



Franklin County Office on Aging
Resource Guide for Adults
Under the Age of 60
3rd edition

Message from the Commissioners:

The Franklin County Board of Commissioners is pleased to present the third edition of the *Resource Guide for Adults Under the Age of 60*. We believe this guide provides valuable information for all adults in Franklin County. Please take a moment to get acquainted with the variety of information contained within this resource. We hope that with the help of this guide, adults in Franklin County will enjoy a better quality of life.

Franklin County Board of Commissioners

Mary Jo Kilroy

Paula Brooks

Marilyn Brown

Message from the Director:

As part of our mission to better serve adults in Franklin County, the Franklin County Office on Aging is thrilled to bring you this third edition of the *Resource Guide for Adults Under the Age of 60*. Inside, you will find important information about services available to the community.

We believe that this information serves as a beneficial resource in encouraging active enjoyment and involvement among adults in Franklin County.

All of us at the Franklin County Office on Aging would like to extend our thanks to the many individuals who helped make this resource available to the community.

Any reproduction of material printed in this handbook must include proper attribution to the Resource Guide for Adults Under the Age of 60.

Antonia M. Carroll, M.A., L.S.W.

Director, Franklin County Office on Aging

FRANKLIN COUNTY OFFICE ON AGING

MISSION

The purpose of the Office on Aging is to provide centralized access to diverse programs and individualized services for older adults and their families so they can preserve their

PROGRAMS AND SERVICES:

- Senior Options** - system of care for persons ages 60 and older; funded by the Senior Services Levy. Services include information and advocacy, case management, homemaker services, personal care, caregiver relief, emergency response systems, home delivered meals, medical transportation, adult day services and minor home repair. **(614) 462-6200**

 - Adult Protective Services** - intended to assist impaired adults who may be harmed due to abuse, neglect or exploitation. To make a referral to APS, call **(614) 462-4348** Monday through Friday 9:00 a.m. to 5:00p.m. For a medical emergency, always dial **911**.

 - Property Tax Assistance Program** - offers one-time assistance to help low-income individuals age 60 and older who are unable to pay their property taxes. **(614) 462-5230**

 - Senior Activities** - **(614) 462-5230**
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CHEMICAL DEPENDENCY

AL - ANON/ALATEEN

1561 Old Leonard Avenue

Columbus, OH 43219

Phone: (614) 253-2701

Web: www.coafg.org

Provides free support meetings for children, spouses, relatives and friends of alcoholics. Support meetings are based on the 12 steps of Alcoholics Anonymous. Also offers groups for adult children of alcoholics and anyone whose life is affected by someone else's drinking.

ALCOHOLICS ANONYMOUS

1561 Old Leonard Avenue

Columbus, OH 43219

Phone: (614) 253-8501

Fax: (614) 253-5554

Web: www.aacentralohio.org

Provides information on more than 500 AA meeting locations in Franklin County. Provides alcohol abuse and recovery information to AA groups, AA members, agencies and individuals. Speakers are available for any group or organization. Statewide 24-hour answering service at (800) 870-3795.

Chemical Dependency (*continued*)

COCAINE ANONYMOUS

1561 Old Leonard Avenue

Columbus, OH 43219

Phone: (614) 251-1122

Web: www.caohio.org/columbus

Through weekly meetings, Cocaine Anonymous offers recovery to individuals who are suffering from addiction to cocaine or any other mind-altering substance. Speakers, books and literature are available.

COLUMBUS PUBLIC HEALTH

240 Parsons Avenue

Columbus, OH 43215

Phone: (614) 645-7417

Web: www.publichealth.columbus.gov

Provides clinical and public health services. Clinics include: Sexual Health, Dental, Immunization, Tuberculosis, Alcohol and Drug Abuse, and Women, Infants and Children (WIC). Other services include tobacco prevention, services for mothers and newborns, food safety programs, birth and death certificates, lead poisoning prevention and environmental services.

Chemical Dependency (*continued*)

MARYHAVEN, INC.
1791 Alum Creek Drive
Columbus, OH 43207-1708
Phone: (614) 445-8131
Fax: (614) 445-7808
Web: www.maryhaven.com

Central Ohio's oldest and most comprehensive healthcare facility specializing in treatment for people with alcohol and drug dependencies. Maryhaven's mission is to provide high quality, cost-effective and accessible addiction recovery services. Offers public safety, detoxification and treatment support.

Daily programs include lecture, individual and family counseling, group therapy, medical and psychiatric care. Conducts orientation into Alcoholics, Narcotics or Cocaine Anonymous and other self help groups.

Chemical Dependency (*continued*)

NARCOTICS ANONYMOUS

1561 Old Leonard Avenue

Columbus, OH 43219-2580

Phone: (614) 252-1700

Web: www.nacentralohio.org

Offers free support meetings for individuals seeking recovery from drug addiction. Meeting schedule is updated quarterly and listed on voice mail and Web site.

NETCARE CORPORATION

199 South Central Avenue

Columbus, OH 43223-1301

Phone: (614) 276-2273 (CARE) 24-hr. Crisis Hotline

(614) 274-9500 Administrative line

Fax: (614) 279-0925

Web: www.netcareaccess.org

Acts as a front door to the county's Alcohol, Drug and Mental Health Board (ADAMH) and provides key referrals to other ADAMH agencies for treatment services. Provides crisis intervention, assessment and referral service at two 24-hour centers. Drug and alcohol assessment and referral services available by walk-in and appointment. Services are available to everyone regardless of ability to pay.

COMMUNITY HEALTH CENTERS

BILLIE BROWN JONES HEALTH CENTER
see East Central Health Center

COLUMBUS NORTHEAST HEALTH CENTER
3433 Agler Road, Suite 2800
Columbus, OH 43219
Phone: (614) 645-1600
Fax: (614) 645-1347

EAST CENTRAL HEALTH CENTER
1180 East Main Street
Columbus, OH 43205
Phone: (614) 645-5535
Fax: (614) 645-5546

FRANKLINTON HEALTH CENTER
see East Central Health Center

HILLTOP COMMUNITY HEALTH CENTER
2500 Sullivant Avenue
Columbus, OH 43204
Phone: (614) 645-2300
Fax: (614) 645-2333

(continued next page)

Community Health Centers *(continued)*

**JOHN MALONEY SOUTHSIDE FAMILY
HEALTH CENTER**

3781 South High Street

Columbus, OH 43207

Phone: (614) 645-3163

Fax: (614) 645-5893

ST. MARK'S COMMUNITY HEALTH CENTER

see St. Stephen's Health Center

ST. STEPHEN'S HEALTH CENTER

1500 East 17th Avenue

Columbus, OH 43219

Phone: (614) 645-2700

Fax: (614) 645-2727

CONSUMER PROTECTION

ATTORNEY GENERAL'S OFFICE, STATE OF OHIO

Consumer Protection Section

30 East Broad Street, 14th Floor

Columbus, OH 43215

Public Action Line: (877) 244-6446

Web: www.ag4ohio.gov

Answers questions and takes complaints regarding consumer transactions either before or after the transaction has taken place. Staff follows up on complaints and attempts to arrange fair settlements. Educational materials and speakers are available.

BETTER BUSINESS BUREAU

1169 Dublin Road

Columbus, OH 43215-1000

Phone: (614) 486-6336 or (800) 759-2400

Fax: (614) 486-6631

Web: www.bbb.org

Provides reports on business firms that will be helpful before making a purchase. Provides information about charity groups and organizations. Helps resolve consumer disputes with businesses through telephone conciliation, mediation and arbitration. Promotes ethical business standards and voluntary self-regulation of business practices.

DENTAL SERVICES

COLUMBUS DENTAL SOCIETY

663-F Park Meadow Road

Westerville, OH 43081

Phone: (614) 895-2371

Fax: (614) 895-0060

Provides referral information regarding local dentists to the physically or mentally handicapped and low-income community.

COLUMBUS MOBILE DENTAL CLINIC

1405 South High Street

Columbus, OH 43207

Phone: (614) 293-3330

Fax: (614) 293-3336

A mobile unit, operating on Mondays, that provides dental services for the senior population living in downtown Columbus.

DENTAL CLINIC

The Ohio State University College of Dentistry

305 West 12th Avenue

Columbus, OH 43218

Phone: (614) 292-2751

Comprehensive dental care is provided by dental and dental hygiene students. Payment is expected with delivery of treatment. Appointments may require 2-3 hours.

DOMESTIC VIOLENCE

BUCKEYE REGION ANTI-VIOLENCE ORGANIZATION (BRAVO)

P.O. Box 82068

Columbus, OH 43202-0068

Phone: (614) 294-7867

Web: www.BRAVO-OHIO.org

E-Mail: reportviolence@earthink.net

Provides free education and prevention, crisis services and support group services for gay, lesbian, transgender and bisexual victims of hate crimes, sexual assault and domestic violence.

CHOICES FOR VICTIMS OF DOMESTIC VIOLENCE

P.O. Box 06157

Columbus, OH 43206

Phone: (614) 224-4663 or (614) 224-HOME

Administrative Number: (614) 224-7200

Twenty-four hour crisis line offering information and referral to victims of domestic violence. Provides temporary shelter for battered women and their children, individual and group counseling and education/training for community groups and social service agencies. Outreach to special populations, including older adults.

Domestic Violence (*continued*)

COLUMBUS COALITION AGAINST FAMILY VIOLENCE

655 East Livingston Avenue

Columbus, OH 43205

Phone: (614) 722-5985

Fax: (614) 722-4046

Web: www.TheColumbusCoalition.org

A private, nonprofit organization founded to create a community culture that does not tolerate family violence. Strives to break the cycle of family violence in homes, schools, workplaces and neighborhoods throughout our community.

DOMESTIC VIOLENCE AND STALKING UNIT

Columbus City Attorney's Office

375 South High Street, 17th Floor

Columbus, OH 43215

Phone: (614) 645-6232

Web: www.columbuscityattorney.org

A program designed to help any person who is witness to or a victim of a misdemeanor crime of Domestic Violence or Menacing By Stalking. Provides personal escorts to municipal courtrooms upon arrival to court. Provides individual case information and support. Victims may call with any court related question, problem or concern. Crisis counseling and referrals also available.

