14
Columbus Metropolitan Housing Authority (CMHA)  47
Columbus Metropolitan Library  18
Columbus Mobile Dental Clinic  8
Columbus Northeast Health Center  5
Columbus Public Health  19, 39
Columbus Recreation and Parks  61
Columbus Speech and Hearing Center  44
Community Health Centers  5
Community Mediation Services of Central Ohio  53
Index (continued)

C (continued)
Community Refugee and Immigration Services (CRIS) 68
Community Relations Commission, City of Columbus 19
Consumer Credit Counseling Service of Central Ohio, Inc. 59
Consumer Protection 7
COTA 73
Council for Retarded Citizens, Inc. of Franklin County 54

D
Deaf Services Center, Inc. 45
Debt Management 59
Dental Services 8
Dental Clinic, The Ohio State University 8
Domestic Violence 9
Domestic Violence and Stalking Unit, Columbus City Attorney's Office 10

E
East Central Health Center 5
Economic Development and Planning Department, Franklin County 21
Emergency Services 11
End of Life Services 12
Energy Assistance 14
Engagement Center at Maryhaven, the 48
Epilepsy Association of Central Ohio 40

F
Faith Mission - Nancy's Place 47
Faith Mission on Eighth 48
Faith Mission on Sixth 48
FIRSTLINK 16, 52, 83
Index (continued)

F (continued)
FIRSTLINK Kinship Navigator Program 69
Food Pantries 16
Food Stamps 16
Franklin County Board of Health 20
Franklin County Department of Job and Family Services 56, 75
Franklin County MR/DD 22
Franklin County Probate Court 23
Franklin County Public Defender 23
Franklin County Veterans Service Commission 24, 77
Franklinton Health Center 5
Funeral Consumers Alliance of Central Ohio 12
Funeral Services 12

G
Gahanna Senior Center 61
Gladden Community House 69
Government Agencies 18
Grandview Heights Parks and Recreation Department 62
Grove City Parks and Recreation Department 62

H
Health Centers 5
Health Related Services 32
Hearing and Speech Services 44
Hilliard Recreation and Parks Department 63
Hilltop Community Health Center 5
Home Energy Assistance Program (HEAP) 15
Homebound Eye Examinations, The Ohio State University 80
Homeless Families Foundation, the 49
Housing 47
HUD 29
Index (continued)

H (continued)

Huntington's Disease Society of America  40

J

Jewish Family Services  69
John Maloney Southside Family Health Center  6
JOIN  70

K

Kinship Navigator Program, FIRSTLINK  69

L

Lawyer Referral Service  55
Lawyers for Justice  54
Legal Aid Society of Columbus  55, 60
Legal Rights Service, State of Ohio (OLRS)  25, 56
Legal Services & Advocacy  53
Lifeline of Ohio  13
Low Vision Rehabilitation Services, The Ohio State University  80
Lutheran Social Services  49, 70

M

Maryhaven, Inc.  3, 48
MAP Furniture Bank  71
Material Assistance Providers  71
Medicaid  56
Mental Health  58
Mid-Ohio Board for Independent Living (MOBILE)  45
Money Management  59
MR/DD, Franklin County  22
Municipal Court, Franklin County  21, 22

88
Index (continued)

N
Narcotics Anonymous 4
Nancy's Place 47
National Alliance for Mentally Ill 58
National Eye Care Project 78
National Kidney Foundation of Ohio 42
National Multiple Sclerosis Society 41
Neighborhood House 72
Neighborhood Services, Inc. 72
Netcare Corporation 4, 42, 59
Nightingale Home Care 43

O
Office of the Ohio Consumers' Counsel 26
Ohio Civil Rights Commission 26
Ohio Department of Insurance 27
Ohio Department of Taxation 27
Ohio Optometric Association 78
Ohio State University, the 8, 13, 46, 80
OLRS 25, 56
Ombudsman to the Mayor, City of Columbus 20
Organ Donation 13

P
Parks and Recreation 60
Prevent Blindness Ohio 79
Probate Court, Franklin County 23
Project Mainstream, COTA 73
Project Open Hand 43
Index (continued)

P (continued)

Public Defender, Franklin County  23
Public Health and Body Donation Program, The Ohio State University  13

R

Recreation and Parks  60
Rehabilitation Services Commission, Bureau of Services for the Visually Impaired and Bureau of Vocational Rehabilitation  28
Relay Ohio  46
Residential Energy Conservation Program (WARMCHOICE)  15
Reynoldsburg Recreation and Parks Department  63