Domestic Violence (*continued*)

**SARNCO (SEXUAL ASSAULT RESPONSE
NETWORK OF CENTRAL OHIO)**

1299 Olentangy River Road

Columbus, OH 43212-3118

Phone: (614) 267-7020

Fax: (614) 566-6937

Web: www.ohiohealth.com

Provides crisis intervention, sexual assault information, community referrals and emotional support for sexual assault victims, their family members and friends.

EMERGENCY SERVICES

In case of any emergency relating to police, fire or medical need, always dial 911.

END OF LIFE SERVICES

CENTRAL OHIO LIONS EYE BANK

Eye Donations

262 Neil Avenue, Suite 140

Columbus, OH 43215

Phone: (614) 545-2057

Fax: (614) 545-2067

Accepts donated eyes for corneal transplants, eye research and medical education. Eyes can be donated upon death via the Ohio Donor Registry (BMV) or other legal document of gift. Age is not a limitation for eye research and medical education donors. Up to age 72, donor eyes that are medically eligible may be used for corneal transplants.

FUNERAL CONSUMERS ALLIANCE OF CENTRAL OHIO

P.O. Box 14835

Columbus, OH 43214

Phone: (614) 263-4632

Web: www.ohiofunerals.org

A nonprofit, nonsectarian organization servicing Central Ohio residents. Provides information and assists in the pre-planning of inexpensive funerals and memorial services.

End of Life Services (*continued*)

LIFELINE OF OHIO
Organ and Tissue Donations
770 Kinnear Road, Suite 200
Columbus, OH 43212
Phone: (800) 525-5667
Fax: (614) 291-0660
Web: www.lifelineofohio.org

Lifeline of Ohio is the federally designated, non-profit organ procurement agency charged with facilitating the donation of human organs and tissues for transplant in Central and Southeastern Ohio. Contact Lifeline of Ohio with questions about donation or to place your name in the Ohio Donor Registry.

**OHIO STATE UNIVERSITY COLLEGE OF
MEDICINE BODY DONATION PROGRAM**
279 Hamilton Hall
1645 Neil Avenue
Columbus, OH 43210
Phone: (614) 292-4831

Accepts full body donations from Ohio residents after death for use in teaching medical, dental, nursing and a variety of other health professionals. Some restrictions apply. Bodies with the following conditions are ineligible to participate: autopsies, embalming, communicable diseases and extreme weight issues. Call for more information.

ENERGY ASSISTANCE AND WEATHERIZATION

AMERICAN ELECTRIC POWER (AEP)

P.O. Box 24404

Canton, OH 44701

Phone: (800) 277-2177

TDD: (800) 617-1234

Web: www.aepohio.com

Offers checkless payment and neighborhood payment centers. Call to obtain more information on checkless payment, payment arrangements and for the locations of payment centers.

COLUMBUS LEADS HOME WEATHERIZATION ASSISTANCE PROGRAM (HWAP)

1300 Memory Lane North

Columbus, OH 43209

Phone: (614) 258-8702

Fax: (614) 258-4532

Provides furnace cleaning and tuning, caulking, weatherstripping, insulation and other energy-saving measures for homes of income-eligible residents of Franklin County.

Energy Assistance and Weatherization (*continued*)

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

Provides assistance in the payment of heating bills during November through March for income-eligible adults and families. For applications and additional information call the Ohio Consumers' Counsel at (877) 742-5622, The Ohio Department of Development at (800) 282-0880, the Central Ohio Area Agency on Aging at (614) 645-7250 or Franklin County Senior Options at (614) 462-6200.

RESIDENTIAL ENERGY CONSERVATION PROGRAM (WARMCHOICE)

Mid-Ohio Regional Planning Commission

285 East Main Street

Columbus, OH 43215

Phone: (614) 621-1171

Web: www.morpc.org

Provides free weatherization service to eligible low-income Columbia Gas customers of Franklin County. Some of the services provided are attic, sidewall and crawl space insulation, weatherstripping and plastic installation. Free furnace tune-ups and replacements (replacements for owner-occupied only) are included in the weatherization package. Tune-up and replacements are not available without the package.

FOOD PANTRIES

Emergency food is available at many Franklin County locations. Contact FIRSTLINK at (614) 221-2255 for information.

FOOD STAMPS

You may be eligible for food stamps if your assets (savings, investments, etc.) and income, after certain allowable expenses, do not exceed the requirements set by the federal government.

When applying for food stamps, take your proof of identity, rent receipts, utility bills, proof of income, bankbooks, medical bills, and any other receipts that can prove your eligibility for the program.

If you are currently receiving public assistance (OWF, Medicaid, Disability Medical Assistance or Disability Financial Assistance) contact your current caseworker. For more information, contact the Franklin County Department of Job and Family Services Community Opportunity Center nearest you:

EAST OPPORTUNITY CENTER

1055 Mount Vernon Avenue

Columbus, OH 43203

Phone: (614) 251-6300

Fax: (614) 251-6347

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209, 43213, 43227

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Food Stamps (continued)

NORTHEAST OPPORTUNITY CENTER

3443 Agler Road

Columbus, OH 43219

Phone: (614) 428-6703

Fax: (614) 428-6708

Zip Codes: 43004, 43054, 43081, 43219, 43224, 43226, 43229, 43230, 43231, 43236

NORTH OPPORTUNITY CENTER

345 East Fifth Avenue

Columbus, OH 43201

Phone: (614) 719-8600

Fax: (614) 719-8607

Zip Codes: 43002, 43085, 43201, 43202, 43210, 43211, 43212, 43214, 43215, 43220, 43221, 43234, 43235, 43240, 43272

WEST OPPORTUNITY CENTER

314 North Wilson Road

Columbus, OH 43204

Phone: (614) 308-1200

Fax: (614) 308-1225

Zip Codes: 43016, 43017, 43026, 43065, 43119, 43126, 43204, 43222, 43223, 43228

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Food Stamps (continued)

SOUTH OPPORTUNITY CENTER

3723 South High Street

Columbus, OH 43207

Phone: (614) 492-6900

Fax: (614) 492-6909

Zip Codes: 43110, 43123, 43125, 43137, 43140, 43146, 43206, 43207, 43217, 43232

GOVERNMENT AGENCIES

COLUMBUS METROPOLITAN LIBRARY

96 South Grant Avenue

Columbus, OH 43215-4781

Phone: (614) 645-2275

Web: www.columbuslibrary.org

Services include homebound book delivery, Talking Books and large print and audio books.

CITY OF COLUMBUS

CIVIL SERVICE COMMISSION, CITY OF COLUMBUS

50 W. Gay Street, Room 600

Columbus, OH 43215

Phone: (614) 645-8300

Web: www.csc.columbus.gov

Provides civil service test information.

Government Agencies (continued)

**COMMUNITY RELATIONS COMMISSION,
CITY OF COLUMBUS**

90 West Broad Street, Room 101

Columbus, OH 43215-9005

Phone: (614) 645-1993

Fax: (614) 645-1862

Web: www.community.ci.columbus.oh.us

Investigates discrimination in employment, housing and public accommodations. Provides public information on individual rights in employment, housing and public accommodations. Enforcement of civil rights code of Columbus.

COLUMBUS PUBLIC HEALTH

240 Parsons Avenue

Columbus, OH 43215

Phone: (614) 645-7417

Web: www.publichealth.columbus.gov

Provides clinical and public health services. Clinics include: Sexual Health, Dental, Immunization, Tuberculosis, Alcohol and Drug Abuse, and Women, Infants and Children (WIC). Other services include tobacco prevention, services for mothers and newborns, food safety programs, birth and death certificates, lead poisoning prevention and environmental services.

Government Agencies (*continued*)

**OMBUDSMAN TO THE MAYOR, CITY OF
COLUMBUS**

90 West Broad Street

Columbus, OH 43215-9043

Phone: (614) 645-2425

Fax: (614) 645-5818

Web: www.ci.columbus.oh.us

E-Mail: mac@columbus.gov

Screens complaints regarding city government services.

FRANKLIN COUNTY

BOARD OF HEALTH, FRANKLIN COUNTY

280 East Broad Street, Second Floor

Columbus, OH 43215-4562

Phone: (614) 462-3160

Fax: (614) 462-6672

Web: www.franklincountyohio.gov/health

E-Mail: fcbh@franklincountyohio.gov

Nursing services include childhood and adult immunizations, Bureau of Children with Medical Handicaps, senior wellness clinics and communicable disease tracking. Environmental services include inspections of plumbing, water and wastewater, nuisance conditions, food service establishments, swimming pools, and schools. Mosquito control is offered along with radon and lead testing. Animal bite investigations are conducted and rabies vaccinations are offered for your pets.

Government Agencies (continued)

**CLERK OF COURTS, MUNICIPAL COURT,
FRANKLIN COUNTY**

375 South High St., 4th Floor

Columbus, OH 43215-4520

Phone: (614) 645-7657

Fax: (614) 645-6036

Web: www.fcmclerk.com

The Clerk of Court maintains filing and record-keeping services for the Franklin County Municipal Court. Also provides legal record searches and collects fees and costs for the court.

**ECONOMIC DEVELOPMENT AND PLANNING
DEPARTMENT, FRANKLIN COUNTY**

280 East Broad Street, 2nd Floor

Columbus, OH 43215

Phone: (614) 462-5631

Fax: (614) 462-7155

Provides housing rehabilitation, urgent repair, handicap accessibility, modifications, down payment assistance and homelessness and supportive housing assistance in conjunction with the Community Shelter Board.

Government Agencies (*continued*)

FRANKLIN COUNTY MR/DD
2879 Johnstown Road
Columbus, OH 43219-1719
Phone: (614) 475-6440
Fax: (614) 342-5001
Web: www.fcbmrdd.org
E-Mail: fcbmrdd@aol.com

Provides support to children and adults living in Franklin County who have mental retardation or other developmental disabilities.

FRANKLIN COUNTY MUNICIPAL COURT
COURT ADMINISTRATION
375 South High Street, 10th floor
Columbus, OH 43215-4520
Phone: (614) 645-8214
Fax: (614) 645-8822

Consists of: Department of Probation Services (8th floor), Small Claims Division (\$3,000 limit) and Dispute Resolution program, Court Security, Court Investigation, Interpreter Services, Vehicle Immobilization, Volunteer Services Program, Service Bailiffs, Court Reporters, Assignment Office and Jury Commissioner's Office.

Government Agencies (*continued*)

FRANKLIN COUNTY PROBATE COURT

373 South High Street, 22nd Floor

Columbus, OH 43215

Phone: (614) 462-3894

Web: www.franklincountyohio.gov/probate

Handles marriage license registration, adoption cases, name changes, wills, estate administration, civil litigation, psychiatric/mental health department, guardianships and conservatorships.

FRANKLIN COUNTY PUBLIC DEFENDER

373 South High Street, 12th Floor

Columbus, OH 43215

Phone: (614) 462-3194

Legal representation in criminal, serious traffic offenses leading to incarceration, juvenile and custody proceedings to indigent persons in Franklin County. No fees, or \$25.00 for partially indigent persons. Call for more information.

Pursuant to Ohio Revised Code 120.3(A) (1) "if a person who is a defendant in a criminal case or a party in a case in juvenile court requests or is provided a state public defender, a county or joint county public defender, or any other counsel appointed by the court, the court in which the criminal case is initially filed or the juvenile court, whichever is applicable, shall assess, unless the application fee is waived or reduced a. non-refundable application fee of twenty-five dollars-" Eff: 6/30/06

Government Agencies (*continued*)

**FRANKLIN COUNTY VETERANS SERVICE
COMMISSION**

250 West Broad Street

Columbus, OH 43215-2787

Phone: (614) 462-2500

Fax: (614) 462-2505

Web: www.franklincountyohio.gov/vets

E-Mail: veteransservice@franklincountyohio.gov

Assists veterans, widows, orphans and dependents in filing for veterans benefits. Financial help available in emergency situations to the above listed on a limited basis.

STATE OF OHIO

ATTORNEY GENERAL'S OFFICE, STATE OF OHIO

Consumer Protection Section

30 East Broad Street, 14th Floor

Columbus, OH 43215

Public Action Line: (877) 244-6446

Web: www.ag4ohio.gov

Answers questions and takes complaints regarding consumer transactions either before or after the transaction has taken place. Staff follows up on complaints and attempts to arrange fair settlements. Educational materials and speakers are available.

Government Agencies (continued)

BUREAU OF MOTOR VEHICLES, STATE OF OHIO

1970 West Broad Street

Columbus, OH 43223-1101

Phone: (614) 752-7500

Web: www.ohiobmv.com

Issues driver's licenses, vehicle registrations, special license plates and driver checks. Fees are listed on Web site.

LEGAL RIGHTS SERVICE, STATE OF OHIO (OLRS)

50 West Broad Street, Suite 1400

Columbus, OH 43215-2999

Phone: (614) 466-7264 or (800) 282-9181

TTY: (614) 728-2553

Fax: (614) 644-1888

Web: www.state.oh.us/olrs

The mission of OLRS is to protect and advocate, in partnership with people with disabilities, for their human, civil and legal rights. OLRS accomplishes this mission by providing information, referral and educational services, individual case advocacy, policy analysis, legal representation and systems change. Services are provided free of charge.

Government Agencies (*continued*)

OFFICE OF THE OHIO CONSUMERS' COUNSEL

10 West Broad Street, 18th Floor

Columbus, OH 43215

Phone: (614) 466-8574 or (877) 742-5622

Web: www.pickocc.org

E-Mail: occ@occ.state.oh.us

Acts as the residential utility advocate serving as a free resource for individuals who have utility complaints, questions or concerns, or would like more information about the services provided by their publicly owned electric, natural gas, telephone and water companies. Contact or visit website for information on the free Speaker's Bureau, Consumers' Corner newsletter and Consumer Assistance Handbook.

OHIO CIVIL RIGHTS COMMISSION

30 East Broad Street, 5th Floor

Columbus, OH 43215-3414

Phone: (614) 466-2785

Fax: (614) 466-7742

Web: www.crc.ohio.gov

Receives and investigates charges of discrimination in employment, public accommodations, housing credit and higher education on the basis of race, color, religion, sex, national origin, disability, age, ancestry or familial status.

Government Agencies (*continued*)

OHIO DEPARTMENT OF INSURANCE

2100 Stella Court

Columbus, OH 43215

Phone: (614) 644-2658

Consumer Hotline: (800) 686-1526

Fax: (614) 644-3743

Web: www.ohioinsurance.gov

Regulates the insurance industry in the state of Ohio. Protects and educates consumers, monitors the financial health of insurers, issues licenses to agents, and reviews insurance products sold in Ohio. Investigates allegations of insurance fraud by individuals or agents.

OHIO DEPARTMENT OF TAXATION (ODT)

P.O. Box 530

Columbus, OH 43216

**Phone: (800) 282-1780 (individual)
(888) 405-4039 (business)**

Web: www.tax.ohio.gov

Offers free taxpayer assistance with all taxes administered by the agency. This service can be accessed via the toll-free numbers, via email through the department Web site or at the two Columbus Taxpayer Service Centers: on the 20th floor of the Rhodes Tower at 30 East Broad Street, and at 4485 Northland Ridge Boulevard, at the southeast corner of Karl and Morse Roads. Participates in the Volunteer Income Tax Assistance (VITA) Program, which trains individuals to assist in the preparation of other people's tax returns.

Government Agenices (continued)

**REHABILITATION SERVICES COMMISSION,
BUREAU OF SERVICES FOR THE VISUALLY
IMPAIRED AND BUREAU OF VOCATIONAL
REHABILITATION, STATE OF OHIO**

2200 West Fifth Avenue, First Floor

Columbus, OH 43215

Telephone: (614) 466-9364 or (800) 681-9964

TTY: (614) 995-1162

Fax: (614) 995-1163

Web: www.state.oh.us/rsc

Provides vocational rehabilitation leading to employment for Ohioans with disabilities. Offers training in business management, services to transitional youth, entrepreneurship program, personal care assistance and consultation services.

People are asked to contribute to the cost of their services to the extent possible. However, no one is ever turned away because of an inability to do so.

Government Agencies (continued)

UNITED STATES GOVERNMENT

**UNITED STATES DEPARTMENT OF HOUSING AND
URBAN DEVELOPMENT (HUD)**

200 North High Street, 7th Floor

Columbus, Ohio 43215

Phone: (614) 469-5737

Fax: (614) 469-2432

Web: www.hud.gov

HUD's mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination.

SOCIAL SECURITY ADMINISTRATION

Phone: (800) 772-1213

TTY: (800) 325-0778

OFFICE LOCATIONS:

***Downtown:* 200 North High Street, 2nd floor, Suite
225**

Columbus, OH 43215

***East:* 4177 East Broad Street
Columbus, OH 43213**

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Government Agencies (continued)

***North:* 90 East Wilson Bridge Road
 Worthington, OH 43085**

***West:* 1060 Georgesville Road
 Columbus, OH 43228**

The Social Security Office provides assistance to people that wish to file for Social Security retirement, disability, survivors, Medicare or Supplemental Security Income (S.S.I.) benefits. Monthly retirement benefits are payable as early as 62 to any person who has worked a prescribed number of years in Social Security-covered employment.

Monthly disability payments are available at any age to people who have met certain Social Security-covered employment requirements and who have a disabling condition. Widows and widowers may receive a monthly payment as early as age 60, and as early as age 50 if disabled.

Supplemental Security Income (S.S.I.) is administered by the Social Security Administration for people age 65 and older, and to blind and disabled individuals, including children, whose income and resources are below specified levels.

Government Agencies (continued)

**CHALMERS P. WYLIE VETERANS AFFAIRS
AMBULATORY CARE CENTER**

420 North James Road

Columbus, OH 43219

Phone: (614) 257-5200

Fax: (614) 257-5460

Web: www.columbus.va.gov

Provides a full range of high quality ambulatory health-care services which includes, but is not limited to, cardiology, hematology/oncology, dental, laboratory medicine, nursing, ophthalmology, optometry, pharmacy, podiatry, psychiatry (including a Day Treatment Center and a Drug and Alcohol Treatment Program), psychology, radiology, rehabilitation medicine, social services and surgery. The Clinic also supports a Veterans Counseling Center.

HEALTH RELATED - SPECIALIZED SERVICES

THE ALS (AMYOTROPHIC LATERAL SCLEROSIS) ASSOCIATION

1170 Old Henderson Rd., Suite 221

Columbus, OH 43220

Phone: (614) 273-2572

Web: www.alsohio.org

E-Mail: alsohio@alsohio.org

Offers monthly support meetings, information and nurse consultations. Loans wheelchairs and other assistive devices to those with ALS. Offers educational materials about ALS and how to manage through the progression of the disease.

THE ALZHEIMER'S ASSOCIATION OF CENTRAL OHIO

3380 Tremont Road

Columbus, OH 43221-2112

Phone: (614) 457-6003

Fax: (614) 457-6634

Web: www.alzheimerscentralohio.org

Sponsors support group meetings on a monthly basis. Caregivers, family members and friends of persons with Alzheimer's Disease or related disorders are welcome to attend. Support groups are a unique opportunity for learning and sharing and are free of charge. Call for meeting locations and times.

Health Related - Specialized Services (*continued*)

**AMERICAN CANCER SOCIETY
CENTRAL REGION OFFICE**

870 Michigan Avenue

Columbus, OH 43215

Phone: (614) 228-8466 or (877) 227-6446

Fax: (877) 227-2838

Web: www.cancer.org

Provides emotional support to all cancer patients who request it. Rehabilitation visitation is provided to cancer patients. Can also provide limited assistance in paying for medications and supplies for cancer patients unable to afford them.