S

SARNCO (Sexual Assault Response Network of Central Ohio)  11
Senior Citizens of Reynoldsburg (SCOR)  63
Share the Vision  79
Shelters  47
Social Security Administration  29
Southside Settlement House  73
Speech Services  44
Speech-Language-Hearing Clinic, The Ohio State University  46
St. Mark's Comunity Health Center  6
St. Stephens Health Center  6
Supportive Services  66

T

Transportation  73

U

U.S. Department of Veterans Affairs  76
Index (continued)

V

Veterans Affairs Benefits Office  76
Veterans Affairs Outpatient Clinic  31, 76
Veterans Service Commission, Franklin County  24, 77
Veterans Services  76
Victim-Witness Assistance  10
Vision Center of Central Ohio, Inc.  81
Vision Rehabilitation Service  81
Vision Services  77
VOICECORPS Reading Service  82
Volunteer Guardian Program  83

W

WARMCHOICE  15
Weatherization  14
Westerville Parks and Recreation  64
Whitehall Parks and Recreation  65
Worthington Parks and Recreation  65

Y

YWCA Family Center  50
YWCA of Columbus  51
JUST MOVED TO FRANKLIN COUNTY?

FRANKLIN COUNTY DEPARTMENTS
*all area code 614 unless noted

ADAMH  224-1057
Office on Aging  462-5230
Animal Care & Control  462-4385
Auditor  462-3223
Board of Commissioners  462-3322
Board of Elections  462-3100
Board of Health  462-3160
Child Support Enforcement Agency  462-3275
Children Services  275-2571
Clerk of Courts  462-3600
Columbus Clippers  462-5250
Columbus Zoo & Aquarium  645-3400
Community & Economic Development  462-5631
Coroner  462-5290
Court of Appeals  462-3580
Court of Common Pleas  462-7492
Development  462-3166
Domestic Relations/Juvenile Court  462-6320
Emergency Management Agency  469-9700
Engineer  462-3030
Fleet Management  462-3412
Franklin Soil & Water Conservation District  486-9613
Human Resources  462-6224
Job & Family Services  462-4000
Justice Programs Unit  462-5577
MR/DD  475-6440
Probate Court  462-3894
Prosecutor  462-3555
Public Defender  462-3194
Just moved to Franklin County? (continued)

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Facilities Management</td>
<td>462-3800</td>
</tr>
<tr>
<td>Purchasing</td>
<td>462-3750</td>
</tr>
<tr>
<td>Recorder</td>
<td>462-3930</td>
</tr>
<tr>
<td>Sanitary Engineering</td>
<td>462-3940</td>
</tr>
<tr>
<td>Sheriff</td>
<td>462-3360</td>
</tr>
<tr>
<td>Treasurer</td>
<td>462-3438</td>
</tr>
<tr>
<td>Veterans Memorial</td>
<td>221-4341</td>
</tr>
<tr>
<td>Veterans Service Commission</td>
<td>462-2500</td>
</tr>
</tbody>
</table>

**ANIMAL INFORMATION**

**Adoptable Dogs**
Franklin County Animal Shelter  462-4360

**After Hours Emergency Vet Care**
Columbus Veterinary Emergency Service  846-5800
Ohio State University Veterinary Teaching Hospital  292-3551
Capital Vet Emergency Center  870-0480

**Cruelty, Abandonment or Neglect**
Capital Area Human Society  777-7387

**Dogs Running Loose, Sick and Injured Stray Dogs**
Franklin County Dept. of Animal Care and Control  462-3400

**Lost or Found Pets**
Franklin County Animal Shelter  462-4360

**Pet Licenses**
Franklin County Auditor  462-3223
Just moved to Franklin County? (continued)

**BUS SERVICE**

Central Ohio Transit Authority (COTA) 228-1776

**DRIVER’S LICENSES, VEHICLE REGISTRATIONS AND LICENSE PLATES**

Ohio Bureau of Motor Vehicles 752-7500

**FIRE DEPARTMENTS**

*Emergency calls, dial 911*

*Numbers listed are non-emergency*

Blendon Township Fire Dept. 882-2213
Clinton Township Fire Dept. 471-6854
Columbus Division of Fire 221-2345
Franklin Township Fire Dept. 279-9411
Grandview Heights Fire Dept. 488-7901
Hamilton Township Fire Dept. 491-1041
Jackson Township Fire Dept. 875-5588
Jefferson Township Fire Dept. 861-2289
Madison Township Fire Dept. 837-7883
Mifflin Township Fire Dept. 462-4098
Minerva Park Volunteer Fire Dept. 882-3375
Norwich Township Fire Dept. 876-7694
Perry Township Fire Dept. 885-7640
Plain Township Fire Dept. 885-7370
Pleasant Township Fire Dept. 877-4375
Port Columbus Fire Dept. 239-4089
Just moved to Franklin County? (continued)