Services and support groups include: The Helpline, Early Stage Group, Educational Resources, Day Out Club, Safe Return, Sunday Respite, Caregiver Support Team, Rural Outreach and Family Support Groups.

24-hour Cancer Information Hotline: (800) 227-2345.

Health Related - Specialized Services (*continued*)

AMERICAN HEART ASSOCIATION

5455 North High Street

Columbus, OH 43214

Phone: (614) 848-6676

Fax: (614) 848-4227

Web: www.americanheart.org

Offers free literature on subjects related to heart and blood vessel disease as well as heart disease prevention.

Community services include: speakers bureau, support group for cardiac patients, worksite wellness programs and school education. Also has programming targeting the African-American community. *Power to End Stroke* is an aggressive campaign to reach African-Americans to provide information and reduce the risk of stroke.

Another workbook, *Search Your Heart*, is available to churches and describes how to hold blood pressure screenings, nutrition and exercise programs. Several cookbooks are available through local bookstores. Volunteer opportunities are available.

Health Related - Specialized Services (*continued*)

AMERICAN LUNG ASSOCIATION OF OHIO (ALAO)

1950 Arlingate Lane

Columbus, OH 43228

Phone: (614) 279-1700 or (800) 586-4872

Fax: (614) 279-4940

Web: www.ohiolung.org

Provides information, education, videos and workshops about various lung diseases to those afflicted, their families and caregivers. Offers information on COPD (Chronic Obstructive Pulmonary Disease), asthma, flu, pneumonia, tuberculosis, radon, indoor and outdoor air quality. ALAO also offers programs and self-help materials for those ready to quit smoking.

ARTHRITIS FOUNDATION, CENTRAL OHIO

CHAPTER

3740 Ridge Mill Drive

Hilliard, OH 43026

Phone: (614) 876-8200 or (888) 382-4673

Fax: (614) 876-8363

Web: www.arthritis.org

Offers information and referral services, land and water exercise programs, support groups and self-help courses. Also offers financial assistance for medication, equipment and transportation and home assessments by occupational therapists.

Health Related - Specialized Services (*continued*)

BRAIN INJURY ASSOCIATION OF OHIO

855 Grandview Avenue, Suite 225

Columbus, OH 43215

Phone: (614) 481-7100 or (866) 644-6242

Fax: (614) 481-7103

Web: www.biaoh.org

Focuses on brain injury prevention, research, education and advocacy by coordinating information and resources, education and training, peer support, prevention and outreach and advocacy. Call for assistance in finding resources, for advocacy and support group meetings.

THE BREATHING ASSOCIATION

1520 Old Henderson Road

Columbus, OH 43220

Phone: (614) 457-4570

Fax: (614) 457-3777

Web: www.breathingassociation.org

Provides individual evaluation and home visitation to promote lung health and independent living for persons with chronic obstructive pulmonary disease. Offers a monthly support group and a monthly newsletter for adults with lung disease. Provides programs to promote adult lung health, including asthma services, senior services, medical supplies, prescription assistance, home energy assistance services and smoking prevention/cessation. Offers free literature on chronic lung diseases, while serving as a referral center for adults with lung health needs. Will open a free lung health clinic in the spring of 2008.

Health Related - Specialized Services (*continued*)

CENTRAL OHIO DIABETES ASSOCIATION

1100 Dennison Avenue

Columbus, OH 43201

Phone: (614) 884-4400

Fax: (614) 884-4484

Web: www.diabetesohio.org

Offers nutritional counseling with a registered dietitian, free diabetes detection blood tests at test sites, diabetes literature, patient education classes, support groups, counseling with nurse educator, case management services, medical assistance programs, camp and youth programs and support of local research.

CENTRAL OHIO PARKINSON SOCIETY (COPS)

1380 Dublin Road

P.O. Box 16126

Columbus, OH 43216

Phone: (614) 486-1901

Web: www.copscolumbus.org

Provides literature, support groups, exercise classes, speech therapy and Alexander Technique and Tai Chi classes to persons with Parkinson's Disease. Other activities include caregiver support groups, annual symposia and advocacy opportunities. Services are free of charge.

Health Related - Specialized Services (*continued*)

COLUMBUS AIDS TASK FORCE

1751 East Long Street

Columbus, OH 43203

Phone: (614) 299-2437

Toll Free: (866) 739-0720

Fax: (614) 291-7163

Web: www.catf.net

Case management, medical referrals, educational programs, anonymous and confidential HIV testing, volunteer opportunities, mental health counseling, housing, resource library open to the public and support groups. The Ohio AIDS/HIV/STD Hotline number is (800) 332-2437.

COLUMBUS ALZHEIMER CARE CENTER

700 Jasonway Avenue

Columbus, OH 43214

Phone: (614) 459-7050

Fax: (614) 459-2338

A 100 bed Medicare/Medicaid certified facility. Provides short and long term specialized nursing and rehabilitative care for individuals with Alzheimer's and dementia related diseases.

Health Related - Specialized Services (*continued*)

COLUMBUS CANCER CLINIC

65 Ceramic Drive

Columbus, OH 43214

Phone: (614) 263-5006

Fax: (614) 263-5019

Must be a cancer patient in Franklin County. Application is required. Must have income of 150% of poverty level and less than \$5,000 liquid assets. Contracts with American Red Cross, Safe Lift and Yellow Cab to transport to and from cancer therapy and cancer-related medical appointments. Therefore, the clinic requires that cancer patients must apply for additional transportation assistance (MCD, FCSO, etc). Government-funded; must pay first.

COLUMBUS PUBLIC HEALTH

240 Parsons Avenue

Columbus, OH 43215

Phone: (614) 645-7417

Web: www.publichealth.columbus.gov

Provides clinical and public health services. Clinics include: Sexual Health, Dental, Immunization, Tuberculosis, Alcohol and Drug Abuse, and Women, Infants and Children (WIC). Other services include tobacco prevention, services for mothers and newborns, food safety programs, birth and death certificates, lead poisoning prevention and environmental services.

Health Related - Specialized Services (*continued*)

EPILEPSY FOUNDATION OF CENTRAL OHIO

510 East North Broadway, Suite 400

Columbus, OH 43214

Phone: (614) 261-1100

Fax: (614) 261-1248

Web: www.epilepsy-ohio.org

E-mail: administrator@epilepsy-ohio.org

Dedicated to the prevention, cure and control of epilepsy through increasing public awareness and enhancing the quality of life for those affected. Free educational programs, counseling services and support groups are available to persons living in Franklin and surrounding counties.

HUNTINGTON'S DISEASE SOCIETY OF AMERICA

490 City Park Avenue, Suite C

Columbus, OH 43215

Phone: (614) 460-8800

Center of Excellence Information Line: (614) 292-9960

Fax: (614) 460-8801

Web: www.hdsacentralohio.org

Provides comprehensive outpatient care for Huntington's disease patients, including social work, neurology, occupational therapy, etc. Also holds monthly support groups, is involved in community education and advocates for cure research.

Health Related - Specialized Services (*continued*)

NATIONAL MULTIPLE SCLEROSIS SOCIETY

651-G Lakeview Plaza Boulevard

Worthington, OH 43085

Phone: (614) 880-2290 or (800) 667-7131

Fax: (614) 880-2296

Web: www.msohiobuckeye.org

E-Mail: oha@nmss.org

Provides free services for individuals living with multiple sclerosis.

Services include:

- **Transportation:** provides door-to-door transportation to medical appointments and MSA self-help groups. Cabs and life transport available. Need 7-10 days notice.
- **Respite Care:** aids in obtaining home health care services and short term respite care.
- **Counseling:** short-term solution focused individual and family therapy with counselors knowledgeable about MS.
- **Equipment Program:** financial assistance for purchase or repair of durable medical equipment. Equipment available to borrow from the Chapter Loan Program.
- **Self-Help Groups:** a network of self-help groups for people with MS, their family and friends.
- **Peer Support:** one on one peer support via telephone.

Health Related - Specialized Services (*continued*)

NATIONAL KIDNEY FOUNDATION OF OHIO

1373 Grandview Avenue, Suite 200

Columbus, OH 43212-2804

Phone: (614) 481-4030 or (800) 242-2133

Fax: (614) 481-4038

Seeks answers to the prevention, treatment, management and cure of kidney and urinary tract disease through research and education. Donor cards for those wishing to donate organs and tissue after death are provided. Educational programs and literature are provided for the community at no charge. An emergency fund is also provided to individuals with kidney failure, which is coordinated by the dialysis center social workers.

NETCARE CORPORATION

199 South Central Avenue

Columbus, OH 43223-1301

Phone: (614) 276-2273 (CARE) 24-hr. Crisis Hotline

(614) 274-9500 Administrative line

Fax: (614) 279-0925

Web: www.netcareaccess.org

Acts as a front door to the county's Alcohol, Drug and Mental Health Board (ADAMH), providing key referrals to other ADAMH agencies for treatment services. Provides crisis intervention, assessment and referral service at two 24-hour centers. Drug and alcohol assessment and referral services available by walk-in and appointment. Services are available to everyone regardless of ability to pay.

Health Related - Specialized Services (*continued*)

**NIGHTINGALE HOME CARE (FORMERLY
ALZHEIMER'S HOME CARE, INC.)**

**3380 Tremont Road
Columbus, OH 43221-2112
Phone: (614) 457-6006
Fax: (614) 442-020**

A nonprofit agency serving Franklin and surrounding counties. Medicare certified. Services include: skilled nursing, home health aides, physical therapy, occupational therapy, speech therapy, medical social services, personal care and respite.

Cares for the frail elderly in their homes. Specializes in caring for those with dementia.

PROJECT OPEN HAND

**1699 West Mound Street
Columbus, OH 43223
Phone: (614) 298-8334
Fax: (614) 278-3143**

Provides for the nutritional needs for persons living with HIV/AIDS as well as nutritional counseling and guidance. Services include home-delivered meals, nutritional consultations and a food pantry.

HEARING AND SPEECH SERVICES

COLUMBUS COLONY
901 South Sunbury Road
Westerville, OH 43081
Phone: (614) 890-5533
TTY: (614) 890-5535
Fax: (614) 890-5534

A not-for-profit charitable organization. Columbus Colony is a unique residential community adapted for the deaf, deaf-blind, and deaf multi-handicapped with special priority for elderly persons. Offers support facilities, programs, access to existing social services, health care and other programs.

COLUMBUS SPEECH AND HEARING CENTER
510 East North Broadway
Columbus, OH 43214
Phone: (614) 263-5151
TTY: (614) 263-2299
Fax: (614) 263-5365

Provides complete diagnostic and therapeutic services for individuals with speech, language or hearing difficulties, including hearing evaluations, hearing aids, speech therapy for stroke victims and those with Parkinson's disease. A sliding fee scale is available for those who qualify. Diagnostic appointments are usually available within 1-10 days of initial contact.

Hearing and Speech Services (*continued*)

DEAF SERVICES CENTER, INC.

5830 North High Street

Worthington, OH 43085

Phone/TTY: (614) 841-1991

Fax: (614) 841-4909

Web: www.dsc.org

Sign language interpreting/transliterating. Provides 24-hour interpreting services between deaf and hard of hearing. Advocates on behalf of the deaf community.

**MID-OHIO BOARD FOR INDEPENDENT LIVING
ENVIRONMENT/MOBILE CENTER FOR
INDEPENDENT LIVING (MOBILE)**

690 South High Street

Columbus, OH 43206

Phone: (614) 443-5936

TTY: (614) 443-5957

Fax: (614) 443-5954

The Deaf Equipment Program provides TTY equipment, visual smoke detectors, doorbell signalers, baby monitors, etc. to persons who are deaf. Applicants must meet guidelines established by Franklin County Commissioners. This program serves people living in Franklin County, but outside the city of Columbus.

Hearing and Speech Services (*continued*)

RELAY OHIO

Sprint Nextel

2 Easton Oval, 4th Floor

Columbus, OH 43219

Phone/TTY: (800) 750-0750

English Outside Ohio: (800) 750-0750

Spanish Outside Ohio: (888) 269-0678

Provides 24-hour telephone accessibility to people who are deaf, deaf-blind, hard of hearing or speech disabled. Specially trained communications assistants process relay calls and stay on the line to relay conversations electronically by text telephone (also known as TTY) or verbally to hearing parties. Both TTY and voice users may initiate calls through relay service.

SPEECH-LANGUAGE-HEARING CLINIC

The Ohio State University

141 Pressey Hall

1070 Carmack Road

Columbus, OH 43210-1002

Phone: (614) 292-6251

Fax: (614) 292-5723

Evaluation and treatment services provided for anyone who sustains a communication disorder involving speech, language, or hearing. Hearing aid services are available. A fee is required for services.

HOUSING

COLUMBUS METROPOLITAN HOUSING AUTHORITY (CMHA)

880 East 11th Avenue

Columbus, OH 43211-2711

Phone: (614) 421-6000

Fax: (614) 421-4505

Web: www.cmhanet.com

CMHA serves Columbus by helping people access affordable housing. Promotes neighborhood revitalization and assists residents in accessing needed social services. Fees are based on income.

FAITH MISSION - NANCY'S PLACE

315 East Long Street

Columbus, OH 43215

Phone: (614) 224-6617, ext. 2162

Web: www.faithmissionofohio.org

Provides three meals a day and case management for up to 42 women.

Housing (continued)

FAITH MISSION ON EIGHTH

599 East Eighth Avenue

Columbus, OH 43215

Phone: (614) 299-3192

Web: www.faithmissionofohio.org

Serves up to 95 men each night. Provides case management and three meals daily.

FAITH MISSION ON SIXTH

151 North Sixth Street

Columbus, OH 43215

Phone: (614) 224-6617, ext. 2151

Web: www.faithmissionofohio.org

Provides shelter, meals, and hygienic necessities for up to 130 men.

THE ENGAGEMENT CENTER AT MARYHAVEN

1775 Alum Creek Drive

Columbus, OH 43207

Phone: (614) 449-1530

Fax: (614) 449-9361

Web: www.maryhaven.com

Admissions received via Netcare Reach Out and police. Any referral from a hospital must have a nurse-to-nurse report prior to acceptance. Must be inebriated and homeless. 24-hour emergency services, case management and referrals to treatment.

Housing (continued)

THE HOMELESS FAMILIES FOUNDATION

651 West Broad Street

Columbus, OH 43215-2749

Phone: (614) 461-9247

Fax: (614) 461-9234

Provides individual furnished units/shelter for homeless families with children for up to three months with kitchen facilities in an agency operated building. Must be drug free and willing to participate in agency self-improvement programs. Supportive services assistance in permanent housing search, budget counseling, employment skills development and job search assistance, children's education center for after school and all day summer academic enrichment program. Fees vary with services. All intakes through the YWCA's Family Center.

LUTHERAN SOCIAL SERVICES

750 East Broad Street

Columbus, OH 43205-1000

Phone: (614) 228-5200

Fax: (614) 228-3059

Web: www.lssco.org

Offers a full continuum of housing services: skilled nursing, assisted and retirement living communities, affordable housing for senior adults, transitional housing for persons transitioning from homelessness to self-sufficiency and emergency shelters.

Housing (continued)

YWCA FAMILY CENTER

900 Harvey Court

Columbus, OH 43219

Phone: (614) 253-3910

Web: www.ywcacolumbus.org

The YWCA Family Center offers 24-hour assistance to Franklin County families experiencing a housing crisis. Assistance can include homeless prevention, emergency shelter, meals, licensed child care, housing resources, employment resources, case management and referrals to other community resources.

The YWCA Family Center staff will discuss housing options with families that have children 17 years old and younger who are seeking shelter. Families with no other resources will be assisted in finding emergency shelter and may be admitted to the Family Center program.

Housing (continued)

YWCA OF COLUMBUS

65 South 4th Street

Columbus, OH 43215-4383

Phone: (614) 224-9121

Fax: (614) 224-2522

Web: www.ywcacolumbus.org

WINGS Center for Self-Discovery: Permanent supportive housing for chronically homeless women ages 18 and older who have a history of mental illness and are linked with mental health case management.

Residence for Women: Residential rooms for single women with individually controlled heating and cooling units. On-site access to laundry facilities, kitchen, congregate baths, locker rooms, pool and fitness area. Requires \$150.00 security deposit and 12 month lease. Please call for rents. Open applications are conducted on Tuesdays between 1:00 p.m. and 4:00 p.m.

INFORMATION AND REFERRAL SERVICES

FIRSTLINK

195 North Grant Avenue

Columbus, OH 43215

Phone: (614) 221-2255 or 2-1-1 (24/7)

Phone: (614) 221-6766 (administration)

TTY: (614) 341-2272

Fax: (614) 224-6866

Web: www.firstlink.org

E-Mail: info@firstlink.org

A free 24-hour information and referral service that provides individuals with the most current human service and government information available 24/7.

LEGAL SERVICES & ADVOCACY

ADVOCACY & PROTECTIVE SERVICES, INC.

4110 North High Street

Columbus, OH 43214

Phone: (614) 262-3800

Fax: (614) 262-3838

Provides guardianships, conservatorships, trusteeships and protectorships for adults with mental retardation and/or developmental disabilities over 18 years of age pursuant to sections 5123.55-59 of the Ohio Revised Code.

COMMUNITY MEDIATION SERVICES OF CENTRAL OHIO

67 Jefferson Avenue

Columbus, OH 43215-3841

Phone: (614) 228-7191

Fax: (614) 228-7213

Web: www.CommunityMediation.com

Provides an alternative to using the court system. Disputing parties meet with a skilled impartial mediator who helps them work out a voluntary settlement to their conflict that is acceptable to everyone involved. Situations handled include zoning/land disputes; neighbor disputes (noise, pets, litter, parking, property line infringements, etc.), family disputes, school disputes, workplace disputes, consumer/supplier disputes and claims involving nonpayment of money or loss/damage of property.

Legal Services & Advocacy (*continued*)

COUNCIL FOR RETARDED CITIZENS, INC.

2344 East Fifth Avenue

Columbus, OH 43219-2638

Phone: (614) 252-4900

Matches volunteers with the developmentally disabled.

LAWYERS FOR JUSTICE

Columbus Bar Association

175 South Third Street, 11th floor

Columbus, OH 43215

Phone: (614) 221-4112

Fax: (614) 221-4850

Provides civil legal services for indigent residents of Central Ohio and provides a vehicle for Central Ohio attorneys who wish to provide services to this population. Clients are not charged attorney's fees, but are responsible for any court costs such as filing fees, costs of depositions, etc.

Legal Services & Advocacy (continued)

LAWYER REFERRAL SERVICE

Columbus Bar Association

175 South Third Street, 11th Floor

Columbus, OH 43215

Phone: (614) 221-0754

Fax: (614) 221-4850

Refers callers with legal problems to private attorneys. In addition, the Lawyer Referral Service advises clients of their basic legal options even if attorney referral is not appropriate.

LEGAL AID SOCIETY OF COLUMBUS

1108 City Park Avenue

Columbus, OH 43206

Phone: (614) 224-8374

Fax: (614) 224-4514

Web: www.columbuslegalaid.org

Provides legal services in a limited number of civil cases based on available resources. Areas include housing, domestic violence, divorce, custody, unemployment, health, welfare, children's rights, consumer law and foreclosure. Due to case load limitations, not all cases are accepted.

Legal Services & Advocacy (*continued*)

LEGAL RIGHTS SERVICE, STATE OF OHIO (OLRS)

50 West Broad Street, Suite 1400

Columbus, OH 43215-2999

Phone: (614) 466-7264 or (800) 282-9181

TTY: (614) 728-2553

Fax: (614) 644-1888

Web: www.state.oh.us/olrs

The mission of OLRS is to protect and advocate for the human, civil and legal rights of people with disabilities. OLRS accomplishes this mission by providing information, referral and educational services, individual case advocacy, policy analysis, legal representation and systems change. Services are provided free of charge.