Prairie Township Fire Dept. 878-4124
Truro Township Fire Dept. 866-7391
Upper Arlington Fire Division 451-9700
Washington Township Fire Dept. 889-2347
Westerville Fire Dept. 901-6600
Whitehall Division of Fire 237-5478
Worthington Fire Dept. 885-7640

HOSPITALS

Children’s Hospital 722-2000
Doctor’s Hospital West 297-4000
Grant Medical Center 566-9000
Mount Carmel East 234-6000
Mount Carmel West 234-5000
Mount Carmel St. Ann’s 898-4000
Ohio State University Medical Center 293-8300
Riverside Methodist Hospital 566-5000

LIBRARIES

Bexley Public Library 231-2793
Columbus Metropolitan Library System 645-2ASK
Grandview Heights Public Library 486-2951
Southwest Public Libraries
  Central Crossing Library 801-6530
  Grove City Library 875-6716
  Westland Area Library 878-1301
Just moved to Franklin County? (continued)

Upper Arlington Public Libraries
   Main Library  486-9621
   Lane Road Branch  459-0273
   Miller Park Branch  488-5710
Westerville Public Library  882-7277
Worthington Public Library  645-2630

POLICE DEPARTMENTS

Emergency Calls, dial 911
Numbers listed are non-emergency

Franklin County Sheriff’s Office  462-3333
Bexley Police Dept.  239-8881
*Blendon Township Police Dept.  882-8500
*Brice Village Police Dept.  864-8591
Canal Winchester  (740) 653-5223
*Clinton Township Police Dept.  471-1479
Columbus Airport Police Dept.  239-4029
Columbus Police Dept.  645-4545
Dublin Police Dept.  410-4800
*Franklin Township Police Dept.  462-3333
Gahanna Police Dept.  471-8080
Grandview Heights Police Dept.  488-7901
Grove City Police Dept.  277-1710
Groveport Police Dept.  836-5301
Harrisburg Village Police Dept.  877-4053
Hilliard Police Dept.  876-7321
*Madison Township Police Dept.  836-5355
*Mifflin Township Police Dept.  471-4444
*Minerva Park Police Dept.  882-1408
New Albany Police Dept.  855-7547
Just moved to Franklin County? (continued)

*Obetz Police Dept. 491-3211
Ohio State Highway Patrol (877) 7-PATROL
Ohio State University Police Dept. 292-2121
*Perry Township Police Dept. 889-9153
Reynoldsburg Police Dept. 866-6622
Sharon Township Police Dept. 885-5115
Upper Arlington Police Dept. 459-2800
*Valleyview Police Dept. 274-7676
Westerville Police Dept. 882-7444
Whitehall Police Dept. 237-6333
Worthington Police Dept. 885-4463
*Services also provided by the Franklin County Sheriff’s Office

POSTAL SERVICE

United States Postal Service (800) ASK-USPS

PUBLIC EDUCATION

Bexley City Schools 231-7611
Canal Winchester Schools 837-4533
Columbus Public Schools 365-5000
Dublin City Schools 764-5913
Gahanna-Jefferson Public Schools 471-7065
Grandview Heights City Schools 481-3600
Groveport Madison Local Schools 836-5371
Hamilton Local Schools 471-8044
Hilliard City Schools 771-4273
Plain Local Schools 855-2040
Just moved to Franklin County?  (continued)

Reynoldsburg City Schools        866-2815
South-Western City Schools      801-3000
Upper Arlington City Schools    487-5000
Westerville City Schools        797-5700
Whitehall City Schools          235-2385
Worthington City Schools        883-3000

VOTER REGISTRATION

Franklin County Board of Elections  462-3100
DIAL **911** FOR ALL POLICE, FIRE AND MEDICAL EMERGENCIES.

*Agency Contact Persons*
*(Homemaker, Nurse, Caseworker, etc.)*

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**EMERGENCY NUMBERS**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>