MEDICAID

Medicaid pays for medical care and services for needy families and individuals who qualify under the law.

There are specific eligibility requirements with regard to income and assets which must be met before one can receive Medicaid benefits.

To determine eligibility for Medicaid, contact your local Franklin County Department of Job and Family Services Community Opportunity Center, listed on the following pages.

(continued next page)

Medicaid *(continued)*

EAST OPPORTUNITY CENTER

1055 Mount Vernon Avenue

Columbus, OH 43203

Phone: (614) 251-6300

Fax: (614) 251-6347

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209,
43213, 43227

NORTHEAST OPPORTUNITY CENTER

3443 Agler Road

Columbus, OH 43219

Phone: (614) 428-6703

Fax: (614) 428-6708

Zip Codes: 43004, 43054, 43081, 43219, 43224, 43226, 43229,
43230, 43231, 43236

NORTH OPPORTUNITY CENTER

345 East Fifth Avenue

Columbus, OH 43201

Phone: (614) 719-8600

Zip Codes: 43002, 43085, 43201, 43202, 43210, 43211, 43212,
43214, 43215, 43220, 43221, 43234, 43235, 43240, 43272

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Medicaid (*continued*)

WEST OPPORTUNITY CENTER

314 North Wilson Road

Columbus, OH 43204

Phone: (614) 308-1200

Zip Codes: 43016, 43017, 43026, 43065, 43119, 43126, 43204, 43222, 43223, 43228

SOUTH OPPORTUNITY CENTER

3723 South High Street

Columbus, OH 43207

Phone: (614) 492-6900

Fax: (614) 492-6909

Zip Codes: 43110, 43123, 43125, 43137, 43140, 43146, 43206, 43207, 43217, 43232

MENTAL HEALTH

NATIONAL ALLIANCE FOR MENTALLY ILL (OHIO)

747 East Broad Street

Columbus, OH 43205

Phone: (614) 224-2700

Fax: (614) 224-5400

Offers free information about local support groups and services. Provides basic education and skill training for families to cope with the difficulties of caregiving.

Mental Health (*continued*)

NETCARE CORPORATION

199 South Central Avenue

Columbus, OH 43223-1301

Phone: (614) 276-2273 (CARE) 24-hr. Crisis Hotline

(614) 274-9500

Fax: (614) 279-0925

Web: www.netcareaccess.org

Acts as a front door to the county's Alcohol, Drug and Mental Health Board (ADAMH), providing key referrals to other ADAMH agencies for treatment services. Provides crisis intervention, assessment and referral service at two 24-hour centers. Drug and alcohol assessment and referral services available by walk-in and appointment. Services are available to everyone regardless of ability to pay.

MONEY MANAGEMENT

**CONSUMER CREDIT COUNSELING SERVICE OF
CENTRAL OHIO, INC.**

4500 East Broad Street

Columbus, OH 43213

Phone: (614) 552-2222 or (800) 355-2227

Provides budget assistance and preventive credit counseling to Central Ohio residents. Services include money management education, debt management program, mortgage counseling and personal money management.

Money Management (*continued*)

LEGAL AID SOCIETY OF COLUMBUS

1108 City Park Avenue

Columbus, OH 43206

Phone: (614) 224-8374

Fax: (614) 224-4514

Web: www.columbuslegalaid.org

Provides legal services in a limited number of civil cases based on available resources. Areas include housing, domestic violence, divorce, custody, unemployment, health, welfare, children's rights, consumer law and foreclosure. Due to case load limitations, not all cases are accepted.

PARKS AND RECREATION

BEXLEY RECREATION AND PARKS DEPARTMENT

165 North Parkview Avenue

Bexley, OH 43209-1435

Phone: (614) 559-4310

Fax: (614) 559-4301

Adult sports programs, Bexley Senior Services (55 years old) and youth programs. Residency requirement on certain programs.

Parks and Recreation (*continued*)

**COLUMBUS RECREATION AND PARKS
DEPARTMENT**

1111 East Broad Street

Columbus, OH 43205

Phone: (614) 645-3300

Fax: (614) 645-8839

Web: www.columbusrecreparks.com

Offers recreational programs including arts, athletics, life skills, outdoor education, swimming, special events, and other leisure recreation activities are offered though 28 community recreation centers, seven senior centers, one indoor and 10 outdoor swimming pools, youth and adult sports leagues, 240 parks, 40 miles of paved trails, summer camps, three specialized arts facilities, and a senior art consignment site. Senior programs geared for 55 and older. Call for more information.

GAHANNA SENIOR CENTER

480 Rocky Fork Boulevard

Gahanna, OH 43230

Phone: (614) 342-4265

Web: www.gahanna.gov

Offers recreation, educational and social programs and activities for seniors 55 years old and older.

Parks and Recreation (*continued*)

**GRANDVIEW HEIGHTS PARKS AND RECREATION
DEPARTMENT**

1515 Goodale Boulevard

Columbus, OH 43212

Phone: (614) 488-3111

Web: www.grandviewheights.org/parks

Leisure activities, park programs. Grandview Senior Center for adults 55 years old and older. Fitness and dance programs.

**GROVE CITY PARKS AND RECREATION
SENIOR CENTER**

4330 Dudley Avenue

Grove City, OH 43123

Phone: (614) 277-1060

Fax: (614) 277-1068

Must be 55 or older/Senior Center member. \$5 membership fee, Grove City resident; \$10 membership fee, non-resident.

Transportation consists of two vans, one with a lift. Vans run 8:00 a.m. - 2:30 p.m. for medical and non-medical appointments. Requires three day advance notice. Cost is \$2.00 roundtrip. Transportation services are provided to Grove City and Jackson Township residents for Grove City area destinations.

Parks and Recreation (*continued*)

**HILLIARD RECREATION AND PARKS
DEPARTMENT**

Senior Center

3810 Veterans Memorial Drive

Hilliard, OH 43026

Phone: (614) 876-0747

Fax: (614) 876-5281

Web: www.cityofhilliard.com

Recreation programs, swimming programs and seasonal events.

**REYNOLDSBURG RECREATION AND PARKS
DEPARTMENT**

7232 East Main Street

Reynoldsburg, OH 43068

Phone: (614) 322-6806

Fax: (614) 322-6880

Web: www.ci.reynoldsburg.oh.us

Community recreation, senior citizen center for adults over age 55. Fees vary.

Parks and Recreation (*continued*)

SENIOR CITIZENS OF REYNOLDSBURG (SCOR)

1520 Davidson Dr.

Reynoldsburg, OH 43068

Phone: (614) 866-5890

Fax: (614) 575-8299

Community recreation, senior citizen center for adults over age 55.

WESTERVILLE PARKS AND RECREATION

350 North Cleveland Avenue

Westerville, OH 43082

Phone: (614) 901-6500

Fax: (614) 901-6523

Web: www.westerville.org

Mission is to enhance the lives of the Westerville community by providing quality and diverse leisure facilities, programs and services, and by preserving and/or developing natural areas.

The Westerville Parks and Recreation Department maintains over 550 acres with 39 parks and facilities.

Parks and Recreation (*continued*)

WHITEHALL PARKS AND RECREATION

402 North Hamilton Road

Whitehall, OH 43213

Phone: (614) 863-0121

Fax: (614) 863-3643

Web: www.ci.whitehall.oh.us

Community recreation, adult sports, youth recreation programs and senior citizen recreation for 55 years old and up. Community park with weight room and sauna. Activity Building has rooms to rent for parties, meetings, etc. Provides the rental of outdoor shelters, softball diamonds and an outdoor stage. Also provides youth summer camps and a youth playground program.

WORTHINGTON PARKS AND RECREATION

COMMUNITY CENTERS

Community Center

345 East Wilson Bridge Road

Worthington, OH 43085

Phone: (614) 436-2743

Fax: (614) 786-7367

Offers community recreation. Nonresidents can participate. Senior physical fitness center.

SUPPORTIVE SERVICES

There are a variety of programs in Franklin County that provide supportive services. Most involve staff making home visits to clients in order to assess their needs. Outreach workers are knowledgeable about the various public benefits and social services which may suit a client's needs. Contact the agencies individually for more detailed information about the valuable services each provides.

CATHOLIC SOCIAL SERVICES, INC.

3377 West Broad Street

Columbus, OH 43204

Phone: (614) 274-0095

Fax: (614) 274-0096

Web: www.colscss.org

Provides essential services to the low-income and most vulnerable individuals and families, regardless of faith. Services include counseling, parenting support, pregnancy counseling, job readiness, food pantry and supportive services.

Supportive Services (*continued*)

CENTRAL COMMUNITY HOUSE

1150 East Main Street

Columbus, OH 43205

Phone: (614) 252-3157

Fax: (614) 252-9164

Child Care Center:

Phone: (614) 253-7267

Provides child care, afterschool/teen programs, family support services and community development initiatives.

CHOICES FOR VICTIMS OF DOMESTIC VIOLENCE

P.O. Box 06157

Columbus, OH 43206

Phone: (614) 224-4663

Administrative Number: (614) 224-7200

Fax: (614) 224-7222

Web: www.choicesdvc.org

Twenty-four hour crisis line offering information and referral to victims of domestic violence. Provides temporary shelter for battered women and their children, individual and group counseling and education/training for community groups and social service agencies. Outreach to special populations, including older adults.

Supportive Services (*continued*)

**THE CLINTONVILLE-BEECHWOLD COMMUNITY
RESOURCES CENTER**

14 West Lakeview Avenue

Columbus, OH 43202

Phone: (614) 268-3539

Fax: (614) 268-5028

Serves residents in zip codes 43202 and 43214. Referrals from Franklin County Senior Options required outside these zip codes.

**COMMUNITY REFUGEE AND IMMIGRATION
SERVICES (CRIS)**

3624 Bexvie Avenue

Columbus, Ohio 43227-3769

Phone: (614) 235-5747

Fax: (614) 235-6127

Provides professional immigration legal services at nominal fees, free assistance with preparation for citizenship testing through weekly classes, free English language instruction for refugees and asylees in the U.S. five years and less, and free employment services for refugees, asylees and other immigrants legally present in the U.S.

Supportive Services (*continued*)

FIRSTLINK KINSHIP NAVIGATOR PROGRAM

195 North Grant Avenue

Columbus, OH 43215

Phone: (866) 389-2273

Fax: (614) 224-6866

Web: www.firstlink.org

E-Mail: kinship@firstlink.org

Provides information, referral services, kinship classes and support groups for Kinship providers and grandparents raising grandchildren.

GLADDEN COMMUNITY HOUSE

183 Hawkes Avenue

Columbus, OH 43223

Phone: (614) 227-1600

Fax: (614) 227-1648

A neighborhood-based multi-service agency in Columbus serving: Franklinton, the Southwest community and the easternmost part of the Hilltop community.

JEWISH FAMILY SERVICES

1070 College Avenue

Columbus, OH 43209

Phone: (614) 231-1890

Fax: (614) 231-4978

Serves Franklin County.

Supportive Services (*continued*)

JOIN

**578 East Main Street
Columbus, OH 43215
Phone: (614) 241-2531**

Offers emergency assistance with utility bills, prescriptions and clothing.

LUTHERAN SOCIAL SERVICES

**750 East Broad Street
Columbus, OH 43205-1000
Phone: (614) 228-5200
Fax: (614) 228-3059
Web: www.lssco.org**

Lutheran Social Services of Central Ohio (LSS) is a comprehensive provider of human services, offering food pantries, disaster response, emergency shelters for adults and transitional housing services.

Supportive Services (*continued*)

MAP FURNITURE BANK

118 South Yale Avenue

Columbus, OH 43222

Phone: (614) 272-9544

Web: www.mapfurniturebank.org

Provides furniture, home furnishings and appliances to families and individuals struggling financially to furnish their own homes. MAP provides 10-14 pieces of furniture for bedroom, living room and kitchen. By appointment only - your case manager must call and make an appointment for you. Delivery service available for a fee.

Accepts donations of clean, usable furniture, household goods, appliances in working order, linens, etc. Call for a free pickup (within Columbus and contiguous suburbs), Mon.- Fri. 8:00am-4:30pm. Drop-off walways appreciated (same days/time).

Supportive Services (*continued*)

NEIGHBORHOOD HOUSE

**1000 Atcheson Street
Columbus, OH 43203-1353
Phone: (614) 252-4941
Fax: (614) 252-7919**

Area Served: Boundaries: North-5th Avenue, South-East Broad Street, East-Nelson Road, West-I-71. Boundaries may vary with service.

Provides neighborhood support services, food pantry, childcare services, youth and family services, alcohol and drug abuse outpatient treatment. Fees vary with service provided.

NEIGHBORHOOD SERVICES, INC.

**1950 North Fourth Street
Columbus, OH 43201-1733
Phone: (614) 297-0592
Fax: (614) 291-6599**

Food pantry serves residents living in zip codes 43201 and 43202 once per month and all other Franklin County residents once per calendar year.

Clothing bank for children ages newborn to 12 years old is available to all Franklin County residents.

Supportive Services (*continued*)

SOUTHSIDE SETTLEMENT HOUSE

310 East Innis Avenue

Columbus, Ohio 43207-1985

Phone: (614) 444-9868

Fax: (614) 444-7776

Provides referrals to community services and advocates for families in need of emergency food and utility assistance. Fees vary with service.

TRANSPORTATION

COTA

Project Mainstream

1600 McKinley Avenue

Columbus, OH 43222

Phone: (614) 275-5828 (information and applications)

Fax: (614) 272-3015

Reservations: (614) 272-3033

Web: www.cota.com

Project Mainstream is a door to door, share-ride public transportation system for persons who do not have the functional capability to ride COTA's fixed route buses. Individuals who wish to use Project Mainstream must complete an eligibility process and be ADA certified. Call (614) 275-5828 for further information or to request an application.

Transportation (*continued*)

**THE CLINTONVILLE-BEECHWOLD COMMUNITY
RESOURCES CENTER**

14 West Lakeview Avenue

Columbus, OH 43202

Phone: (614) 268-3539

Fax: (614) 268-5028

Provides transportation to and from medical appointments in zip codes 43202 and 43214.

COLUMBUS CANCER CLINIC

65 Ceramic Drive

Columbus, OH 43214

Phone: (614) 263-5006

Fax: (614) 263-5019

Serves cancer patients in Franklin County. Application is required. Income of 150% of poverty level or below/less than \$5,000 liquid assets. Contract with American Red Cross, SafeLift and Yellow Cab to transport to and from cancer therapy and cancer-related medical appointments. Therefore, the clinic requires that cancer patients must apply for additional transportation assistance (MCD, FCSO, etc). Government-funded; must pay first.

Transportation (continued)

**FRANKLIN COUNTY DEPARTMENT OF JOB AND
FAMILY SERVICES**

**80 East Fulton Street
Columbus, OH 43215-5127**

Phone: (614) 462-4000

Fax: (614) 462-6451

Franklin County Job and Family Services assists approved customers with bus or cab transportation to medical appointments. Once the transportation staff has authorized services, the customer calls (614) 462-6622 between 7:00 a.m. and 5:00 p.m., Monday through Friday, to arrange transportation. It is recommended that customers call at least one (1) business day prior to their scheduled appointment.

For wheelchair van service to medical appointments (with lift), client must contact a Medicaid life transportation provider directly. Client does not need caseworker's authorization.

VETERANS SERVICES

CHALMERS P. WYLIE VETERANS AFFAIRS AMBULATORY CARE CENTER

420 North James Road

Columbus, OH 43219

Phone: (614) 257-5200

Fax: (614) 257-5460

Web: www.columbus.va.gov

Provides a full range of high quality ambulatory health-care services which includes, but is not limited to, cardiology, hematology/oncology, dental, laboratory medicine, nursing ophthalmology, optometry, pharmacy, podiatry, psychiatry (including a Day Treatment Center and a Drug and Alcohol Treatment Program), psychology, radiology, rehabilitation medicine, social services and surgery. The Clinic also supports a Veterans Counseling Center.

VETERANS AFFAIRS BENEFITS OFFICE

U.S. Department of Veterans Affairs

200 North High Street, Room 309

Columbus, OH 43215

Phone: (800) 827-1000

Web: www.va.gov

Advises veterans, their families or survivors of all of the VA benefits available to them and assists them in applying for such benefits.

Veterans Services (*continued*)

**VETERANS SERVICE COMMISSION,
FRANKLIN COUNTY**

Franklin County Veterans Memorial

250 West Broad Street

Columbus, OH 43215-2787

Phone: (614) 462-2500

Fax: (614) 462-2505

Web: www.franklincountyohio.gov/vets

E-Mail: veteransservice@franklincountyohio.gov

Assists veterans, widows, orphans and dependents in filing for veterans benefits. Financial help available in emergency situations to the above listed on a limited basis.

VISION SERVICES

**BUREAU OF SERVICES FOR THE VISUALLY
IMPAIRED**

2200 West Fifth Avenue, First Floor

Columbus, OH 43215

Phone: (614) 466-7730 or (800) 742-0570

Fax: (614) 995-1170

Provides a number of programs and services to the blind and visually handicapped in order to rehabilitate them. Offers a homebound training program for the elderly in which rehabilitation teachers are sent to their homes to instruct them in skills that support independent living.

Vision Services (*continued*)

NATIONAL EYE CARE PROJECT

P.O. Box 429098

San Francisco, CA 94142-9098

Phone: (800) 222-3937

Assists with referrals to volunteer ophthalmologists. Physicians agree to provide services at no out-of-pocket cost to patients, including and initial eye exam and care for any conditions diagnosed at the initial visit. Other professional fees and eyeglasses are not covered. To be eligible, individuals must be 65 or older, in financial need, a U.S. citizen or legal resident and not currently under the care of an ophthalmologist.

OHIO OPTOMETRIC ASSOCIATION

P.O. Box 6036

Worthington, OH 43085-5743

Phone: (614) 781-0708

Fax: (614) 781-6521

Web: www.ooa.org

E-Mail: info@ooa.org

Free eye exams are available to income eligible families with one employed member, no eye insurance coverage and who have not had an eye exam within the last 2 years. There is a \$20.00 fee for glasses.

Vision Services (*continued*)

PREVENT BLINDNESS OHIO

1500 West Third Avenue, Suite 200

Columbus, OH 43212

Phone: (614) 464-2020

Fax: (614) 481-9670

Web: www.preventblindness.org/ohio

Provides comprehensive vision screenings for businesses and community organizations statewide. Provides public and professional education on eye disease and eye safety through speakers, films, literature, forums, seminars and workshops. Assists with reduced cost eye examinations and eyeglasses.

SHARE THE VISION

Phone: (614) 538-0988

Web: www.sharethevisionohio.org

Website and support groups for those who have lost vision or are experiencing vision loss. Website lists information on all areas of vision loss, rehabilitation, national and local organizations, adaptive devices, low vision aids, and more. There is also a chat room for one on one peer support.

Vision Services (*continued*)

**THE OHIO STATE UNIVERSITY COLLEGE OF
OPTOMETRY**

Homebound Eye Examinations

320 West Tenth Avenue

Columbus, OH 43210

Phone: (614) 292-9511

Eye examinations are provided in an individual's home or an extended care facility. Services include ocular health evaluations and the procurement of spectacles. Special magnifiers and other devices for the partially sighted individual can also be demonstrated. Fee for service. Examination and glasses are often covered by Medicare, Medicaid or other third party agencies.

**THE OHIO STATE UNIVERSITY COLLEGE OF
OPTOMETRY**

Low Vision Rehabilitation Service

338 West Tenth Avenue

Columbus, OH 43210

Phone: (614) 292-1104

Provides examination and management of partially sighted individuals to help allow independent, efficient and safe visual functioning. Individualized attention is provided, often emphasizing help with reading, writing and driving. Specialized magnifiers and other assistive devices are considered. Individuals benefitting from evaluation include those with vision loss due to macular degeneration, diabetic retinopathy, glaucoma and many other eye conditions. Fee for services. Examination is often covered by Medicare and Medicaid.

Vision Services (*continued*)

VISION CENTER OF CENTRAL OHIO, INC.

1393 North High Street

Columbus, OH 43201

Phone: (614) 294-5571

Web: www.visioncenter.org

Provides comprehensive rehabilitation services to persons who are blind, visually impaired or otherwise disadvantaged.

In the Low Vision Clinic, optometrists experienced in low vision evaluate the need for specialized prescriptions, low vision aids and glasses. Examinations are often reimbursed by Medicare. Rehabilitation teachers provide functional assessments and training in the use of optical and non-optical low vision aids. These include magnifiers, sun lenses, reading stands and lamps.

Vision Services (*continued*)

VOICECORPS READING SERVICE

2955 West Broad Street

Columbus, OH 43204

Phone: (614) 274-7650

Fax: (614) 274-9340

Web: www.voicecorps.org

Broadcasts the reading of printed materials (daily and weekly newspapers, magazines, local grocery and retail sale ads), and features assorted interview and entertainment programs 24 hours a day to people unable to read due to visual or other physical disabilities by using a closed circuit radio receiver. Eligible listeners can also access webcasts from the agency Web site. Consumers can listen to 30 large and small-town Ohio newspapers read via computerized voice and toll-free number with the Ohio Telephone Reader. All services are free of charge to eligible persons who complete an application process including disability verification.

VOLUNTEER SERVICES

FIRSTLINK

195 North Grant Avenue

Columbus, OH 43215

Phone: (614) 221-2255 or 2-1-1 (24/7)

Phone: (614) 221-6766 (Administration)

TTY: (614) 241-2272

Fax: (614) 224-6866

Web: www.firstlink.org

E-Mail: info@firstlink.org

The volunteer center of central Ohio. Manages the Retired Senior Volunteer Program (RSVP), the Foster Grand Parent Program (FGP), Hands on Service Projects for individual and groups. Provides capacity building training for nonprofit agencies to engage volunteers effectively.

VOLUNTEER GUARDIAN PROGRAM

Central Ohio Area Agency on Aging

174 East Long Street

Columbus, OH 43215

Phone: (614) 645-1928

Web: www.coaaa.org

Program recruits, screens and trains volunteer laypeople to become 'guardians of the person' for adults who have no family, no assets and who are assessed as mentally incapacitated. Volunteers must be at least 21, willing to undergo a police background check and give personal references. A \$20.00 fee covers the cost of screening. Basic and continuing education training is required.

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JUST MOVED TO FRANKLIN COUNTY?

FRANKLIN COUNTY DEPARTMENTS

**all area code 614 unless noted*

ADAMH	224-1057
Office on Aging	462-5230
Animal Care & Control	462-4385
Auditor	462-3223
Board of Commissioners	462-3322
Board of Elections	462-3100
Board of Health	462-3160
Child Support Enforcement Agency	462-3275
Children Services	275-2571
Clerk of Courts	462-3600
Columbus Clippers	462-5250
Columbus Zoo & Aquarium	645-3400
Community & Economic Development	462-5631
Coroner	462-5290
Court of Appeals	462-3580
Court of Common Pleas	462-7492
Development	462-3166
Domestic Relations/Juvenile Court	462-6320
Emergency Management Agency	469-9700
Engineer	462-3030
Fleet Management	462-3412
Franklin Soil & Water Conservation District	486-9613
Human Resources	462-6224
Job & Family Services	462-4000
Justice Programs Unit	462-5577
MR/DD	475-6440
Probate Court	462-3894
Prosecutor	462-3555
Public Defender	462-3194

Just moved to Franklin County? (continued)

Public Facilities Management	462-3800
Purchasing	462-3750
Recorder	462-3930
Sanitary Engineering	462-3940
Sheriff	462-3360
Treasurer	462-3438
Veterans Memorial	221-4341
Veterans Service Commission	462-2500

ANIMAL INFORMATION

Adoptable Dogs

Franklin County Animal Shelter	462-4360
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After Hours Emergency Vet Care

Columbus Veterinary Emergency Service	846-5800
Ohio State University Veterinary Teaching Hospital	292-3551
Capital Vet Emergency Center	870-0480

Cruelty, Abandonment or Neglect

Capital Area Human Society	777-7387
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Dogs Running Loose, Sick and Injured Stray Dogs

Franklin County Dept. of Animal Care and Control	462-3400
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Lost or Found Pets

Franklin County Animal Shelter	462-4360
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Pet Licenses

Franklin County Auditor	462-3223
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Just moved to Franklin County? (continued)

BUS SERVICE

Central Ohio Transit Authority (COTA) 228-1776

**DRIVER'S LICENSES, VEHICLE REGISTRATIONS
AND LICENSE PLATES**

Ohio Bureau of Motor Vehicles 752-7500

FIRE DEPARTMENTS

*Emergency calls, dial 911
Numbers listed are non-emergency*

Blendon Township Fire Dept.	882-2213
Clinton Township Fire Dept.	471-6854
Columbus Division of Fire	221-2345
Franklin Township Fire Dept.	279-9411
Grandview Heights Fire Dept.	488-7901
Hamilton Township Fire Dept.	491-1041
Jackson Township Fire Dept.	875-5588
Jefferson Township Fire Dept.	861-2289
Madison Township Fire Dept.	837-7883
Mifflin Township Fire Dept.	462-4098
Minerva Park Volunteer Fire Dept.	882-3375
Norwich Township Fire Dept.	876-7694
Perry Township Fire Dept.	885-7640
Plain Township Fire Dept.	885-7370
Pleasant Township Fire Dept.	877-4375
Port Columbus Fire Dept.	239-4089

Just moved to Franklin County? (continued)

Prairie Township Fire Dept.	878-4124
Truro Township Fire Dept.	866-7391
Upper Arlington Fire Division	451-9700
Washington Township Fire Dept.	889-2347
Westerville Fire Dept.	901-6600
Whitehall Division of Fire	237-5478
Worthington Fire Dept.	885-7640

HOSPITALS

Children's Hospital	722-2000
Doctor's Hospital West	297-4000
Grant Medical Center	566-9000
Mount Carmel East	234-6000
Mount Carmel West	234-5000
Mount Carmel St. Ann's	898-4000
Ohio State University Medical Center	293-8300
Riverside Methodist Hospital	566-5000

LIBRARIES

Bexley Public Library	231-2793
Columbus Metropolitan Library System	645-2ASK
Grandview Heights Public Library	486-2951
Southwest Public Libraries	
Central Crossing Library	801-6530
Grove City Library	875-6716
Westland Area Library	878-1301

Just moved to Franklin County? (continued)

Upper Arlington Public Libraries	
Main Library	486-9621
Lane Road Branch	459-0273
Miller Park Branch	488-5710
Westerville Public Library	882-7277
Worthington Public Library	645-2630

POLICE DEPARTMENTS

Emergency Calls, dial 911

Numbers listed are non-emergency

Franklin County Sheriff's Office	462-3333
Bexley Police Dept.	239-8881
*Blendon Township Police Dept.	882-8500
*Brice Village Police Dept.	864-8591
Canal Winchester	(740) 653-5223
*Clinton Township Police Dept.	471-1479
Columbus Airport Police Dept.	239-4029
Columbus Police Dept.	645-4545
Dublin Police Dept.	410-4800
*Franklin Township Police Dept.	462-3333
Gahanna Police Dept.	471-8080
Grandview Heights Police Dept.	488-7901
Grove City Police Dept.	277-1710
Groveport Police Dept.	836-5301
Harrisburg Village Police Dept.	877-4053
Hilliard Police Dept.	876-7321
*Madison Township Police Dept.	836-5355
*Mifflin Township Police Dept.	471-4444
*Minerva Park Police Dept.	882-1408
New Albany Police Dept.	855-7547

Just moved to Franklin County? (continued)

*Obetz Police Dept.	491-3211
Ohio State Highway Patrol	(877) 7-PATROL
Ohio State University Police Dept.	292-2121
*Perry Township Police Dept.	889-9153
Reynoldsburg Police Dept.	866-6622
Sharon Township Police Dept.	885-5115
Upper Arlington Police Dept.	459-2800
*Valleyview Police Dept.	274-7676
Westerville Police Dept.	882-7444
Whitehall Police Dept.	237-6333
Worthington Police Dept.	885-4463
<i>*Services also provided by the Franklin County Sheriff's Office</i>	

POSTAL SERVICE

United States Postal Service	(800) ASK-USPS
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PUBLIC EDUCATION

Bexley City Schools	231-7611
Canal Winchester Schools	837-4533
Columbus Public Schools	365-5000
Dublin City Schools	764-5913
Gahanna-Jefferson Public Schools	471-7065
Grandview Heights City Schools	481-3600
Groveport Madison Local Schools	836-5371
Hamilton Local Schools	471-8044
Hilliard City Schools	771-4273
Plain Local Schools	855-2040

Just moved to Franklin County? (continued)

Reynoldsburg City Schools	866-2815
South-Western City Schools	801-3000
Upper Arlington City Schools	487-5000
Westerville City Schools	797-5700
Whitehall City Schools	235-2385
Worthington City Schools	883-3000

VOTER REGISTRATION

Franklin County Board of Elections	462-3100
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NOTES

EMERGENCY NUMBERS

DIAL **911** FOR ALL POLICE, FIRE AND MEDICAL EMERGENCIES.

Agency Contact Persons
(Homemaker, Nurse, Caseworker, etc.)

Name

Phone Number

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EMERGENCY NUMBERS

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